

Sport and Leisure Facility Cleanliness Questionnaire

We strive to ensure that our facilities are always clean, tidy and well presented at all times for our customers. To help us achieve this, we set ourselves high cleaning and housekeeping standards.

We would welcome your feedback on cleanliness standards at this facility.

Q1	Which Sport and Leisure facility are you visiting today? (Please tick one box only)								
	Waves								
	The Parks Sports Ce	entre							
	The Lakeside Centre)							
	Tynemouth Pool								
	Hadrian Leisure Cen	tre							
Q2	How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility)								
		Excellent	Good	Satisfactory	Poor	Unacceptable	N/A		
	Gym suite	\circ	\circ	\circ	\circ	\circ	\circ		
	Gym suite changing facilities	\circ	\circ	\circ	\bigcirc	\bigcirc	\circ		
	Toilet area	\circ	\circ		\bigcirc	\bigcirc	\circ		
	Pool changing village (Hadrian, Lakeside, Tynemouth Pool, Waves only)	\circ	0	0	0	0	0		
	External areas of the facility (i.e. grounds, pathways)	\circ	\circ	\circ	\circ	\circ	\circ		
	Exercise class studio	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc		
	Sports hall fitness areas (Hadrian, Lakeside, The Parks only)	\circ	\circ	\circ	\circ	\circ	\circ		
	Sports hall changing areas (The Parks only)	\circ	\circ	\circ	\bigcirc	\bigcirc	\circ		
	Spa area (Tynemouth Pool and Waves only)	\bigcirc	\circ	\bigcirc	\bigcirc	\circ	\bigcirc		
	Bowls hall (The Parks only)	\circ	\circ	0	0	\circ	\circ		

Ų3	now would you rate the dearliness of this facility overall? (Please lick one box only)					
	Excellent					
	Good					
	Satisfactory					
	Poor					
	Unacceptable					
Q4	Please provide any additional comments and/or specific examples to illustrate your experience relating to the cleanliness of this facility in the box below.					

Thank you for taking the time to complete this survey. When you are ready please press submit.