

Customer Satisfaction Survey

I visited Preston Cemetery Office today: Date..... Time.....

I wanted:

To trace a family grave

To enquire about pre purchase of a grave

To pay for something

To enquire about the time of a funeral

To arrange a transfer of grave rights

To make a complaint

Something else  
(explain).....

.....

I was dealt with by: (name).....

I found the service I was given:

Excellent

Good

Average

Not very good

Bad

What could we have done better? .....

.....

My name is (optional).....

I can be contacted at (optional)  
email:.....phone.....

If you would prefer to complete the survey at home, you can email it to:

[bereavement@northtyneside.gov.uk](mailto:bereavement@northtyneside.gov.uk)

or post it to:

**Environment & Leisure**  
Bereavement Services  
Preston Cemetery Office  
Walton Avenue  
North Shields  
NE29 9NJ