Draft Library Strategy 2016-2021 Consultation

North Tyneside Council

Q1 In the past year have you visited a library in North Tyneside or used our online services?

☐ Visited a library building ☐ Used online services ☐ Not used any library services

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Q2 How often do you usually visit a library in North Tyneside or use the online services?

○ Weekly ○ Every six months

○ Monthly ○ About once a year

○ Every three months

Priority 1: Books For The Best Start In Life

Q3	To what extent do you agree or disagree that libraries should...					
		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
	...provide children and young people with access to good quality books and resources	○	○	○	○	○
	...provide opportunities for children and young people to participate in activities with authors, artists and illustrators	○	○	○	○	○
	...participate in national reading initiatives such as the Summer Reading Challenge, World Book Day	○	○	○	○	○
	...offer activities to support literacy, such as Bounce and Rhyme and reading groups	○	○	○	○	○
	...provide services and support to schools, such as the Schools Library Service, class visits	○	○	○	○	○
	...give support to parents and carers to help children read and access information	○	○	○	○	○

Priority 2: Reading To Improve Life Chances

Q4	To what extent do you agree or disagree that libraries should...					
		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
	...support the development of literacy and reading for pleasure	○	○	○	○	○
	...provide access to good quality books and resources	○	○	○	○	○
	...provide opportunities for customers to share their reading experiences, such as reading groups	○	○	○	○	○
	...involve customers in choosing and developing reading activities	○	○	○	○	○
	...give customers the opportunity to take part in author events and other reading activities	○	○	○	○	○

Priority 3: Digital Literacy

Q5 To what extent do you agree or disagree that libraries should...	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
...provide free access to computers	○	○	○	○	○
...provide free access to Wi-Fi	○	○	○	○	○
...provide downloadable audio and ebooks	○	○	○	○	○
...offer computer courses and introductory sessions	○	○	○	○	○
...give free access to the internet and digital library services	○	○	○	○	○
...support with access to technology	○	○	○	○	○
...give customers the opportunity to try new technologies	○	○	○	○	○

Priority 4: Information For Life

Q6 To what extent do you agree or disagree that libraries should...	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
...provide access to a wide range of information that residents can trust	○	○	○	○	○
...give careers and job seeking support	○	○	○	○	○
...provide local and Family History Resources	○	○	○	○	○
...provide information on local organisations, attractions and events	○	○	○	○	○
...provide information and advice on local and national issues (e.g. Councillor Surgeries, Planning Information, Consultation Sessions)	○	○	○	○	○
...provide rooms and community space for hire	○	○	○	○	○

Priority 5: Learning Throughout Life

Q7	To what extent do you agree or disagree that libraries should...	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
	...provide access to online learning and resources (e.g. driving theory test)	○	○	○	○	○
	...host courses for leisure and learning (e.g. crafts, languages)	○	○	○	○	○
	...offer introductory learning sessions	○	○	○	○	○
	...provide good quality books and resources for learning	○	○	○	○	○
	...support customers to learn about their family history	○	○	○	○	○
	...support people to improve their literacy	○	○	○	○	○

Priority 6: Libraries For A Healthier Life

Q8 To what extent do you agree or disagree that libraries should provide...

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
...services for customers who cannot visit a library (e.g. home delivery and mobile library)	○	○	○	○	○
...current and accessible books and health information	○	○	○	○	○
...drop-in sessions and health checks in partnership with the NHS and health charities	○	○	○	○	○
...support for residents with dementia through dementia book collections and activities	○	○	○	○	○
...support for residents with mental health problems through book collections and activities	○	○	○	○	○
...'feel good' book collections	○	○	○	○	○
...social activities such as knit and natter, reading groups, arts and crafts	○	○	○	○	○

Q9 Please use the space below to describe any other priorities or activities that the Library Service should deliver:

About You

North Tyneside Council continuously looks at ways to improve its services to you. The information you provide for the questions below is recorded anonymously and used for equality and diversity purposes only. It will be held in a format which will not identify you.

Q10 Which of the following areas do you live in?

- ○ North East (e.g. Whitley Bay, Monkseaton, Shiremoor)
- ○ North West (e.g. Killingworth, Benton, Weetslade)
- ○ South East (North Shields, Preston, Tynemouth)
- ○ South West (Wallsend, Battle Hill, Howdon)
- ○ Not a resident of North Tyneside
- ○ Prefer not say

Q11 Are you...

- ○ Male
- ○ Female
- ○ Prefer not to say

Q12 What is your age?

- ○ 0-15
- ○ 16-24
- ○ 25-34
- ○ 35-44
- ○ 45-54
- ○ 55-59
- ○ 60-64
- ○ 65-74
- ○ 75 or over
- ○ Prefer not to say

Q13 Which of the following best describes your ethnic origin?

- ○ White British
- ○ White Irish
- ○ White Other
- ○ Black or Black British
- ○ Asian or Asian British
- ○ Mixed Hertitage
- ○ Other Ethnic Group
- ○ Prefer not to say

Q14 Which of the following best describes your sexual orientation?

- ○ Bisexual
- ○ Gay or Lesbian
- ○ Heterosexual
- ○ Prefer not to say

Q15 Which of the following best desribes your religion / belief?

- ○ Christian denominations
- ○ Muslim
- ○ Hindu
- ○ None
- ○ Prefer not to say
- ○ Other

Q16 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- ○ Yes, a physical disability
- ○ Yes, a learning disability
- ○ Yes, a mental health disability
- ○ Yes, a learning difficulty
- ○ No
- ○ Prefer not to say

Thank you for taking the time to complete this questionnaire. Please submit your answers by pressing the 'submit' button below.