Shiremoor Adventure Playground Customer Satisfaction Survey

Q1	Age:				
	Under 8's	8-13	13-17	Adult	
Q2	Postcode				

What's Important to you?

Q3	Staff and Information					
		Very Important	Important	Not very important	Not at all important	
	Having Playworkers on site	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Friendliness of Playworkers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Helpfullness of Playworkers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Information on arrival?	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Q4	Adventure Playground					
		Very Important	Important	Not very important	Not at all important	
	Disabled Access	Very Important	Important			
	Disabled Access Feeling of a safe environment that offers risk and challenge	Very Important	Important			
	Feeling of a safe environment that	Very Important	Important			
	Feeling of a safe environment that offers risk and challenge Play value of structure and areas in	Very Important	Important			
	Feeling of a safe environment that offers risk and challenge Play value of structure and areas in the playground	Very Important	Important			

Q5	Value for money				
		Very Important	Important	Not very important	Not at all important
	Free access facilities	\bigcirc	\bigcirc	\bigcirc	\bigcirc
	Cafe Prices	\bigcirc	\bigcirc	\bigcirc	\bigcirc

How do you think we are doing?

Q6	Staff and information					
		Excellent	Good	Average	Poor	
	Having Playworkers on site	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Friendliness of Playworkers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Helpfullness of Playworkers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Information on arrival?	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Q7	Adventure Playground					
		Excellent	Good	Average	Poor	
	Disabled Access	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Feeling of a safe environment that offers risk and challenge	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Play value of structure and areas in the playground	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Child friendly environment	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Offering light snacks and refreshments	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
	Having organised play activities	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Q8	Value for money			A	Davis	
	Free access play facilities	Excellent	Good	Average	Poor	
	Cafe Prices	\bigcirc	\bigcirc	\bigcirc	\bigcirc	

Q9	Overall are you happy with the service you received?			
	O Yes	O No		
Q10	Any other comments?			