

Cleanliness Survey - Sport and Leisure Facilities

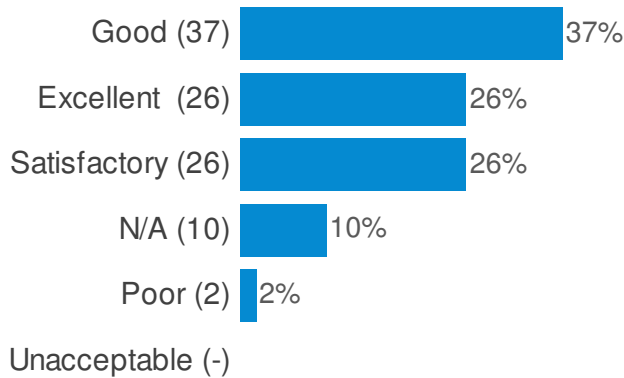
This report was generated on 20/11/17. Overall 493 respondents completed this questionnaire. The report has been filtered to show the responses for 'Which Sport and Leisure facility are you visiting today? ...=Tynemouth Pool '.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Which Sport and Leisure facility are you visiting today? (Please tick one box only)

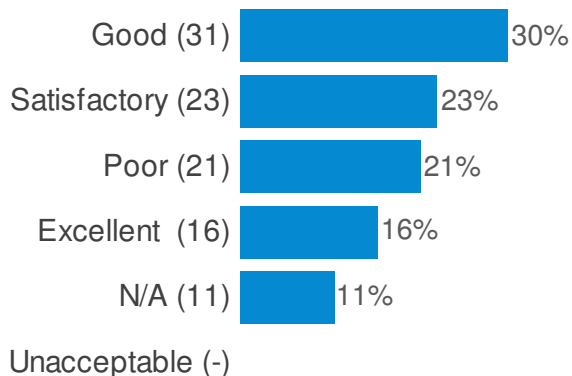


How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Gym suite)

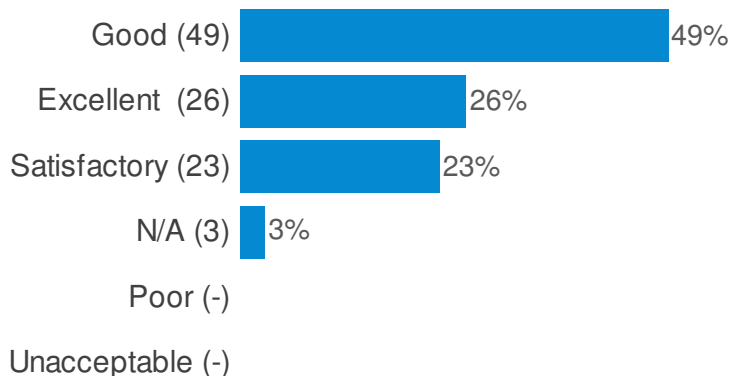


Cleanliness Survey - Sport and Leisure Facilities

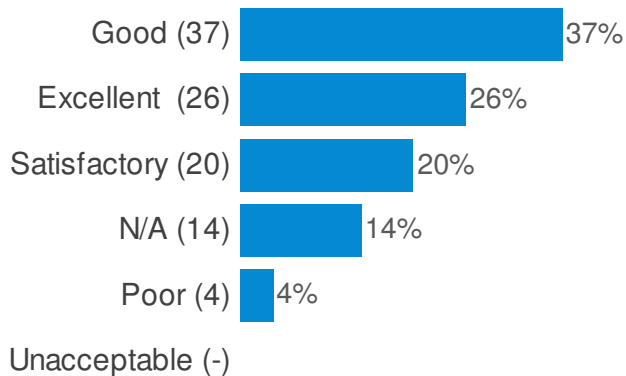
How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Gym suite changing facilities)



How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Toilet area)

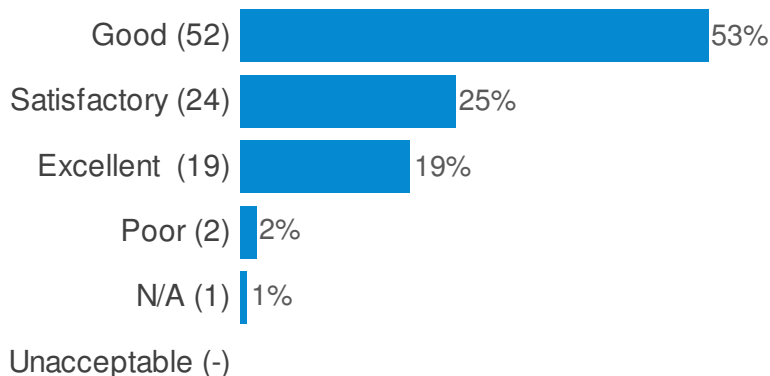


How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Pool changing village (Hadrian, Lakeside, Tynemouth Pool, Waves only))

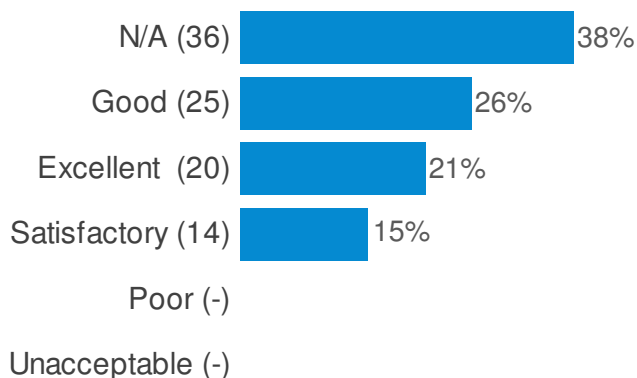


Cleanliness Survey - Sport and Leisure Facilities

How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (External areas of the facility (i.e. grounds, pathways))



How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Exercise class studio)



How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Sports hall fitness areas (Hadrian, Lakeside, The Parks only))

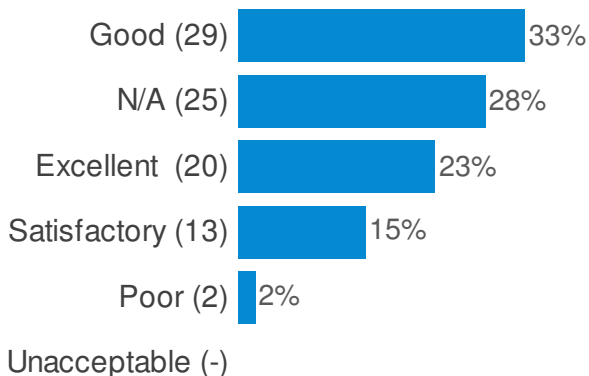


Cleanliness Survey - Sport and Leisure Facilities

How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Sports hall changing areas (The Parks only))



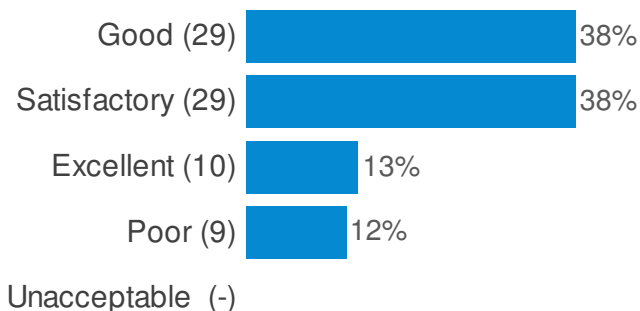
How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Spa area (Tynemouth Pool and Waves only))



How would rate the overall cleanliness of the following aspects of this facility? (Please tick one box per line. Tick not applicable where rating does not apply to facility) (Bowls hall (The Parks only))



How would you rate the cleanliness of this facility overall? (Please tick one box only)



Please provide any additional comments and/or specific examples to illustrate your experience relating to the cleanliness of this facility in the box below.

- Always see someone cleaning
- On the day - Spoilt by leaves blowing in through the doors.
- Sometimes a urine smell in changing village
- Urine smell in change area swim Funny smell in spa
- Funny smell in spa area
- Usually very clean
- Sometimes a dodgy smell in changing village
- No complaints.
- Really clean considering age of building. Well done!
- Not good enough
- Urine smell in swim village
- Gym change to small
- Carpet in gym studio should be replaced with vinyl or wood.
- Change (gym) too small, too messy and wet, if more then one person in
- Alternative to carpet in the gym.
- Stains on carpet
- The drains in the health suite often smell maybe need unblocking.
- Good
- Smell in swim village
- Staff always seem to be cleaning
- Couple of nasty smells in spa but only occasionally
- Seems to be someone cleaning every time I attend