



Freedom of Information Request FOI1188

Request:

Under the terms of the Freedom of Information Act, I write to request data pertaining to the upkeep and maintenance of all roads maintained by the council. Namely the following:

1. How much money did the council spend on repairing roads in the 2017/18 and 2018/19 financial year respectively?
2. How many requests and/or complaints did you receive asking for damaged road surfaces/potholes to be repaired in 2017/18 and 2018/19 respectively?
3. How many claims "successful or otherwise" were made for vehicle damage as a result of potholes/damaged roads/pavements in 2017/18 and 2018/19 respectively?
4. How many of these claims were successful, and what is the total amount paid out (for 2017/18 and 2018/19 respectively)?
5. Which road in the borough had the highest number of complaints made regarding any damage to the surface in 2017/18 and 2018/19 respectively?

Submitted on 02/05/19.

Response:

Under the terms of the Freedom of Information Act, I write to request data pertaining to the upkeep and maintenance of all roads maintained by the council. Namely the following:

1. How much money did the council spend on repairing roads in the 2017/18 and 2018/19 financial year respectively?

Capital Road Maintenance expenditure

2017/18 = £2,803,105

2018/19 = £3,129,940

2. How many requests and/or complaints did you receive asking for damaged road surfaces/potholes to be repaired in 2017/18 and 2018/19 respectively?

2017/18 = 911 requests regarding the carriageway

2018/19 = 942 requests regarding the carriageway

How many claims, successful or otherwise, were made for vehicle damage as a result of potholes/damaged roads/pavements in 2017/18 and 2018/19 respectively?

2017/18 = Total number of claims received 74

2018/19 = Total number of claims received 100

How many of these claims were successful, and what is the total amount paid out (for 2017/18 and 2018/19 respectively)?

2017/18 = 7 were successful amounting to a total payment of £1,266.19

2018/19 = 10 were successful amounting to a total payment of £2,029.27

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North Tyneside Council

Which road in the borough had the highest number of complaints made regarding any damage to the surface in 2017/18 and 2018/19 respectively?

The road with the highest number of complaints for both of these periods is Churchill Street Wallsend