



Reference: FOI2881

Request:

We are interested in some information regarding any Floating Support services you currently commission. These services often focus on support in sustaining tenancies, financial advice, applying for benefits and can range to mental health support and reducing homelessness:

“Floating support means support that is not linked to accommodation and not normally provided by a person’s landlord. Irrespective of his or her housing situation a person might need support with issues such as budgeting, life skills, drug or alcohol misuse, avoiding offending etc. A support provider can offer this as a stand-alone service without providing or arranging accommodation linked to the support.

In principle a person receiving floating support could be a tenant, licensee, owner occupier or living in someone else’s household. Typically, however, floating support tends to be provided to people who have previously lived in supported accommodation such as a hostel and have recently “moved on” to their own tenancy for a self-contained dwelling. In the short term they might require some help and guidance in setting up utility accounts, budgeting to ensure that fuel charges are paid, keeping in touch with a probation officer etc.”

Response:

North Tyneside provides 'floating support' as part of a pathway homelessness service which is provided by a partnership of externally commissioned providers. The floating support element provides support for clients who are able to maintain a level of independent living and also serves as a preventative support measure for people who may be at risk of relapsing in their ability to live independently within the community.

If you require more detailed information about this service, please contact Craig Nicholson who is the Commissioning Manager responsible for this service. Contact details: craig.nicholson@northtyneside.gov.uk

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