Reference: FOI3602



Request:

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control, Trading Standards, Licensing, Environmental Health and ASB?

IDOX Uniform is used for Planning, Building Control, Trading Standards, Licensing, Environmental Health. IDOX Total Land Charges is used for Land Charges. We don't have a system for ASB.

2. When does each contract expire?

31/03/2022

3. How much does each system cost annually?

£79,020.94 annual maintenance cost for the Uniform/Total Land Charges systems. The per annum charge is not broken down per module.

4. Are you planning to go to market for a different Software System? If so, when?

No plans to go to the market at present.

5. How many users / licences for each system do you have?.

For IDOX Uniform we have 56 licences that covers the whole system. No licence limit for IDOX TLC.

6. Who is the person responsible for your software system(s)? Please provide full name, title and contact information

Victoria Hickie, Business Improvement & Administration Manager, Victoria.Hickie@northtyneside.gov.uk - details are not to be used for marketing purposes

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