Request:

1.
   Do you use online forms for residents to complete using a web browser?

Yes

2. Approximately how many online forms do you have?

260

3. What 3rd party or in-house software do you use to develop your online forms. This may be different from the software used to publish your website.

Drupal, Snap Surveys, ASP.net

4. How much did you pay in the most recent financial year for the use of it?

- Drupal: No cost
- ASP.net: No cost

5. What 3rd party or in-house software do you use to publish your online form? This may be different from the software used to publish your website.

Drupal ASP.net/Internet Information Services (IIS)

6. How much did you pay in the most recent financial year for the use of it?

- Drupal: No cost
- ASP.net: No cost

7. Do you use in-house resources or third parties to develop your online forms?

In-house

8. When are your contracts for 3rd party forms development and/or forms publishing software due for renewal?

- Drupal: N/A
- ASP.net: N/A

9. Do you carry out data analysis on your online forms? If so, what product do you use for the analysis?

Google Analytics