



Reference: FOI-425

**Request:**

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three
2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.
3. Number of Connections- Number of connections for each network provider. **(Number of voices only devices, voice and data devices, data only devices)** please provide me with the breakdown and not the overall total.
4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)**
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.
7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.
8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

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9.If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

**Response:**

1. EE
2. A request under the Freedom of Information Act 2000 entitles an applicant to recorded information only. Averages are not recorded by the Authority; therefore this information is not held.
3. Voice Only: 197  
Voice and Data: 1,809  
Data Only: 843
4. 3 years
5. 13/12/2018
6. 12/12/2021. However, the contract was extended by 1 year to 12/12/2022 to allow the Authority to review its options and mobile estate.
7. The contract review commenced mid-2022 and we are in the process of signing a new contract.
8. Mark Perry, Procurement Category Manager, [mark.perry@northtyneside.gov.uk](mailto:mark.perry@northtyneside.gov.uk)

Providing you with these contact details does not permit you to use this information for direct marketing purposes. I would advise you that if you wish to use the information, we have provided to target individuals with direct marketing materials such as email, you need to be mindful of your obligations under the Privacy and Electronic Communications (EC Directive) Regulations 2003. I therefore strongly



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advise you to obtain the explicit permission of the staff member(s) before sending an unsolicited email.

Organisations can only send unsolicited marketing by electronic mail where the individual has specifically requested it, i.e., they have opted in.

9. No date confirmed but expected to be by March 2023.

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Date: 19/01/2023

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