# North Tyneside Council

## Reference: FOI2298

#### **Request:**

For each financial year between 2015-16 and 2018/19, please could you answer the following questions:

- 1. How many claims has your council:
- 1a. Received for compensation due to damage caused to vehicles by potholes?
- 2015-16 42
- 2016-17 31
- 2017-18 65
- 2018-19 80
- Total 218
  - 1b. Accepted and subsequently, made payments to the claimant?
- 2015-16 2
- 2016-17 6
- 2017-18 6
- 2018-19 10
- Total 24
  - 2. What was the total compensation amount paid by the council to claimants?
- 2015-16 £230.00
- 2016-17 £1,181.10
- 2017-18 £1,166.19
- 2018-19 £2,029.27
- Total £4,606.56
  - 3. How much money did the council:

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3a. Spend on road maintenance (please provide both capital and revenue spend)?

#### Revenue Spend

The Council outsourced a number of its central "technical" services to Capita under a long term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. As such this service is provided for the Council by Capita. Therefore, this information is not held by the Council.

Capital Spend

Road Resurfacing

2015/16 - Total £2,552,281

2016/17 - Total £2,710,548

2017/18 - Total £2,803,105

2018/19 - Total £3,129,941

Split between pothole repairs and resurfacing is not recorded

3b. Allocate for your road maintenance budget?

Revenue

Please see response to 3a

Capital

As per totals shown in response to 3a

4. How many potholes were:

4a. Reported to the council?

All reported enquiries regarding defects within the carriageway are recorded on our electronic Symology data capture system, however, the system does not split which ones relate solely to potholes and which are for other issues such as requests for major surfacing works, therefore, we are unable to provide the figures for how many individual potholes were reported to highways. However, we identify how many reports we received for defects in the carriageway which resulted in an inspection.

2015/16 - 718 reported issues within the carriageway (unable to state how many were specifically about potholes)

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2016/17 - 724 reported issues within the carriageway (unable to state how many were specifically about potholes)

2017/18 - 831 reported issues within the carriageway (unable to state how many were specifically about potholes)

2018/19 - 893 reported issues within the carriageway (unable to state how many were specifically about potholes)

4b. Repaired by the council?

2015/16 - 7174 potholes repaired

2016/17 - 7852 potholes repaired

2017/18 - 6322 potholes repaired

2018/19 - 7851 potholes repaired

NB - Please could all the above information be broken down by financial year and where the data allows, by council area.

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