



Reference: FOI2628

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following from your finance systems and Accounts Payable department:

Invoice payment performance data for financial years 18/19 and 19/20:

1. How many invoices were paid late (actual number rather than %) and what is the total value of invoices paid late?
2. Is this split out by sector / category or can you identify SME suppliers that have been paid late? If so, what are the volumes values?
3. How many claims have you processed for late payment of invoices? How many claims were successful and how many were rejected (and for what reason)? (Volumes and values of claims)
4. Do you have a documented process for late payment claims? If so, is this published and can it be shared? In the absence of a process, where should late payment claims be submitted?

I am aware that many councils may publish a summary of their payment performance as required by the Public Contracts Regulations 2015. I am seeking the transaction detail that sits behind this.

Financial Year	18/19		19/20	
	Volume	Value	Volume	Value
1. How many invoices were paid late?	907	£8,305,075.59	2787	£2,419,247.88
2. How many invoices of SME suppliers were paid late?	Not Available	Not Available	Not Available	Not Available
3 a. How many successful claims have you processed for late payment of invoices?	Not Available	Value of claim (not invoice)	Not Available	Value of claim (not invoice)
3 b. How many claims have you rejected for late payment of invoices?	Not Available	Value of claim (not invoice)	Not Available	Value of claim (not invoice)

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4 a. Do you have a documented process for late payment claims?	No
4 b. If yes, is this published and can it be shared?	N/A
4 c. In the absence of a process, where should late payment claims be submitted?	AP Supplier inbox (AP.supplier@northtyneside.gov.uk) By mail to Finance Engie Services Limited Quadrant East Silver Link North Tyneside Council Cobalt Business Park North Tyneside NE27 0BY 0345 2000101

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