



Reference: FOI3272

**Request:**

**I am writing under the Freedom of Information Act 2000 to request information about the use of algorithms, predictive tools and AI by your council in relation to housing.**

**Specifically, I am asking the following: Any briefing, reports, audits, evaluations or impact assessments (such as Equality or Privacy Impact Assessments) relating to your Council's use of predictive analytics in relation to housing allocation and rent arrears**

- NTC uses Mobyssoft's rent analytics system - "Rentsense" for this purpose. Attached Privacy Impact Assessment

**Any training, information or guidance documents given by the software provider to your council.**

- This information is Exempt under section 43 of the FOI Act, on the grounds of commercial interests. The contract we have with Mobyssoft (suppliers of Rentsense) states that we are specifically restricted from sharing such information

**Any sales documents or marketing material given to your council by the software provider.**

- The initial marketing material provided by Mobyssoft before contract started is no longer held. However, current information on marketing can be found on their website <https://mobysoft.com>

**Any contracts\* you have with the software provider.**

- There is a contract in place with the above supplier since November 2018.

**Any documents or information on the performance of the software, particularly that giving assessment in relation to demographics and equalities.**

- The contract we have with Mobyssoft (suppliers of Rentsense) states that we are specifically restricted from sharing such information. However, the contract also stipulates that the data we share with RentSense has removed demographic data from the feed.

**What data sources are used to supply the software with information, please provide any relevant documents?**

- Rentsense takes current data held with our Housing Management System, Northgate

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**I am not asking for data that could identify any individuals who use your council's services.**

**Please provide all this information dated since Jan 1st 2017.**

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