



Reference: FOI3569

Request:

1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?

Yes

2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?
3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?
4. Could you outline how much budget was spent on 'subscription IT' (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?

In response to questions 2, 3, and 4:

The Authority outsourced a number of its central "back-office" services to Engie under a long-term contract that commenced on 1st November 2012. The arrangement will last until 2022 but may be extended until 2027. Engie is a private company and as such is exempt from the provisions of the Freedom of Information Act.

Therefore, this information is not held by the Authority.

5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)
 - Yes - we have done so regularly since 2019 or before
 - Yes - we have started doing this since the start of 2020
 - No - but we plan to do so in the next 3-6 months
 - No
 - Don't know

The Authority is currently looking at this and expects to have something set up in next 3-6 months.

6. Does your local authority measure employee productivity linked to IT / digital investment?
 - Yes - we have done so regularly since 2019 or before

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- Yes - we have started doing this since the start of 2020
- No - but we plan to do so in the next 3-6 months
- No
- Don't know

NO - but again we plan to start looking at this over next 12 months.

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