



Reference: FOI3697

Request:

I would like to confirm through this Freedom of Information request the software currently used to facilitate the tasks of housing management and housing asset management and whether this is a proprietary software package or own in-house system. Please can you provide the following information:

Do you have a Housing Management Supplier? Yes/No - **YES**

If Yes:

- What Housing Management software do you use, specifically, the software used for controlling rents, housing management etc.?

We use Northgate (Housing Management) and Mobysoft - Rentsense (Monitoring/Managing rent)

- What date did the contract for its use start?:

Mobysoft - Rentsense November 2018; Northgate 01 April 2020

- What date does the contract for its use end?:

Mobysoft - Rentsense is on a rolling year basis; Northgate 31 March 2023

- If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.

Not applicable

If No

- Do you have in-house software / system for Housing Management i.e. controlling rents, housing management etc.?

N/A

Do you have a Asset Management Supplier?

Yes

If Yes:



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- What Asset Management software do you use, specifically the software for controlling repairs and maintenance of housing stock etc.? :

We have an Assessment Management Supplier, our asset management is provided through a contract with Northgate, the software we use is Keystone

- What date did the contract for its use start?:

The Contract runs on a rolling basis and renews every April. Current contract started April 2021

- What date does the contract for its use end?:

March 2022, as stated above on a rolling 12 month basis

- If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.

N/A

If No

- Do you have in-house software / system for Asset management i.e. controlling repairs and maintenance of housing stock etc.? :

N/A

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