



Reference: FOI3835

Request:

1. Does your organisation have lone workers (HSE definition, someone who works by themselves or without close supervision) ?

Yes

2. How many lone workers does your organisation have?

This information is not held centrally, this information is held by individual service areas

3. Does your organisation have in place any form of lone working provision, i.e. dedicated device system, smartphone applications, mixture of both?

Yes, however this service is not used by all lone workers. Lone workers and personal safety is managed locally by individual team leaders and managers. Some employees use mobile devices, some use radios, and some employees use office-based tracking and buddy systems and some use 'Care Call's Jontek system'

4. How many Systems are in place e.g. Applications, Dedicated Devices

This information is not held centrally, this information is held by individual service areas

5. Do you have an existing contract in place for the above?

No contract for Lone Working - this is a function that is an add on to the Care Call Jontek System

6. When was this awarded and for what duration?

N/A

7. Who was the contract awarded to?

No contract

8. Is there the potential for extending this contract? Will you be applying that extension?

No contract

9. What was the contract value in total?

No contract

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10. Was the contract tendered through direct competitive tender, a framework, or through G-Cloud provision?

No contract

11. Which department is responsible for the health, safety and well-being of lone workers e.g. Health & Safety, Department by Department etc.

The safety of lone workers is a shared responsibility. The council senior management team have overall responsibility, but this is delegated to the Health and Safety Team who create central policies and standards and deliver training.

Responsibility for risk assessment and implementation of controls is delegated to managers of staff who perform lone working as part of their job role. They are supported in this via the Health and Safety Team.

Personal safety is further delegated to individual lone workers who must take responsibility for their own safety while they are lone working, by following the councils protocol, performing continuous dynamic risk assessments and taking positive action where required