

**Request:**

1. Lift service and maintenance - Service contract for lift service and maintenance.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services

**The Authority has established a framework contract with 3 suppliers. The 1st Ranked Contractor will provide all services and refurbishments up to £50K and any refurbishments over £50K will be subject to mini competition with all 3 suppliers as follows:**

**Ranked 1 - Classic Lift Ltd  
Northern Elevator Ltd  
Orona Ltd**

2. Total Annual Spend - The spend should only relate to each of the service contracts listed above.

**£275,000 per annum**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

**Fully comprehensive cover to carry out all Maintenance, Breakdowns or Repairs which may be or become necessary, including providing an emergency 24-hour call centre and a 24-hour Breakdown attendance service. The contract also includes provision for an annual refurbishment programme**

4. The number of sites the contract covers

**All Units within Public Buildings and Housing locations, 28 sites, are included within the contract. Units within Schools may be added to the Contract at any time during the Term upon the expiry of their existing maintenance contracts.**

5. The start date of the contract

**4th May 2021**



North Tyneside Council

Reference: FOI3925

6. The end date of the contract

**3rd May 2024**

7. The duration of the contract, please include information on any extensions period.

**3 years with the option to extend for a further 1 x 12 months**

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

**Mark Barber, Operations Manager, Housing Property and Construction Service.  
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Date: 10/06/2021

Page 2 of 2