

Reference: FOI3975

Request:

Please can you provide the following information:

1. What key software applications does the Authority use for:

i. ERP and Finance -

We don't have an ERP system; Finance - Oracle E-Business Suite

ii. HR and Payroll -

Oracle E-Business Suite

iii. Social Care -

Adults - Liquidlogic (LAS); Childrens Liquidlogic (LCS)

iv. Elections -

Civica Xpress

v. Planning -

IDOX Uniform

vi. Waste Collection -

The only application used for waste collections is Navman a vehicle tracker app.

vii. Council Tax -

Northgate Revenues

viii. Licensing and Compliance -

IDOX Uniform

ix. Parking -

Conduent

x. Food Hygiene -

IDOX Uniform

2. Are there any other key software applications that the Authority uses and puts into escrow?

4. Within the Authority is there a policy to move towards hosted solutions?

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 05/017/21 Page 1 of 2

^{**}We don't have any Escrow contracts.**

^{**}The is a strategy to move to the Cloud, we will apply the 5 R's migration strategy.**



Reference: FOI3975

5. Is there a generic contact e-mail enquiry address or contact person that deals with escrow at the Authority?

We don't have any Escrow contracts.

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 05/017/21 Page 2 of 2