

Reference: FOI4439

Request:

Please find below my FOI request regarding malicious emails sent to the council.

The date range for the requests is from 2018 to present day. The data shall include a breakdown by year.

Our supplier only holds 30 days data and so we are unable to provide data as requested. However, we have responded where possible.

1. How many malicious emails (e.g. phishing emails) have been successfully blocked?

We estimate 99.99% of malicious emails are successfully blocked with none being activated by staff.

2. What percentage of malicious emails were opened by staff?

We estimate less than 1%.

3. What percentage of malicious links in the emails were clicked on by staff?

We estimate less than 1%.

4. How many ransomware attacks were blocked?

Information not held - supplier software identifies only as "malware strain or variant"

5. How many ransomware attacks were successful?

None

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 19/11/2021 Page 1 of 1