

Reference: RFI 1710114

**Request:**

Can you please provide the following?

The procedures for assessment of a medical questioner in relation to housing application?

If a customer indicates on their application form that they have a medical condition which is worsened or affected by their current home, a medical questionnaire will be issued to enable further details to be provided by the customer and if applicable, medical or support professionals whom can support their application to be rehoused.

Medical questionnaires are not issued to applicants without a local connection to North Tyneside.

The time scale from receiving such questioner to completion and informing the applicant?

We aim to process medical questionnaires within 28 days of receipt .

Will the NTC Officer assessing the questioner have any power to decided the application is blocked and create another assessment path in another Council department.

Medical applications where a customer states they have a physical disability or medical condition which their current home is affecting, i.e. accessing essential facilities in their home, are referred to North Tyneside Council's Occupational Therapist.

Medicals applications indicating mental health condition which is worsened by the customer's current home are referred to the Housing Options Team Leader for consideration of a higher priority band.

In both cases, further evidence may be requested from a medical professional / specialist support worker to support the application.