

Reference: RFI 1711043

Request:

Please can I request the following information?

1. Can you provide me with a list of the top five roadwork's which have received the most complaints between January 1 2017 and November 9 2017.

Can the information be broken down into the roadworks and how many complaints were made.

Response:

North Tyneside Council has a dedicated team who are responsible for all communications relating to major schemes. The team compiles and records all enquiries, however there is no breakdown to show which are general enquiries and which are complaints.

Please see below the number of enquiries received on our highways schemes from January 1 2017 to November 9 2017:

A1056 Sandy Lane / Weetslade scheme: 124 enquiries
A19/A191 Holystone scheme: 273 enquiries
A191 Tyneview Park: 8
A1058 Coast Road: 422