



Reference: RFI 1711046

**Request:**

Please accept my apologies for missing out the crucial time span in my previous request.

1. Please can you tell me which electronic management system you use to manage your EHC plans?

Capita ONE

In the calendar year 2016:

2. Please can you tell me what percentage of new EHC plans, excluding exception cases, were issued within 26 weeks and within 52 weeks?

Answered in 3 and 4 below

3. Please can you tell me the actual number of plans issued within 26 weeks and the total number of plans. (eg. 80%: 8 plans out of 10)  
 $113/130 = 86.9\%$

4. Please can you tell me the actual number of plans issued within 52 weeks and the total number of plans. (eg. 100%: 10 plans out of 10)  
 $130/130 = 100\%$

5. Please can you tell me what percentage of new EHC plans, *including* exception cases, were issued within 26 weeks and within 52 weeks?

Answered in 6 and 7 below

6. Please can you tell me the actual number of plans issued within 26 weeks and the total number of plans.  
 $142/212 = 67.0\%$

7. Please can you tell me the actual number of plans issued within 52 weeks and the total number of plans.  
 $209/212 = 98.6\%$

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