

Reference: RFI 1711056

Request:

Are you currently implementing a new Adult Social Care Case Management Software – Yes/No

No: we completed the implementation of the Liquidlogic Adults System in November 2017.

If yes you are implementing a system then please provide what Adult Social Care Case Management Software are you implementing and when is the planned go-live date of all functionality as per the tender?

Is this the same with the dates on the tender documents? If not what is the difference
Have there been any additional costs outside the original contract for the implementation? If yes, please specify

n/a

If No you are not implementing an Adult Social Care Case Management Software, with regard to the last system you implemented how long in months from contract award date did the software to go live and the previous case management to be switched off?

12 months from contract date to go-live.

The previous case management system supports both Adults' and Children's social care, and will not be decommissioned until the new Children's system goes live in 2018. However it has not been in live use for Adult cases since the new system was implemented in November.