

Reference: RFI 1711066

Request:

I am writing to submit a freedom of information request for your last five years of pest control records, excluding client contact information and house numbers/names. I would still like the street address to be included.

Information should include pest type, whether it was inside or outside a property, what chemicals were used and the duration of the treatment.

Response:

To ascertain the information requested above, every address within the borough would have to be manually entered in to the system; details checked and then compiled in to a report to provide the information required, as our recording system (Uniform) does not run off reports.

Therefore this request is refused under s12 (1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

In assessing the cost of complying, the costs attributable to officer time involved in complying have been taken into account. Such costs are limited to £450.00 under the Regulations, which equates to eighteen hours of officer time.