

Reference: RFI 1711091

Request:

I would like to request answers to the below questions under the Freedom of Information Act 2000. The questions concern the Windows 7 operating system and its 'end of life'.

- Q1) How many of your PCs run on the following? (Please type numbers)
 - Windows 10 = 1120
 - Windows 7 = 1366
 - Windows XP = 2
 - Other (Please state) = 1
- Q2) Are you aware of Window 7's end of life date? (Delete as appropriate)
 - Yes
- Q3) Do you have an active project to deal with Window 7's end of life? (Delete as appropriate)
 - Yes
- Q4) If so, is it due to complete before EOL date? (Delete as appropriate)
 - Yes
- Q5) What is your biggest challenge when it comes to migrating to a new operating system? (Delete as appropriate)
 - Inability to move apps
- Q6) If you have previously migrated apps to newer versions of Windows, how long did this take? (Delete as appropriate)
 - Under 1 year
- Q7) How many computers do you have in your environment? (Type number or delete as appropriate)

Please state = 2974 (all types of devices not just PCs)

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY

Date: 14/12/2017 Page 1 of 1