



Reference: RFI 1801061

Request:

I would like to make an inquiry under the Freedom of information Act regarding Direct Payments in Domiciliary Care. Please can you tell me the following; (all questions are related to Domiciliary Care for adults 18 and over)

How many packages do you commission on a monthly basis?

It is not possible to state how many packages are commissioned per month, as direct payments in domiciliary care. This information is held within individual Support Plans, but is not something that can be reported on across all clients/customers.

Do you have a framework in place?

Yes, there is a framework in place.

If yes:

What type of framework is it?

A fixed term framework, for three years plus an option to extend for one year. Taking the expiry date to March 2019.

When does it expire?

The framework is due to expire in March 2019.

If you do have a framework in place, what % of care do you have to spot purchase outside of the framework?
Approximately 5% of all packages are purchased from outside of the framework.

How do you commission care packages currently?

Through an purpose built I.T system – if yes, which one

Through other IT system – if yes, which one

Via Telephone

Via Email

Via telephone.

How many providers are do you have registered, and how many are you actively using?

There are now 13 providers on the framework that the Council is using.

The Council is now using 34 providers in total.

What is the average hourly price you pay for Dom care?

At this time it is not possible to answer this question.

In 2016/17 the average hourly price would have been £14 per hour, as per the contracted service rates.

For 2017/18, an uplift has been applied to the contracted service rates. The outcome of this is that there would be a different average hourly price. At this time it is not possible to conduct any analysis to determine what this price is.

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