

Reference: FOI1176

Request:

Note: For the purposes of this FoI please use the Health and Safety Executive (HSE) definition of work-related violence (violent incidents): "Any incident in which a person is abused, threatened or assaulted in circumstances relating to their work"

Part 1 - Your violence at work policies

Do you have a policy/policies in place to protect employees from violence at work?
(Yes/No)

Yes

Are these policies built into the commissioning process for organisations delivering outsourced services? (Yes/No)

No

Part 2 - Violent incidents and monitoring 3. Do you collect data on violent incidents?
(Yes/No)

Yes

If so, how many violent incidents did you record in the following years:

2018/19 2017/18 2016/17 2015/16

2018/19 - 114

2017/18 - 69

2016/17 - 77

2015/16 - 91

Part 3 – Staff training and support 5. Are risk assessments conducted for:

Public facing staff (Yes/No)

Y

Lone working staff (Yes/No)

Yes

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Do staff receive training to ensure they are aware of the appropriate way to deal with threatening situations? (Yes/No)

Yes

Is advice, support, or counselling available for staff who are victims of violence at work?

Advice (Yes/No)

Yes

Support (Yes/No)

Yes

Counselling (Yes/No)

Yes