



Reference: FOI1818

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information from North Tyneside Council: Within the area for which your organisation is responsible, please provide:

1. The total number of complaints received by you or your trading standards body about landlords and letting agents in the last 12 months.

Trading Standards - 1

Environmental Health - 232

2. Of the complaints listed in the above request, the most common topic of complaint.

Trading Standards - Non return of deposit.

Environmental Health - Damp/water ingress and mould.

3. Of the complaints listed in point 1, how many of those led to enforcement action of any kind (for example fines, or prosecutions).

Trading Standards - Nil.

Environmental Health - 10 complaints resulted in enforcement action.

4. Please provide details of each enforcement action listed in your response to point 3.

Trading Standards - N/A

Environmental Health - Notices served for the following;

2 Smoke and Carbon Monoxide Remedial Notices.

2 Section 11 Improvement Notices.

1 Prohibition Notice.

1 Emergency Remedial Action Notice.

3 Environmental Protection Act 1990 Notices for Disrepair.

1 Prevention of Damage by Pests Act Notice.

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