



Reference: FOI2077

Request:

1. What is the email address of the person in your organisation who is responsible for the management of Subject Access Requests / DPA Requests?

Wendy.Rochester@northtyneside.gov.uk

2. What percentage of Subject Access Requests have been responded to on time since 25th May 2018? If you do know have this figure please provide a figure for what you do have.

This information is not held as requested i.e. since 25th May 2018 only.

Therefore, we have provided the figure for the last full 12 months held, 2018/19- 84%

3. On average how many SAR/DPA requests does your authority receive in a month?

Averages are not held, however for the same 12 month period as above the Authority received 152 SARs.

4. How many SAR officers are employed by your organisation who work on Subject Access Requests?

The Authority does not employ specific SAR officers.

There is a central Information Governance Team, of 4 staff plus the Information Governance Manager.

There are also 53 Link Officers across the Authority in service areas assisting with requests.

All these staff, Information Governance and Link Officers also perform other duties in addition to dealing with SARs.

5. What is the generic email address of the team which deals with SARs / DPA requests within your organisation?

FOI.Officer@northtyneside.gov.uk

6. How many overdue Subject Access Requests do you currently have?

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