



Reference: RFI 1705020

Request:

Following your tender decision for a social care case management system in 2016/17, can you confirm the following information?

1. The date on the award letter to the successful bidder, advising that they had been selected as preferred supplier subject to a standstill period? – 8th August 2016
2. Date of contract signature - 16th December 2016
3. Predicted go live date for initially? – October 2017
4. Actual go live date for the system? – This information is not held, as the system is not yet live.
5. If they had been selected to provide a system for both adults and children's services, did they go live on the same date? – No. The initial go live date of October 2017 is primarily for Adult's functionality.
6. If not, please state dates for both systems. – Children's functionality is expected to go live in February 2018
7. Did the finance functionality for the system(s) go live on the same date as the case management system(s)? - This information is not held, as the system is not yet live.
8. If not, please state the go live date for finance functionality (Children's). – This information is not held, as the system is not yet live.
9. If not, please state the go live date for finance functionality (Adults) This information is not held, as the system is not yet live.
10. When did you first pay providers through the system? (Children's) This information is not held, as the system is not yet live.
11. When did you first pay providers through the system? (Adults) This information is not held, as the system is not yet live.
12. When did you first complete a financial assessment? (Children's) This information is not held, as the system is not yet live.
13. When did you first complete a financial assessment? (Adults)
This information is not held, as the system is not yet live.
14. How much have you paid the legacy supplier since the original projected go-live date? Not applicable, as the original projected go live date is in the future.

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