



Reference: RFI 1705099

Request:

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed**
- **Installation**
- **Cabling**

1. Existing Supplier: Who is the current supplier for each contract?
C-Ways – support and maintenance contract
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
Approx £40,000
3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.
2500 users
4. Number of Sites: The number of sites where equipment is supported by these contract.
130 sites
5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software
Maintenance
6. Hardware Brand: What is the hardware brand of the LAN equipment?
Avaya / Nortel
7. Contract Description: Please provide me with a brief description of the overall contract.
Support and *maintenance of core Avaya network switches. 09:00 – 17:30 M-F*
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.
12 months
9. Contract Expiry Date: When does the contract expire for each contract?
September 2017
10. Contract Review Date: When will the organisation is planning to review the contract?
August 2017
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?
NTC Procurement (Gprocurement@northtyneside.gov.uk)

If the LAN maintenance is included in-house or managed please include the following information:

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North Tyneside Council

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1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.

4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

N/A – The contract above provides a maintenance contract for the Avaya network switches which are managed by our in-house networks team.

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