



North Tyneside Council

Reference: RFI 1706007

Request:

Could you please respond to the following request for information under the Freedom of Information Act.

I would like you to provide me with information regarding the number of odour complaints made to North Tyneside Council regarding odours coming from the vicinity of East Howdon sewage treatment works. I would like information ranging from January 2016 to the current date, June 2017, ideally with a monthly breakdown of the number of reports/complaints received.

2016

Three complaints were received in 2016:

8.6.2016

27.9.2016

17.11.2016

2017

To date 1 complaint has been received on 25 May 2017.

I would also like information within the same time period regarding any regulatory activities (inspections, monitoring etc.) or enforcement activity (notices, prosecutions etc) carried by your Environmental Health unit regarding odours coming from Howdon Sewage Treatment Works, including any current community briefings or position statements.

The Environment Agency is the regulator of the part A site at Howdon Sewage Works. The part A permit has conditions with regard to odours. The details with regard to regulatory inspections and enforcement should therefore be obtained via the Environment Agency.

Environmental Health will investigate for statutory nuisance with regard to odours. No formal action by Environmental Health has taken place in this period, however, following the most recent complaint officers have carried out monitoring visits to the area.

I would also like the name and contact details for the environmental health officer responsible for the area/site, the name of their department head or line manager and their contact details.

The officer coordinating the odour assessment is Frances McClen Environmental Health Group Leader, Telephone 0191 643 6100, frances.mcclen@northtyneside.gov.uk.
The Public Protection Manager is Joanne Lee, Telephone 0191 643 6901, joanne.lee@northtyneside.gov.uk

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY