



Reference: RFI 1706042

**Request:**

What is the annual spend for each broadband provider?

Northern Grid for learning	£156,000 pa
Aspire	£50,500 pa

Why is the contract description commercially sensitive? Its the description (short) of what is entailed within the contract.

Below are details of the contracts

**NGFL**

provision of a BT 1Gb link (terminates Quadrant)  
Contract dates ends July 31<sup>st</sup> 2017

**Aspire**

30min response time  
99.99% availability (rolling 30 day period)  
Round trip delay 20ms  
Jitter 8ms  
Packet loss 0.10%

Penalties payable on failure to restore service within 4hr

Provision of the following broadband connections

Bandwidth: 1Gb contract dates: present to April 2022 [£14.5K pa]  
(Terminates Killingworth)

Bandwidth: 5Gb expandable to 10GB contract dates: present to April 2022 [£36K pa]  
(Terminates Quadrant)