



North Tyneside Council

Reference: RFI 1708101

Request:

Please treat this email as a request under the Freedom of Information Act. I am seeking information concerning taxi and private hire drivers and the Equality Act 2010.

I would like to know:

- How many taxi and private hire drivers within your authority have been fined, prosecuted or had their licences revoked from 6 April 2017 to the present day for being in breach of the newly amended Equality Act 2010, which states taxi drivers will face a fine of up to £1,000 if they refuse to transport wheelchair users or attempt to charge them extra <https://www.gov.uk/government/news/law-change-demands-equal-treatment-for-disabled-taxi-users>. Please specify the action taken and the date on which the action occurred
- I would also like to know how many complaints have been made to your authority specifically in relation to this legislation from 6 April 2017 to the present day. Please specify the nature of the complaint and the date of the complaint
- I would also like to know how many complaints have been made to your authority – from September 2015 to the present day – about drivers on the issues of discrimination against the disabled, overcharging disabled passengers and providing assistance to the disabled. Please specify the nature of the complaint and the date of the complaint

Response:

- How many taxi and private hire drivers within your authority have been fined, prosecuted or had their licences revoked from 6 April 2017 to the present day for being in breach of the newly amended Equality Act 2010, which states taxi drivers will face a fine of up to £1,000 if they refuse to transport wheelchair users or attempt to charge them extra <https://www.gov.uk/government/news/law-change-demands-equal-treatment-for-disabled-taxi-users>. Please specify the action taken and the date on which the action occurred

No action has been taken against any driver since 6 April 2017

- I would also like to know how many complaints have been made to your authority specifically in relation to this legislation from 6 April 2017 to the present day. Please specify the nature of the complaint and the date of the complaint

There have been no complaints received in relation to this legislation since 6 April 2017

- I would also like to know how many complaints have been made to your authority – from September 2015 to the present day – about drivers on the issues of discrimination against the disabled, overcharging disabled passengers and providing assistance to the disabled. Please specify the nature of the complaint and the date of the complaint

There have been no complaints received from September 2015 to present regarding drivers on issues of discrimination, overcharging or providing assistance to the disabled

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Date:01/09/2017

Page 1 of 1