



Reference: RFI 1708107

Request:

Please can you supply the following information regarding Local Authority Lone Workers.

Q.1 Does the Authority have a Lone Worker Policy?
Lone working procedure

Q.2 How does the Authority convey this information to Lone Workers?
Email, line managers, briefing sessions, health and safety audits, risk assessments carried out by managers with employees

Q.3 How many staff work at the Authority?
2243.37 FTE

Q.4 How many staff are classed as Lone Workers?
This part of the request is refused under s12(1) Freedom of Information Act 2000, since the cost of complying would exceed the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. As the data is not held centrally it would mean checking with service area/teams and then checking employee files to check what contract they hold.

Q.5 What is the preferred training method for Lone Workers i.e. tool box talks, webinar, online courses?
All employees access the same training either by e-learning or face to face training.

Q.6 Are Lone Workers issued with mobile phones, if so are they iphone, Android, Windows, others?
If it is identified during a health and safety audit/risk assessment a mobile device is issued. Type of device is dependent on type of role undertaken.

Q.7 Is there an outsourced Lone Worker solution in use, if so what type of device and who supplies it.
No

Q.8 If there is a Lone Worker Solution in place when does the contract expire?
N/A

Q.9 What is the annual spend on Lone Worker Solutions?
N/A

Q10. Please provide contact details for the following Department Heads

- Health & Safety
Mrs A Lazazzera, Head of Human Resources & Organisational Development
- Social Care,
Mrs J Old, Head of Health, Education, Care and Safeguarding
- Highways, Streets & Public Transport
- Mr P Scott, Head of Environment, Housing & Leisure

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- Enforcement
Mr P Scott, Head of Environment, Housing & Leisure
- Housing
Mr P Scott, Head of Environment, Housing & Leisure
- Planning
Mr P Scott, Head of Environment, Housing & Leisure
- Leisure & Culture
Mr P Scott, Head of Environment, Housing & Leisure

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Date: 05/09/2017

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