



Reference: RFI 1709004

**Request:**

I am writing to you under the Freedom of Information Act 2000, to request the following information from your authority.

Regarding the issue of statutory nuisance and noise abatement complaints received by your authority, could you please provide responses to the following six questions covering the two time periods stated below:

		<b>1<sup>st</sup> August 2015 – 31<sup>st</sup> July 2016</b>	<b>1<sup>st</sup> August 2016 – 31<sup>st</sup> July 2017</b>
1	<b>How many statutory nuisance complaints did the council receive?</b>	1037	1228
2	<b>How many noise abatement orders did the council issue?</b>	1	3
3	<b>How many noise abatement orders have been broken?</b>	0	0
4	<b>How many fines were given out for broken noise abatement orders?</b>	0	0
5	<b>What was the total value of these fines?</b>	0	0

**6. How many complaints has the council received for each of the following categories in the time periods below?**

<b>Issue</b>	<b>Number of complaints from 1<sup>st</sup> August 2015 – 31<sup>st</sup> July 2016</b>	<b>Number of complaints from 1<sup>st</sup> August 2016 – 31<sup>st</sup> July 2017</b>
Noise (including loud music and barking dogs)	791	921
Artificial light (except street lights)	5	8
Smokes, fumes or gases	45	48
A build-up of rubbish	169	225
High hedges, trees or boundaries	- 76 overgrown vegetation enquiries were logged - 16 complaints about neighbour high hedges	- 3725 overgrown vegetation enquiries were logged - 13 complaints about neighbour high hedges
Animals – e.g. smells, damage, number of animals	7	3
Condition and maintenance of domestic premises	201	173
Parking and vehicles including mobile homes, caravans and all other motorised and non-motorised vehicles	15 enquiries were logged	18 enquiries were logged

If possible, could you please provide the information in the tables provided?

The information supplied to you is owned by the council unless otherwise stated and may be protected by copyright. You are free to use it for your own purposes, including any non-commercial research or for the purposes of news reporting. Any other re-use of a commercial nature will require the permission of the Council. Further enquiries in this respect should be directed to Head of Law and Governance, North Tyneside Council, Quadrant The Silver Link North, Cobalt Business Park, North Tyneside, NE27 0BY