

# **North Tyneside Local System Reviews**

## **Adult Social Care, Health and Wellbeing Overview and Scrutiny Sub Committee**

**6 September 2018**



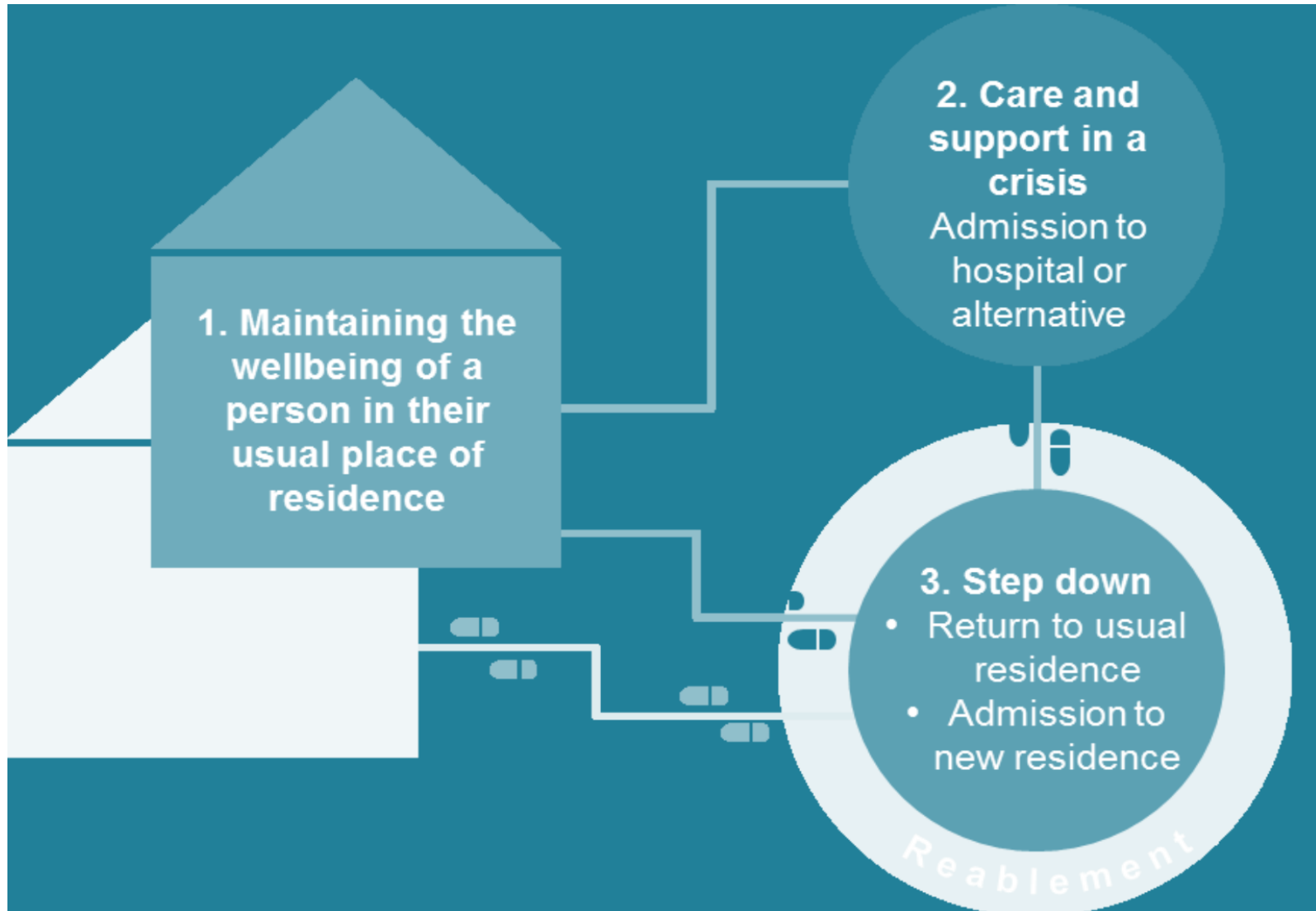
**North Tyneside Council**

# Background

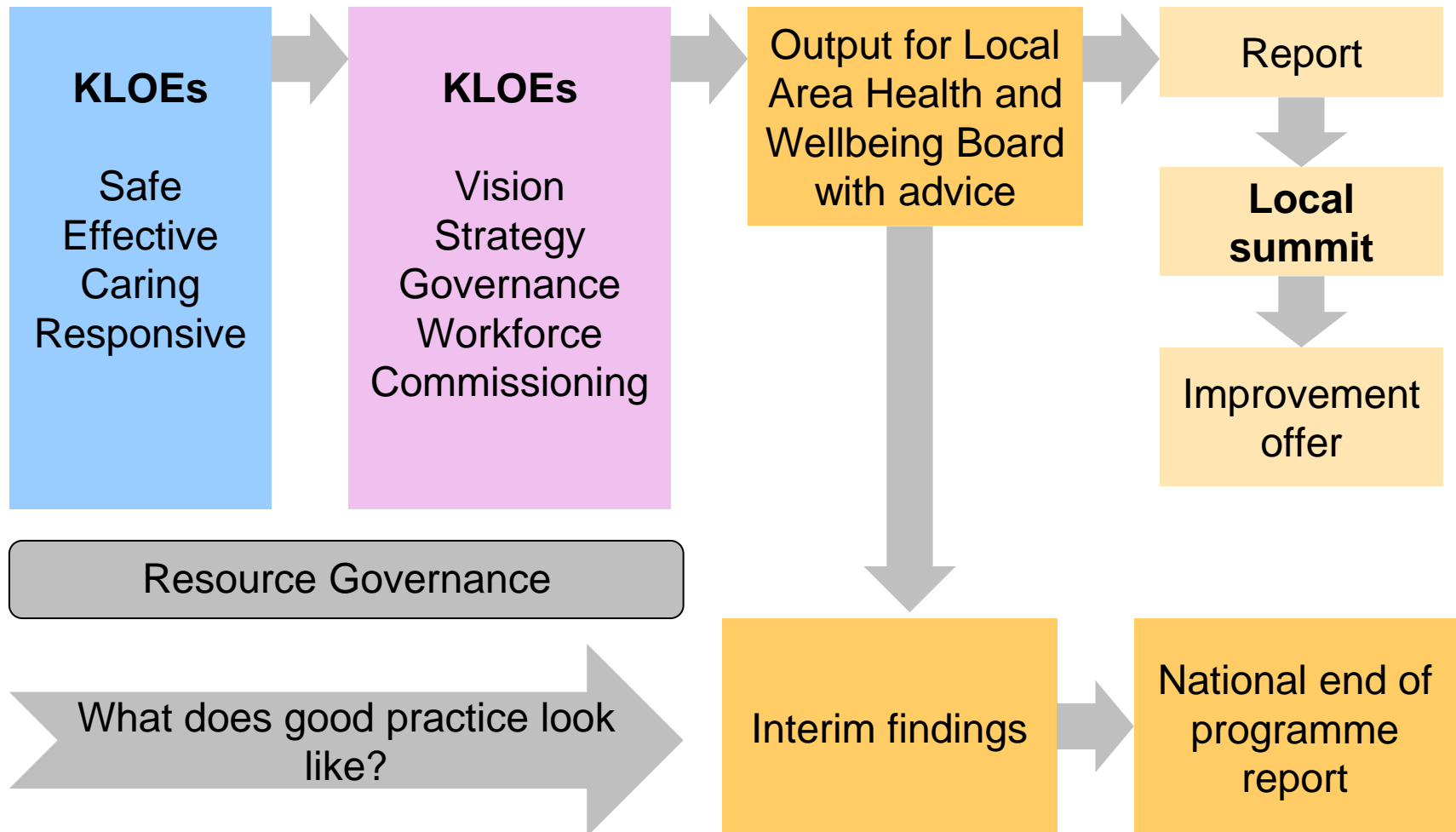
- CQC asked by the Secretaries of State for Health and for Communities and Local Government to undertake a programme of **Local System Reviews (LSRs)** of health and social care in 20 authority areas:
  - A review of **commissioning across the interface** of health and social care
  - Look specifically at how people move between health and social care, **including delayed transfers of care**
  - Focus on **65s** and over
  - The **experiences of people** living with dementia as they move through the system



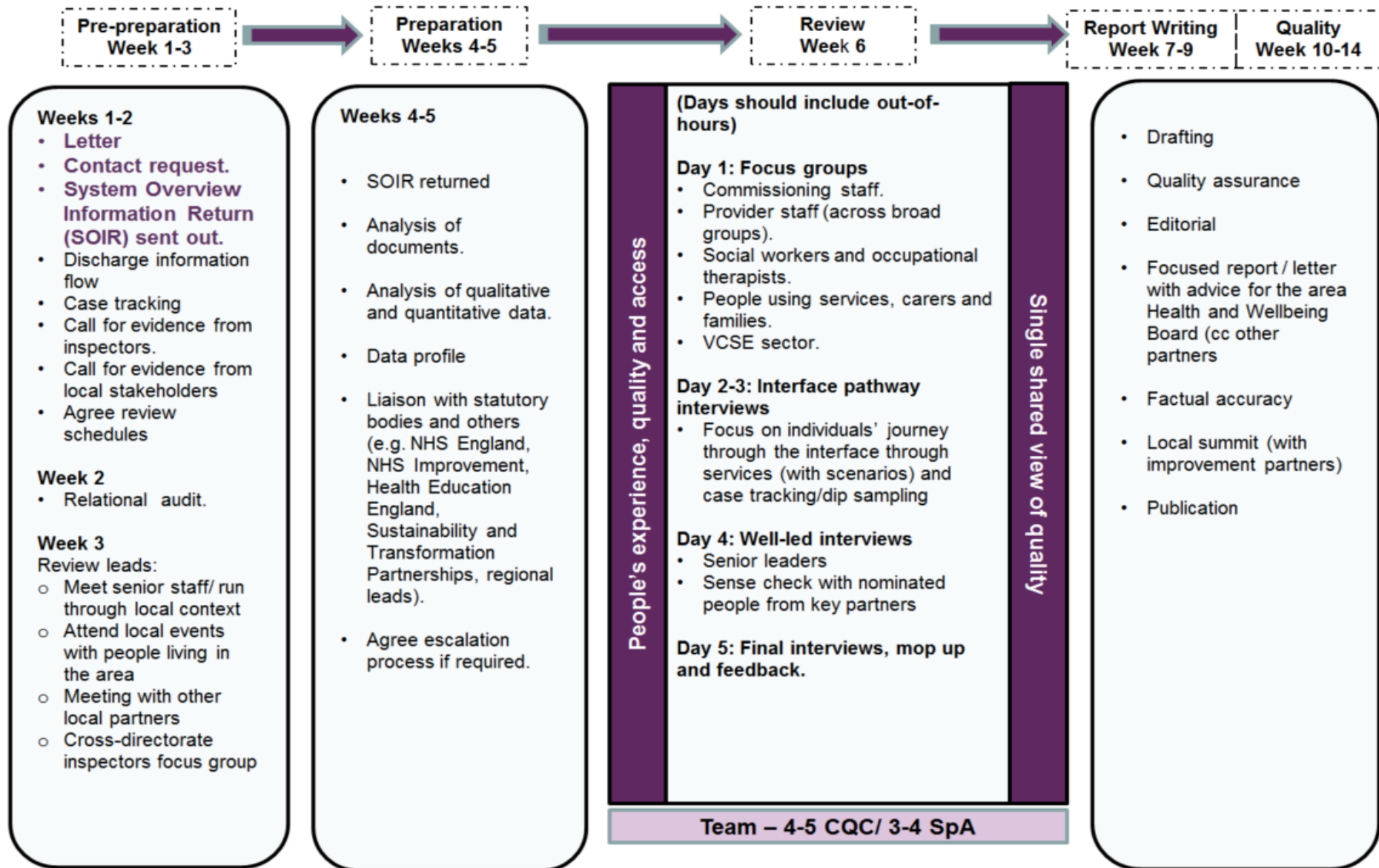
# Focus of the Reviews



# Approach



# Process



# To date CQC have found...

- A **strong commitment and enthusiasm** from organisations and staff working across health and social care services
- **Relationships** between system partners play a major role
- **System-level leadership** accountability is difficult to identify
- Systems not working together leads to too many examples of people **not being treated in the right place, by the right person at the right time, and unnecessary pressure being placed on services** that are not designed to meet the needs of people who use them.

# Current position

- **No confirmation**, but national programme *expected* to continue (Minister's speech 20<sup>th</sup> March)
- **Methodology likely to influence** CQC's approach in other inspections
- **Reviews are system wide** – circa 70% focus on health and 30% focus on social care
- **Why plan if it may not happen?**
  - It's highly likely
  - Good practice – why wouldn't we?



# What we've done

- **Senior officer multi agency workshop:**
  - Tell everyone about the Reviews
  - Discuss agreement to proceed with planning
  - Discuss cooperation with Northumberland
- **Joint Health and Wellbeing Board session with North Tyneside and Northumberland:**
  - June 2018
- **Currently looking at quality and experiences:**
  - What do we currently have across the system
  - What does it tell us
  - What are the gaps





# Next steps

- **Governance – Future Care Board**
- **Complete work on quality and experiences**
- **Devise and complete a self assessment**
- **Develop an improvement plan**
- **Peer review**

