



The Newcastle upon Tyne Hospitals NHS Foundation Trust

Professor Sir John Burn MD – Chair

North Tyneside Health and Wellbeing Board - 11th April 2019



Our Strategic Framework

Patients



People



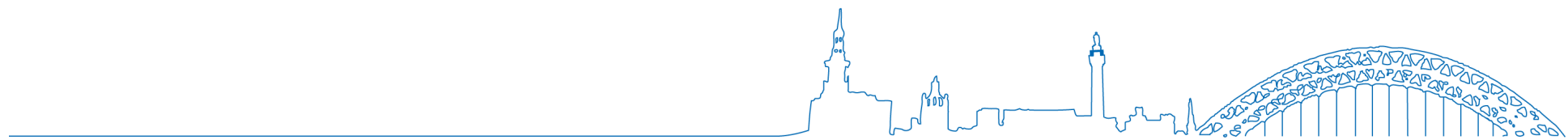
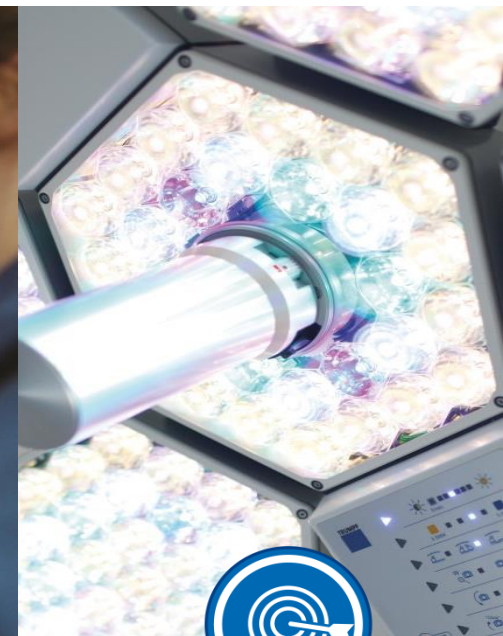
Partnerships



Pioneers

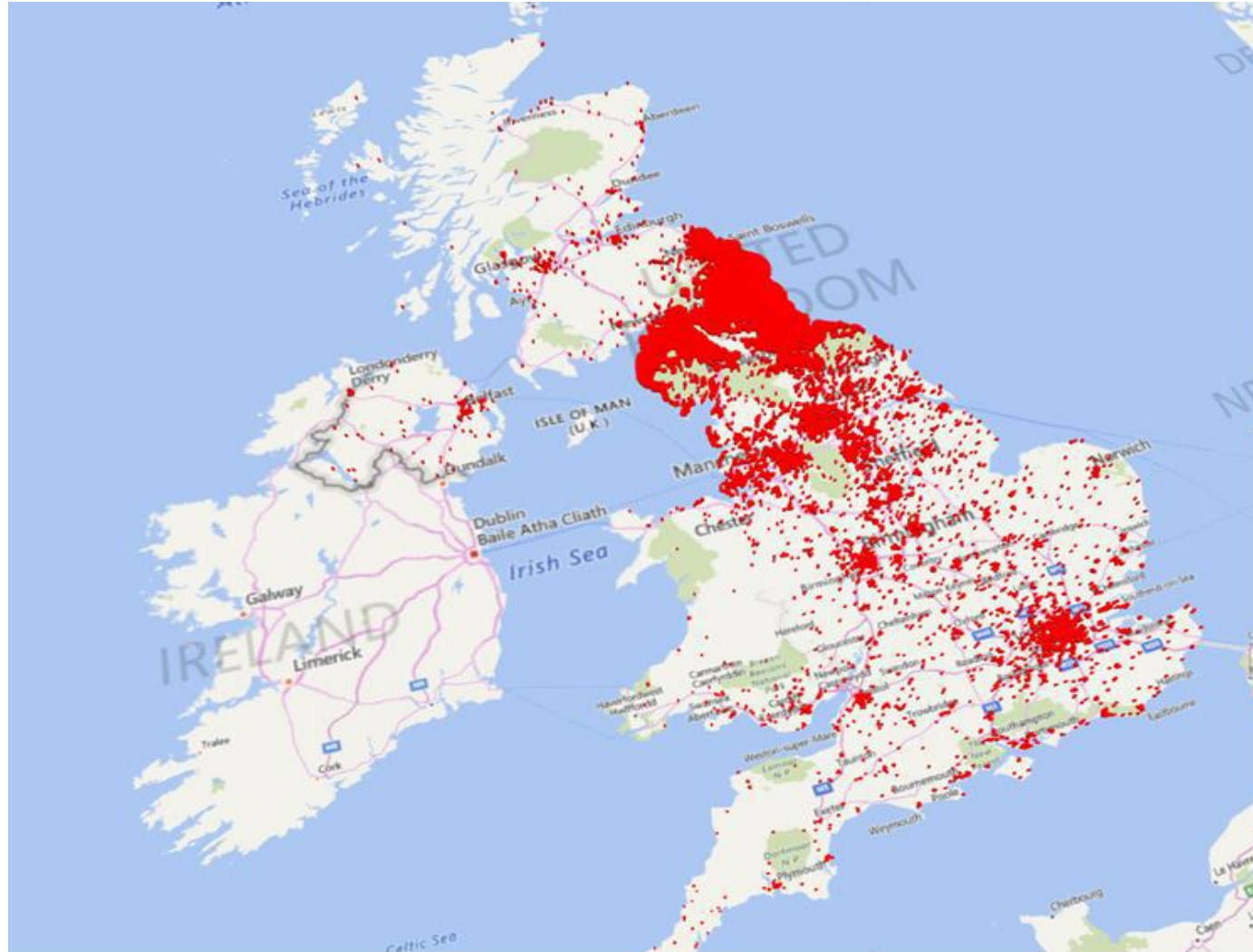


Performance





Where our patients come from





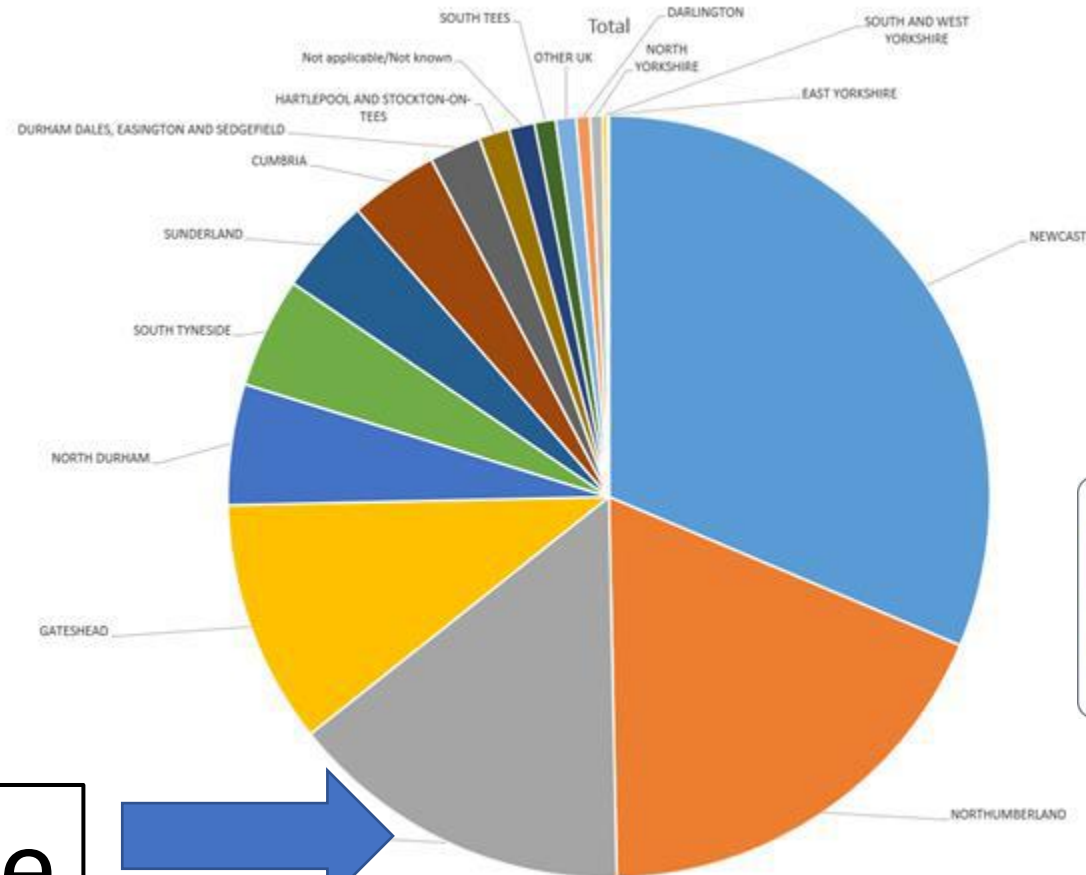
Where our patients come from (2)

North Tyneside CCG £194m
acute health services
(2018/19)

Newcastle Hospitals
contract value c £64.2m

Major specialties inc.
General Medicine,
Ophthalmology and
Trauma and Orthopaedics

North Tyneside





Patients

Services we deliver in North Tyneside

- Paediatric Neurology (Rake Lane)
- Oral and Maxillofacial Surgery (Rake Lane)
- Dermatology (Rake Lane)
- ENT (Rake Lane)
- Audiology (Rake Lane & Battle Hill)
- Hepatology (Battle Hill)
- Ophthalmology (Battle Hill)
- Nephrology (Battle Hill)
- Oncology (Rake Lane)
- Dietetics (Battle Hill)
- Renal Dialysis (Silverlink)
- Falls Service





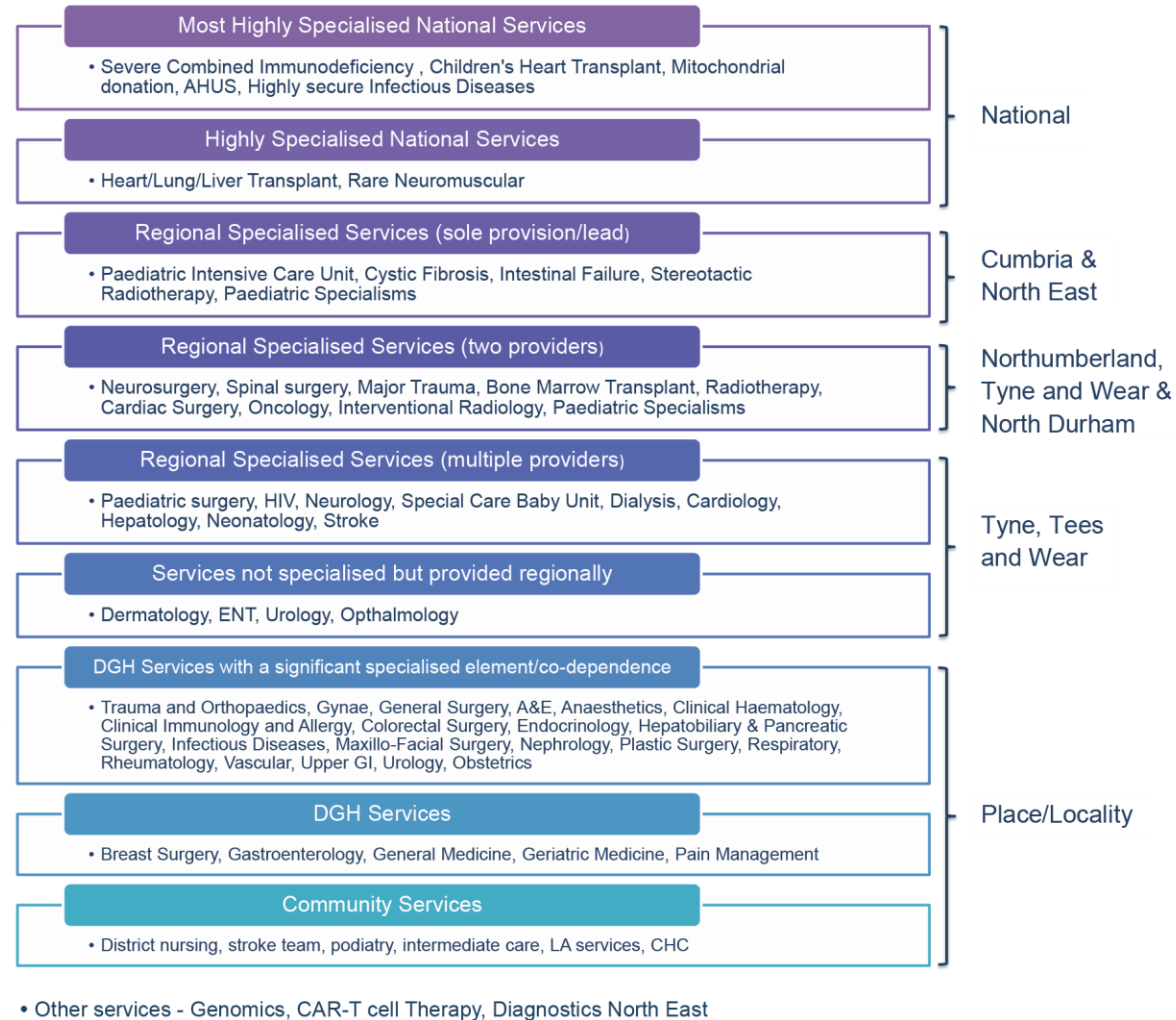
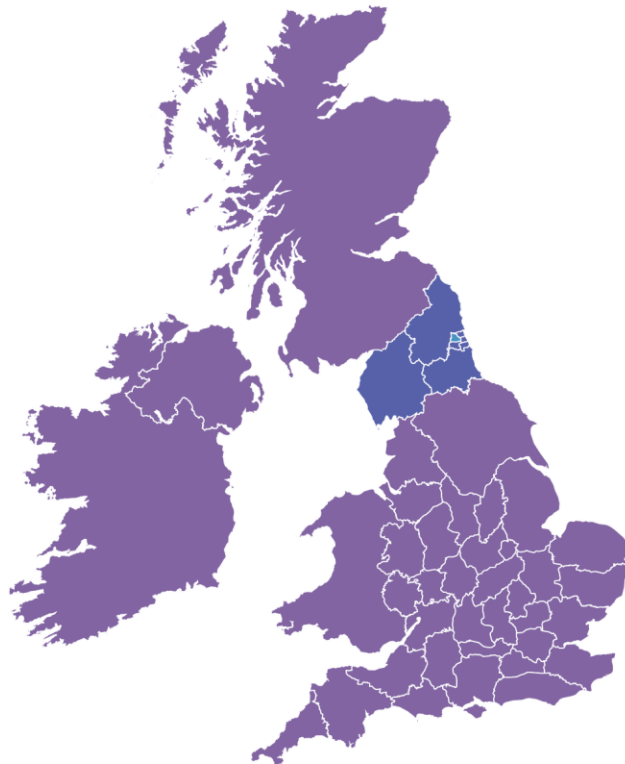
What our patients say about us

- **Inpatient survey** - performed better than other Trusts in **21 of the 61** questions with the highest score for overall patient experience in the region.
- **Cancer patient experience survey** - received our best ever results particularly around our involvement in decisions about care & treatment/dignity and respect
- **Maternity survey** - rated amongst the best in the country for care given to mums and babies and identified as 1 of 9 nationally who performed 'better than expected' in many key areas
- **Friends and Family Test** - consistently high scores from patients 'likely to recommend our ward/service to their friends / family if they needed similar care or treatment'



What we do – our services

An anchor NHS organisation in the North East and North Cumbria





Our Board of Directors

Chairman and Executive Directors



Professor Sir
John Burn
Trust Chairman



Dame Jackie Daniel
Chief Executive



Mr Andy Welch
Medical Director



Mrs Angela Dragone
Finance Director



Ms Maurya Cushlow
Executive Chief Nurse



Mr Martin Wilson
Chief Operating Officer

Non-Executive Directors



Professor David Burn



Mr Keith Godfrey



Mr Ewen Weir



Mr Jonathan Jowett



Professor Kath McCourt



Mr Steven Morgan



David Stout OBE

Non-voting Directors



Angela O'Brien
Director of Quality and
Effectiveness



Graham King
Chief Information Officer



Caroline Docking
Director of
Communications and
Engagement



Dee Fawcett
Director of Human
Resources



Robert Smith
Director of Estates

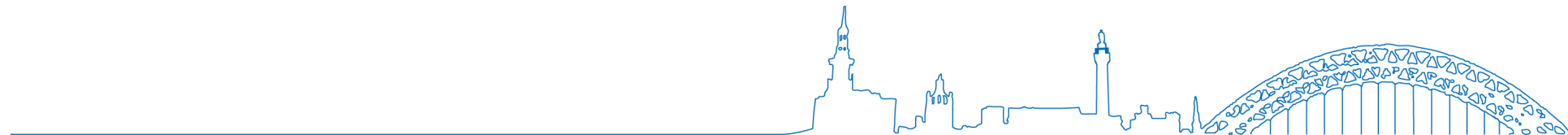
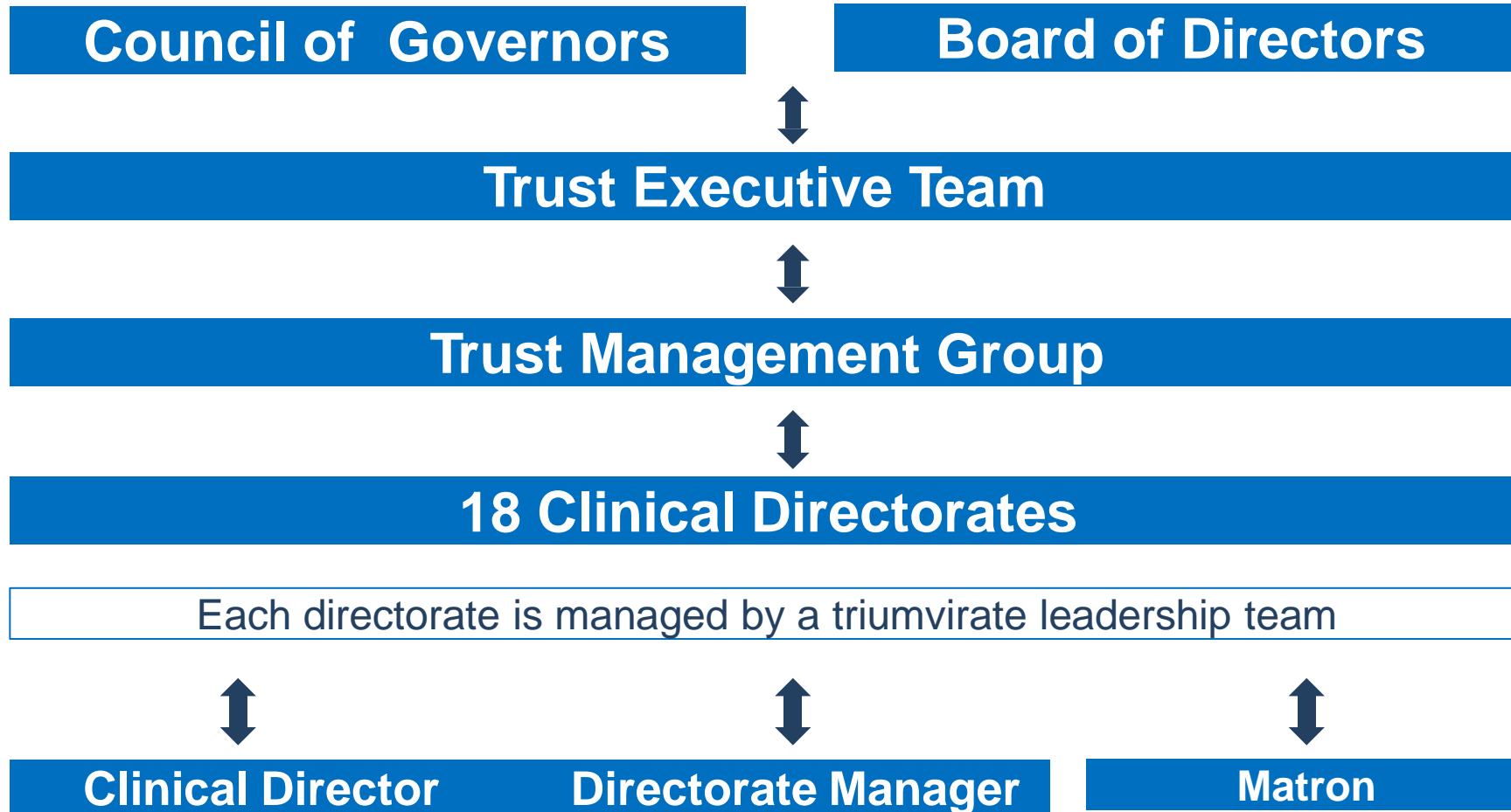


Kate Simpson
Interim Business and
Development Director





Our Structure





Our people

We employ over 14,000 staff (almost 50% North Tyneside residents)



4713 Nurses and Midwives



893 Allied Health Professionals



1484 Medical and Dental Staff



662 Healthcare Scientists



1351 Estates and Support Staff



2385 Administrative and Clerical Staff





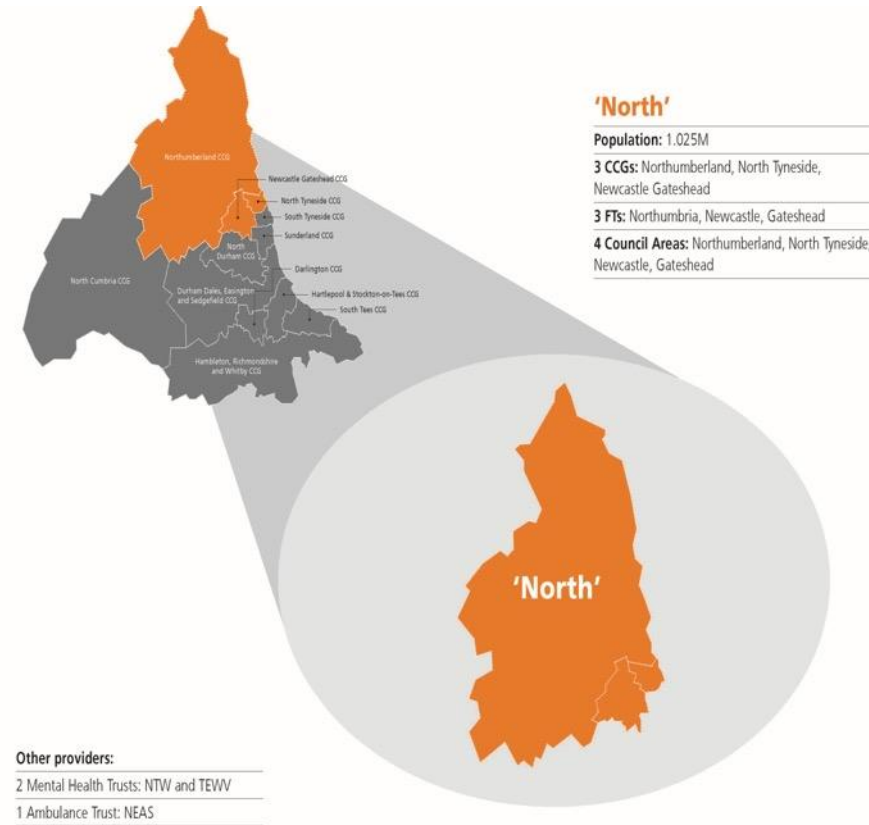
What our staff say - latest staff survey

- 2,000 more staff took part than in 2017 (6,655 in total) - from 33% to 47%
- **Q21a** - care of patients and service users is my organisations top priority - **best in category**
- **Q21b** - my organisation acts on concerns raised by patients/service users - **best in category**
- **90%** staff would **recommend Newcastle Hospitals** as a place to receive treatment (improvement on 2017)
- Also in the staff **Friends and Family Test** over **95%** of staff **recommend** the organisation as a place to receive treatment





Partnerships – system development



- North Tyneside Future Care Programme Board
- Northumberland System Transformation Delivery Board
- Newcastle Joint Executive Group
- Gateshead Health and Care System





Partnerships

The way we do business

We continue to build on our strong history of joint working

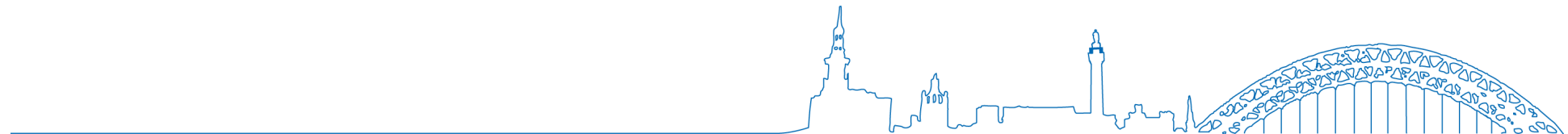
- The anchor NHS Organisation in the North East, improving the health, wealth and wellbeing of the population
- Close joint working with Northumbria Healthcare and other local Foundation Trusts
- Diagnostics North East - with the Academic Health Science Network and Newcastle University
- Joint strategy and shared vision for intermediate care
- Ambitious vision for older people's health - Newcastle University, Newcastle City Council





Partners in North Tyneside

- Active member of the Health and Wellbeing Board
- A&E Delivery Board – Executive and Operational Group
- Primary Care Home Delivery Group
- Active links with Tynehealth (GP Federation) inc. SLA to provide multi-disciplinary team for the CarePlus Model
- Safeguarding Boards
- CQC Local System Review process
- Child Health and Wellbeing Network





Pioneers ensuring
we are at the
forefront of health
innovation

Newcastle Hospitals has
been the highest recruiter
to National Institute for
Health Research (NIHR)
portfolio studies every
year for the last 7 years

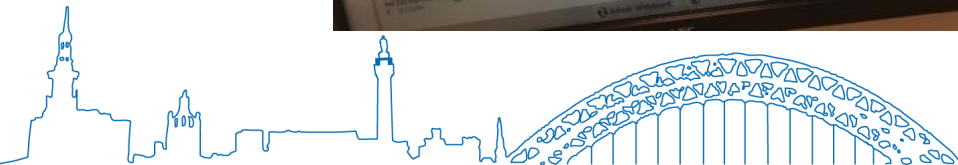




Pioneers - ensuring we are at the forefront of health innovation



- Awarded the UK NIHR **Biomedical Research Centre in Ageing** and Long term conditions and hosts of the National Innovation Centre for Ageing
- Only centre with all the infrastructure to deliver validated bench to bedside diagnostics delivered as **Diagnostics NE**
- We host the collaborative **Northern Alliance** to support development of new cellular therapies
- **Genomics**
- **GDE**





Newcastle Hospitals is a Global Digital Exemplar

Operational productivity
and performance in English
NHS acute hospitals:
Unwarranted variations

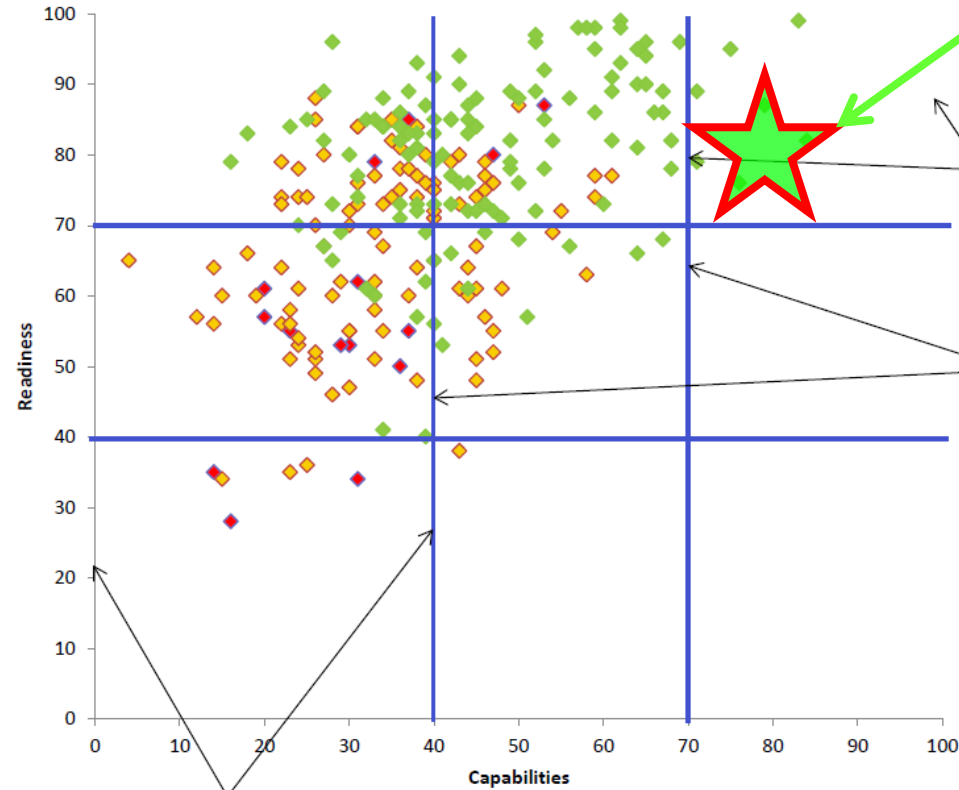
An independent report for the Department of Health
by Lord Carter of Coles

Making IT Work:
Harnessing the Power of Health
Information Technology to
Improve Care in England

Report of the National
Advisory Group on Health
Information Technology
in England

Robert M. Wachter, MD, Chair

Digital Maturity Self-Assessment: Key Findings (Capabilities Theme)



Newcastle Hospitals

There were only 7 providers with an overall score of 70% or above for the Capabilities theme, which indicates they're doing very well in all or most areas

109 providers had a self-assessed score of between 40 and 69%, suggesting they've made good progress in some areas but still have gaps in a number of key capabilities

Key:

Red = Infrastructure score 0 - 39%

Amber = Infrastructure score 40 - 69%

Green = Infrastructure score 70 - 100%

Blue lines reflect the bandings applied in MyNHS

123 respondents (more than half) had a self-assessed score below 40% for the Capabilities theme as whole. This illustrates the significant amount of work most providers still need to do in order to progress towards becoming paperfree at the point of care.



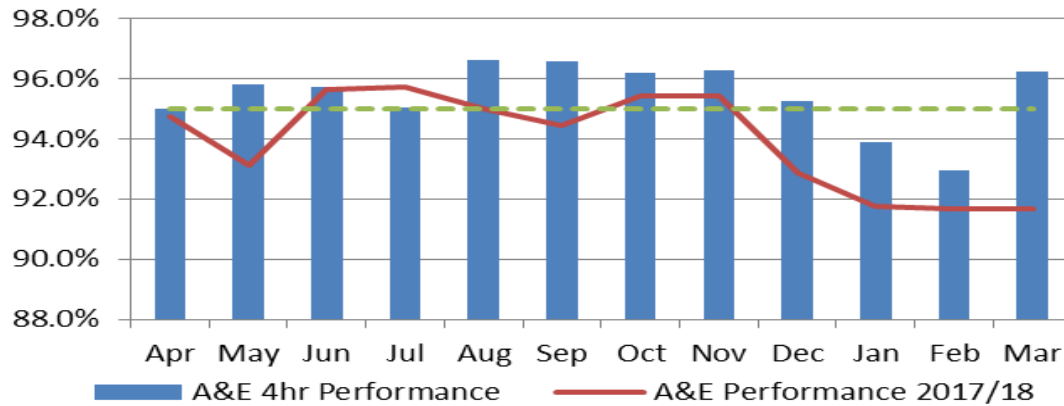


Performance

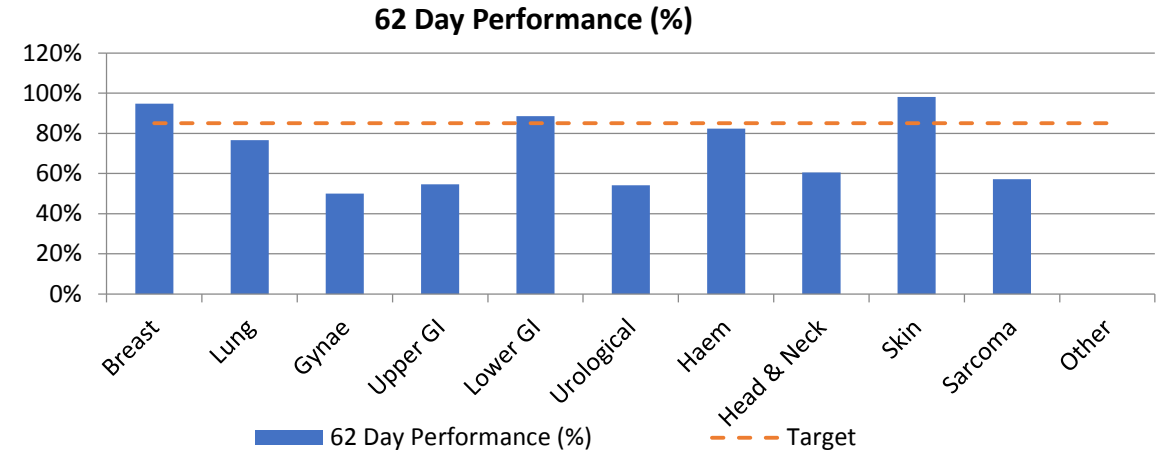


The Newcastle upon Tyne Hospitals
NHS Foundation Trust

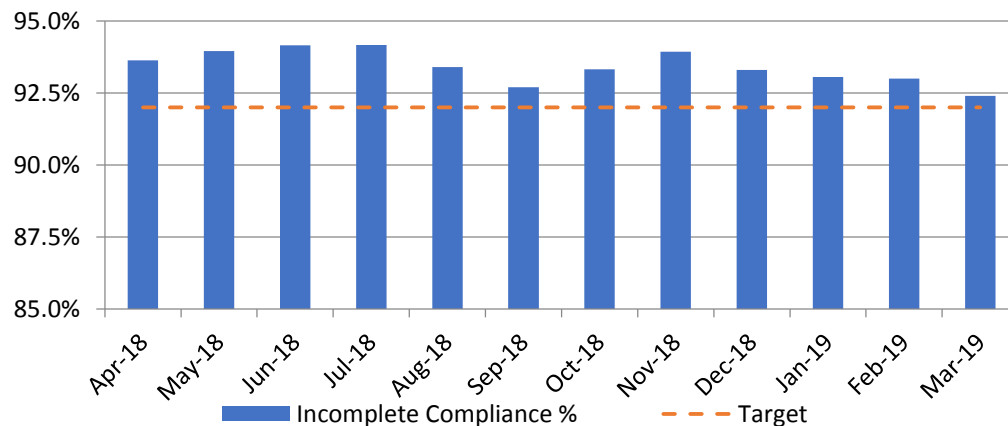
A&E



Cancer



Referral to treatment



2018/19 Financial Performance

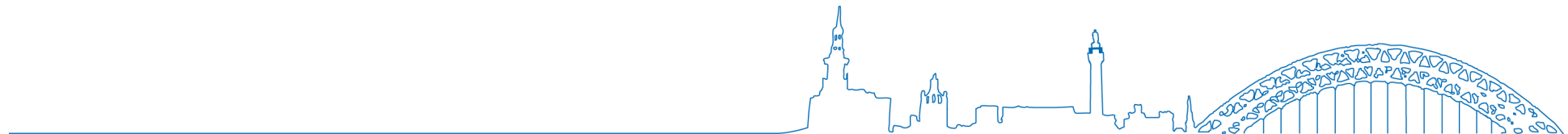
Context – a £1 billion organisation

- Control Total achieved
- Forecast £28.5 Capital Investment in 2018/19
- £30.1 million cost improvement target



How we can help you deliver your strategy

- To seek to **improve the health and wellbeing of the population**
- To reduce the difference in **healthy life expectancy** between different areas in the Borough
- To focus investment on **prevention** and **early intervention**
- To **engage with and listen to local communities**
- To **build resilience in local communities** through focussed interventions and ownership of local initiatives.
- To **integrate services** to improve outcomes and better use of public money
- To **focus on outcomes** in terms of measurable improvements



Thank you
Any questions?

