

Adult Social Care Commissioning Intentions

2024-26

August 2024



North
Tyneside
Council

Document Control

Document Title	Adult Social Care Commissioning Intentions 2024–26
Version	1.0
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Date Approved	Adult Social Care – Head of Service Team 16 August 2024
Review Frequency	Annually
Next Review Date	January 2026

Revision History

Revision Date	Version	Change summary
1 August 2024	1.1	Updated to reflect changes to Adult Social Care Strategy priority areas

Adult Social Care Vision and Strategy

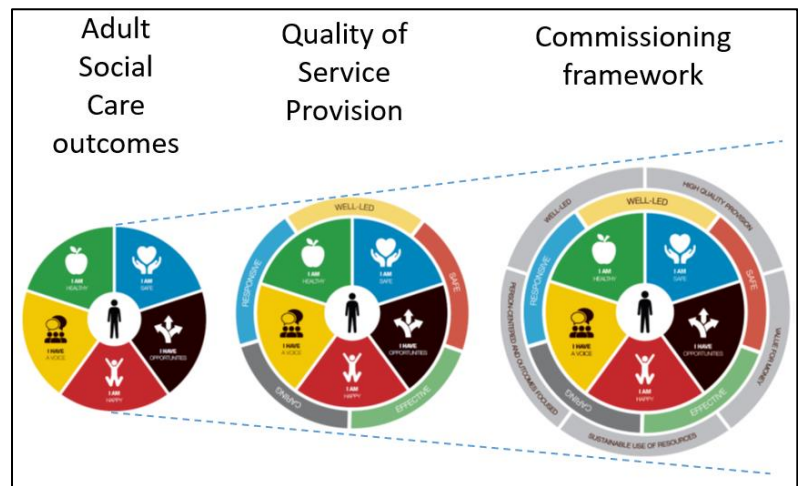


The Adult Social Care Commissioning Intentions 2024–26 set out the key areas commissioning activity and priorities for the service over the coming two years.

The Commissioning Intentions are in line with the Adult Social Care Strategy 2024–26 and the Directorate Action Plan.

We want people to have the best possible outcomes in their lives and this is mapped against the following “I statements”:

- I am safe
- I am healthy
- I have a voice
- I have opportunities
- I am happy



From these we can then map against service quality themes that are looked at as part of the Care Quality Commission’s inspection process and also the Authority’s quality monitoring process.

To deliver the vision and outcomes for our residents, our Adult Social Care strategy priority areas are set out in the following four themes:

- Staying well and independent
- Being safe
- Excellent support
- Having a voice and choice

These Commissioning Intentions form the basis of the Commissioning Service Plan under the following areas:

- Market sustainability
- Procurement and value for money
- Prevention
- Supporting people to live independently
- User voice, people with lived experience and their carers

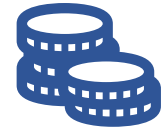
Each of these are aligned to the Ault Social Care Strategy, the priorities and key themes.

Market sustainability – we will:



- Continue to monitor provision across North Tyneside across all client group / service areas to ensure sustainability and sufficiency of provision.
- Implement provider risk assessment tool to identify areas of concern and / or areas where providers are at risk of continued quality of provision, capacity to deliver or sustainability in the market.
- Monitor and review provider fees, linked to living wage, CPI etc.
- Work with providers and the market to improve staff retention and also to support recruitment, expand workforce strategy to include external providers and provision.
- Develop the work of the Care Academy and promote its use and involvement in supporting the market.
- Continue to review and update Market Position Statement and Market Sustainability Plans.

Procurement and value for money – we will:



- Put in place new contracts / framework arrangements to be put in place for the following service areas:
 - Residential and nursing care
 - Extra care
 - Home care
 - Healthwatch
 - Carers services and support
 - Learning disability short breaks service
 - Supported accommodation, under and over 25's
- Re-commence annual programme of quality monitoring visits across all commissioned care services.
- Review current high-cost care packages across all client groups and consider options.

Prevention – we will:



- Work with wider CVS providers to stabilise funding arrangements and service delivery to meet a range of preventative measures.
- Continue to enhance and promote the Assistive Technology offer as an alternative to care or to compliment delivery of care provision.
- Work with providers to ensure they can deliver this as part of the overall delivery of care packages.
- Home First model to be embedded, reducing need for direct placements into care homes from hospital:
 - Review of community model to support discharge, not placements.
 - Review of discharge pathway – dementia, delirium, bariatric care.

Supporting people to live independently – we will:



- Review current and future demand for accommodation-based services are in place and feed into updated Housing Needs Assessment and Housing Market Position Statement for all client groups.
- Review models of extra care provision and home care delivery to ensure value for money and sustainability of provision, in advance of procurement.
- Review home care model to deliver outcomes commissioning arrangements linked to needs of individuals and value for money.
- Shared lives, maximise uptake and number of shared lives carers to offer alternative to ISL / residential placements.
- Review learning disability respite provision and offer.

User voice and carers – we will:



- Ensure we capture the user voice as part of our commissioning work:
 - Feed into procurement – specifications, standards
 - Gain views as part of quality monitoring visits
 - Feed into provider risk assessment
- Get views from people about the services they receive, linked to annual review / reassessment process and feed into quality monitoring and provider risk profile.
- Review current Carers Strategy and Commitment

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