



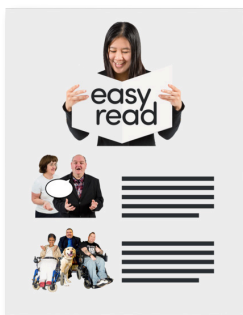
North Tyneside  
Council

# Our plan for Adult Social Care in 2025 and 2026

## Plan



**Easy read booklet**



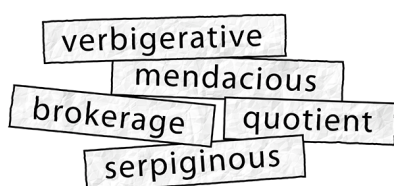
This is an Easy Read version of some information. It has words and pictures.



You might want help to read this booklet. You can ask someone to help you.

# words

Some words are **black and bold**. This means we think they are difficult words.



**Black and bold** words are thicker and darker. We explain what they mean in a box like this.

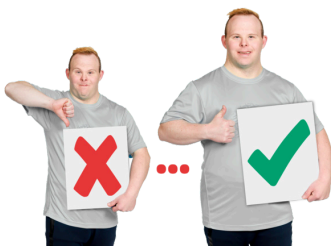
# Who we are and what this booklet tells you about



We are **North Tyneside Council**. We look after **Adult Social Care** in North Tyneside.



**Adult Social Care** helps people stay safe and well by giving them care and support.



We want to make **Adult Social Care** in North Tyneside better.



This booklet tells you about our plan to make Adult Social Care better in 2025 and 2026.

# Who helped us make our plan



We asked lots of people how we could make Adult Social Care better.

300↑

More than 300 people told us what they think.



We also looked at how other councils give Adult Social Care.



The other councils gave us advice about how they do things.

# About Adult Social Care in North Tyneside

4000↑

We support more than 4000 people in North Tyneside every year.



We support them to stay in their own homes for longer.

# What we are good at



We make sure people can go home after they have been in hospital.



We help adults with learning disabilities to live in their own home.



We make sure our staff are well trained and get support to do their jobs.



We help people when problems first start so they do not get worse.

# What we find hard



More people need our help.  
This means we need to spend  
more money.



People who use Adult Social  
Care need more help and  
support than before.



We are helping more people  
stop **abuse**.

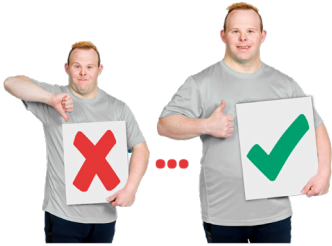
**Abuse** is when someone hurts  
you or treats you in a bad  
way.



We need more people who  
want to work in Adult Social  
Care.



# What will help us



There are some things we think will help us make Adult Social Care better.



We think we should

- do more work with the NHS
- set up a **Care Academy** to train people who want to work in Adult Social Care
- work with other councils to share good ideas
- use computers and new **technology**.



**Technology** means new equipment or new ways of working.



# What we will do



We will make life better for people who use Adult Social Care in North Tyneside.



We will listen to people, care about them and work hard to help them.



We will spend our money in a good way to make sure everyone gets the help they need.

We will



- **help people live good lives**
- **work well**
- **keep people safe.**

# How we will **help people live good lives**



We will

- help people who do not have enough money
- help people be less lonely
- make it easier to find information on our website
- make it easier to talk to us
- put more information into Easy Read
- help people decide who gives them care
- help train carers
- help carers take breaks.



# How we will **work well**



We will

- make sure people who need care get it quickly
- train our staff to a high level
- work well with other departments
- Help people move from Child Social Care to Adult Social Care easily
- use new technology to give better care
- make it easier for staff to fill in paperwork
- help people who have been in hospital for a long time
- make sure that people get the right amount of care.



# How we will **keep people safe**



We will

- have more staff to check if people need to live in a care home
- have more staff to check if people need to go to hospital for their **mental health**.
- make staff fill in less paperwork so they can spend more time caring for people
- learn lessons when things go wrong
- train staff to look for signs of people being hurt
- make new care services to give people better care and support.

**Mental health** means how you think and feel about things most of the time.

# What we need to do to make our plan work



There are 3 things we think are most important to make our plans work.



## Work with care users

We need to work with people who use Adult Social Care services to make sure the care they get is right for them.



## Work with other people

We need to work with the NHS and other organisations to make sure people get the best care.



## Work with our staff

We need to make sure our staff are well trained and want to work with us for a long time.

# What to do if you have any questions



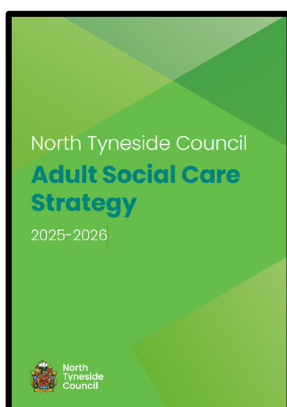
Send an email to this address

**ASCCommissioning@  
northtyneside.gov.uk**



Call this telephone number

**0191 643 2777**



The full version of this document is called

“North Tyneside Council  
Adult Social Care Strategy 2025-2026”