

Council Tax

2019/20

www.northtyneside.gov.uk



NTCouncilTeam



@NTCouncilTeam



North Tyneside Council

Key council phone numbers



General enquiries

0345 2000 101

Use a key word to be put through to the correct service area. Some examples of key words are Council Tax, Benefits, Environment, Housing, Payments etc.



Emergencies (24 hour)

(0191) 200 6800



Fraud hotline

0800 854440 or text **3280512**

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.



You can report fraud online at

www.gov.uk/report-benefit-fraud

North Tyneside Council wants to make it easier for you to get hold of the information you need. We are able to provide our documents in alternative formats including Braille, audiotape, large print and alternative languages. For further information please call **0345 2000 101**.

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Elected mayor's message



Dear residents,

As you know, the last 12 months have been very challenging as we continue to be faced with cuts to our grant from Government as well as increased costs and rising demands for services, particularly in adult social care.

Despite these unrelenting pressures, we have prioritised what you have told us is important to you and there are many reasons to be positive.

We've kept libraries, community centres and leisure centres open and we continue to invest in our environment and businesses through careful management of our resources.

We have delivered more than 1,000 affordable homes and have more planned.

We have built new schools and refurbished existing ones to give our young people the best facilities.

A number of key road improvement schemes have already been completed around the borough and we look forward to Highways England's A19/A1058 (Silverlink) project being finished soon.

We continue to welcome 5.7m visitors to the borough every year, supporting nearly 4,000 jobs, and North Tyneside is home to over 5,000 businesses with 80,000 of our residents in work.

And, our children's and adult's services department has been praised by inspectors, putting us in the top bracket of councils nationally and resulting in the Government asking us to help other local authorities which will generate income to help offset the cuts required.

As we look ahead to the next 12 months we have agreed a budget that maximises what limited resources we have to invest in our remaining ambitions for the borough and ensure it continues to grow, while protecting and delivering essential services and delivering our commitments in the 'Our North Tyneside Plan'.

It doesn't get any easier as we plan for the next few years and are faced with more difficult decisions. We have to save £3.3million in 2019/20 and nearly £27.2million over the next four years. In order to make these savings, the budget for next year includes an increase in North Tyneside Council's part of the Council Tax, which is in line with Government assumptions, of 2.99 per cent. This equates to an annual rise of just over £30 for a Band A property and just over £45 for a Band D.

However, the budget also includes some new measures to invest in our environment. This includes extending a successful trial of our mobile CCTV van and wardens to tackle environmental offences, an additional team to target hot spots for littering and fly tipping; and 130 new, larger bins for litter and dog waste at key locations.

Elected mayor's message (continued)

What's more, all council car parks will be free after 6pm to support the evening economy and there will be a trial of free parking at Brierdene in Whitley Bay to improve access to the revived coastline attractions and encourage visitors.

We will carry on with our ambitious plans for the borough which will help to bring jobs, housing, tourism and investment to North Tyneside and we will continue to be a council that works better for you, its residents.

We remain committed to achieving our priorities, making a difference to residents by being a council that works smarter, continues to put you at the heart of what we do and ensure we use public money wisely to deliver what is important to people.

Kind regards

Norma Redfearn.

Norma Redfearn CBE
Elected Mayor of North Tyneside



North Tyneside Council

How we will use and share your information

Data Protection

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit and Local Council Tax Support claims.

Other North Tyneside departments may use your Revenue and Benefit information to make sure you are receiving all the benefits, discounts and exemptions to which you are entitled and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will also use this information to identify hard to reach groups to promote benefit and discount take up and to improve access to our services.

Your information may also be passed to other departments within the council, where appropriate, to enable the council to effectively carry out its legal functions and services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible.

The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud.

These include:

External agencies: such as the Police, HM Revenue and Customs, and HM Inland Revenue.

Government departments: such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise (see www.northtyneside.gov.uk/nfi for more details), and the Department for Work and Pensions.

Private sector companies: such as debt collection agencies, system contingency bureau and data matching.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; **www.northtyneside.gov.uk**

North Tyneside Council

What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2019/20 are listed below.

Council Tax Bands

Tax Band	Value Range	Proportion of Band D	Council Tax £	Single Adult Council Tax (25% Discount) £	Per cent Increase %
A	up to £40,000	6/9	1,189.81	892.36	4.2
B	£ 40,001 - £ 52,000	7/9	1,388.10	1,041.08	4.2
C	£ 52,001 - £ 68,000	8/9	1,586.40	1,189.80	4.2
D	£ 68,001 - £ 88,000	9/9	1,784.71	1,338.53	4.2
E	£ 88,001 - £120,000	11/9	2,181.32	1,635.99	4.2
F	£120,001 - £160,000	13/9	2,577.91	1,933.43	4.2
G	£160,001 - £320,000	15/9	2,974.52	2,230.89	4.2
H	Over £320,000	18/9	3,569.42	2,677.07	4.2

North Tyneside Council Valuation Bands (2.99% increase)

A	B	C	D	E	F	G	H
971.03	1,132.88	1,294.72	1,456.56	1,780.24	2,103.92	2,427.60	2,913.12

North Tyneside Council Adult Social Care Precept (no increase)

A	B	C	D	E	F	G	H
74.34	86.71	99.10	111.49	136.27	161.04	185.82	222.98

Police and Crime Commissioner for Northumbria Valuation Bands (£24 increase at Band D)

A	B	C	D	E	F	G	H
89.55	104.48	119.40	134.33	164.18	194.03	223.88	268.66

Tyne & Wear Fire and Rescue Authority Valuation Bands (2.99% increase)

A	B	C	D	E	F	G	H
54.89	64.03	73.18	82.33	100.63	118.92	137.22	164.66

Total Council Tax (4.2% increase)

A	B	C	D	E	F	G	H
1,189.81	1,388.10	1,586.40	1,784.71	2,181.32	2,577.91	2,974.52	3,569.42

Adult Social Care

Increase to Council Tax

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly).

The offer is the option of an adult social care authority being able to charge an additional “precept” on its council tax for financial years from the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging this “precept” at an appropriate level in each financial year up to and including the financial year 2019-2020.

Where your money goes

How the Revenue Money is Spent 2019/20

Dedicated Schools Grant	£157m (50%)
General Fund Revenue Budget	£156m (50%)



Where the Revenue Money Comes From 2019/20

Dedicated Schools Grant	£157m (50%)
Revenue Support Grant	£0m (0%)
Business Rates	£60m (19%)
Council Tax	£96m (31%)



Summary of Capital Expenditure (Investment Plan) 2019-2023

Housing	£100m (56%)
General Fund	£79m (44%)



Summary of Capital Financing (Investment Plan) 2019-2023

Major Repairs Reserve	£52m (29%)
Grants and Contributions	£39m (22%)
Revenue Contribution	£34m (19%)
Capital Receipts	£14m (8%)
Unsupported Borrowing	£40m (22%)



North Tyneside Council budget

2018/19			2019/20			
Gross Expenditure £000s	Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Income £000s	Net Expenditure £000s
2,109	-920	1,189	EXPENDITURE			
10,535	-10,095	440	Business & Economic Development	2,038	-1,015	1,023
530	0	530	Central Items	9,310	-14,945	-5,635
6,995	-478	6,517	Chief Executive Office	436	0	436
60,927	-36,719	24,208	Commercial & Business Redesign	6,982	-238	6,744
2,113	-416	1,697	Commissioning & Investment	64,757	-37,042	27,715
63,800	-23,417	40,383	Corporate Strategy	1,687	-436	1,251
69,644	-65,526	4,118	Environment, Housing & Leisure	64,578	-23,897	40,681
132,425	-70,921	61,504	Finance	70,280	-65,467	4,813
2,149	-24	2,125	Health, Education, Care & Safeguarding	136,751	-70,093	66,658
3,742	-967	2,775	HR & Organisational Development	2,152	-24	2,128
354,969	-209,483	145,486	Law & Governance	3,669	-783	2,886
			TOTAL SERVICE EXPENDITURE	362,640	-213,940	148,700
		-6,879	Capital Appropriations Account			-9,050
		4,616	Contingencies			4,636
		11,502	Levies			11,444
		0	Contribution to/(from) Reserves			0
		154,725	TOTAL GENERAL FUND NET EXPENDITURE			155,730
		151,326	Dedicated Schools Grant			156,754
		306,051	TOTAL COUNCIL NET EXPENDITURE			312,484
		400	SOURCES OF FINANCE			
		89,902	Collection Fund Adjustments			1,365
		16,914	Costs Borne by Council Tax Payers			94,364
		151,326	Revenue Support Grant			0
		27,825	Dedicated Schools Grant			156,754
		19,684	Retained Business Rates			42,582
		306,051	Business Rates Top-up			17,419
			TOTAL FINANCING			312,484
		32,878	ESTIMATED FINANCIAL RESERVES AT YEAR END			
		84,059	General Fund and Schools Reserves			24,573
		5,398	CAPITAL EXPENDITURE			62,208
			EMPLOYEES (FULL TIME EQUIVALENT)			5,491
		11,131	Levies			
		185	Combined Authority Transport Levy			11,061
		50	Environment Agency			194
		136	Tyne Port Health Authority			50
		11,502	Northumberland Inshore Fisheries and Conservation Authority			139
			Total Levies			11,444

How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

By Direct Debit

To set up a **Direct Debit for Council Tax** visit www.northtyneside.gov.uk/counciltax or telephone 0345 2000 101.

To set up a **Direct Debit for Business Rates** contact (0191) 643 2365.

By Personal Visit

Payment can be made in person at any of the council's Customer First Centres, through the self service payment kiosks (see back page).

By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- online at www.northtyneside.gov.uk and search 'pay for it'
 - by telephoning 0345 2000 107 - please have your card details and Council Tax account number ready when you call.
-

At any PayPoint Outlet or Post Office

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

Other Methods

The council also accepts payment of Council Tax by weekly instalments at Customer First Centres through the self service payment kiosks.

For more details about methods of payment
telephone **0345 2000 101**
email: team.revenue@northtyneside.gov.uk

Benefits, exemptions and discounts

How to claim them

Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at www.northtyneside.gov.uk/benefits

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, write to:

North Tyneside Council, Team Revenue,
Quadrant, Cobalt Business Park,
North Tyneside NE27 0BY.

or email:

team.revenue@northtyneside.gov.uk

Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

Don't ignore it,
REPORT IT

Fraud hotline
0800 854440
or text
3280512

Benefits, exemptions and discounts

How to claim them - continued

Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty
- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are also exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, download the appropriate application form from our website at:

www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

People in the groups listed below do not count towards the number of adults treated as living at a property:

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions
- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities (monks and nuns)
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, you can download the appropriate application form from our website at:
www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone
0345 2000 101.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme, download the appropriate application form from our website at: www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at www.gov.uk/voa/contact

Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our Customer First Centres, PayPoint outlets or Post Offices
- over the internet at our website www.northtyneside.gov.uk
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 101**
- To pay by direct debit, contact **0345 2000 101**
- To email us, send your message to team.revenue@northtyneside.gov.uk

If you do need independent debt advice, please contact one of the free advice organisations listed below.

Citizens Advice Bureau	0344 245 1288	www.citizensadvice.org.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
Step Change	0800 138 1111	www.stepchange.org
Money Advice Service	0800 138 7777	www.moneyadviceservice.org.uk
National Debt Line	0808 808 4000	www.nationaldebtline.co.uk

Querying your Council Tax band

If you have a query about your Council Tax banding or have reason to believe your Council Tax band may be wrong, please contact Newcastle Valuation Office, part of the Valuation Office Agency, the government organisation responsible for allocating a council tax band to every home.

Contact methods are set out at www.gov.uk/voa/contact

This provides postal, telephone and email options

Further information about council tax banding is also available on the Valuation Office Agency website at www.voa.gov.uk

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

Generally you can only appeal within SIX MONTHS of:

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

You can also appeal at any time if:

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit www.voa.gov.uk

You must continue to pay your Council Tax bill while you have any banding query or appeal pending.

Northumbria Police Authority budget

Message from the office of the Police and Crime Commissioner for Northumbria

During our public consultation on policing, you told the Chief Constable and I that you want to see continued investment in policing and were willing to pay a little extra. As your PCC, I believe government should pay for this - the Home Office disagree. The police precept will increase for a band D property by 46p a week and for a band A property by 31p per week.

Since 2010, Central government has required £142 million in cuts and efficiencies from the police force budget. For the 2019/20 funding, they assumed that the precept would increase by £24 - if it did not it would reduce Northumbria Police funding by £9.4 million.

The Band D Council Tax precept for Northumbria will increase from £110.33 to £134.33 for the year. This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales. You can find more information on the OPCC website - www.northumbria-pcc.gov.uk

2018/19				2019/20		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
279,028	12,783	266,245	SERVICE	296,918	12,836	284,082
		266,245	Police General			284,082
			BUDGET REQUIREMENT			
		214,456	LESS			218,960
		6,867	Formula Grant			6,867
		1,301	Council Tax Support Grant			1,301
		899	Legacy Council Tax Grants			762
			Constituent Authorities' Net Surplus			3,423
			Special Pensions Grant			
		42,722	COUNCIL TAX REQUIREMENT			52,769
		6,515	Charge on North Tyneside			8,084
		110.33	Band 'D' Equivalent Charge			134.33
			Change in Council Tax Requirement			
			between years in attributable to:			
			Inflation, budget pressures and other budget adjustments			8,317
			Increase in employers cost of police pensions			7,700
			Increase in formula grant funding			(4,504)
			One-off Special Pensions Grant			(3,423)
			Budget savings			(2,043)
			Emergency Services Network (ESN) Contingency			2,600
			Police Pensions Contingency			1,400
						10,047

Tyne & Wear

Fire and Rescue Authority budget

2018/19				2019/20		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
50,442	4,231	46,211	FIRE SERVICE	50,944	4,195	46,749
2,021	0	2,021	Contingency Provision	2,001	0	2,001
0	135	(135)	Interest on Balances	0	135	(135)
52,463	4,366	48,097	BUDGET REQUIREMENT	52,945	4,330	48,615
			SOURCES OF FINANCE			
		22,747	Council Tax Requirement			23,712
		9,620	Revenue Support Grant			8,796
		539	Council Tax Collection Fund Net Surplus / Deficit (-)			442
		(154)	Business Rates Collection Fund Net Surplus / Deficit (-)			(41)
		11,032	Top Up Grant			11,273
		4,001	Business Rate Local Share			3,934
		312	Business Rates Under Indexation Grant			499
		48,097	TOTAL FINANCING			48,615
		3,943	Estimated General Fund Balances 31/03/2019 and 31/03/2020			3,943
		12,186	Loans Outstanding at 31/03/2018 and Estimated 31/03/2019			11,699
		6,983	Forecast Capital Expenditure for 2019/20			10,810
		833	Employees (Full Time Equivalent)			823

The Tyne and Wear Fire and Rescue Authority comprises members from each of the five districts of Tyne and Wear County and is responsible for running our fire brigade.

The Tyne and Wear Fire and Rescue Authority will spend £48,615 million this financial year. This is £0.518 million more than in 2018/19 budget. The net increase in Council Tax Requirement is £0.965 million compared with 2018/19.

For 2019/20 the Tyne and Wear Fire and Rescue Authority have raised their element of Council Tax by 2.99%.

This is an overall sum of £4,954,537 in North Tyneside which is the equivalent to £82.33 per Band D.

Changes in Council Tax requirement from 2018/19 are due to		£000
Net Cost Pressures		1,817
Integrated Risk Management		
Plan Savings		(110)
Budget Efficiencies		(346)
Contribution from Earmarked Reserves		(842)
Reduction in Government Funding		364
Reduction in Business Rates Local Share		67
Increase in Collection Fund Net Surplus		15
		965

North of Tyne Combined Authority

The Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (known as the North of Tyne Combined Authority) was established on 2 November 2018 by the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (Establishment and Functions) Order 2018.

As well as establishing the North of Tyne Combined Authority, the 2018 Order changed the boundaries of the North East Combined Authority so that NECA now covers the Local Authority areas of Durham, Gateshead, South Tyneside and Sunderland. NECA and the North of Tyne Combined Authority will work together on a number of areas to support the region, including Transport. The North East Joint Transport Committee (JTC) has been established to exercise the functions of the two Transport Authorities, including the setting of levies and budgets for transport activity.

	2018/19 Transport Budget	2019/20 Transport Budget
	£000s	£000s
GROSS TRANSPORT EXPENDITURE		
Tyne Tunnel	26,271	28,355
Transport Co-ordination and former ITA	2,110	2,120
NEXUS (Grant from JTC*, contributions to Metro Fleet		
Renewal Reserve & External Grants - net of commercial income	88,379	86,933
Durham (Grant from JTC*)	15,692	15,552
Northumberland (Grant from JTC*)	6,146	6,094
	138,598	139,054
INCOME		
Tyne Tunnels	(26,260)	(28,380)
	(26,260)	(28,380)
NET TRANSPORT EXPENDITURE	112,338	110,674
Reserves		
Contribution from Tyne Tunnel Reserves	(11)	25
Contribution from Tyne and Wear Transport Reserves	0	0
Contribution from Nexus Reserves	(1,934)	(700)
EXPENDITURE REQUIREMENT	110,393	109,999
Funded by		
Tyne and Wear Transport Levy	(61,800)	(61,100)
Durham Transport Levy	(15,697)	(15,562)
Northumberland Transport Levy	(6,151)	(6,104)
Rail Grants and Miscellaneous Grants	(26,745)	(27,233)
FUNDING AGREED BY AUTHORITY	(110,393)	(109,999)

A comparison with previous NECA Transport budget:	
	£m
Inflation and Other Cost Pressures	5,930
Increase Income	(3,943)
Budget Reductions	(3,651)
Movement on Contribution from Reserves	1,270
	(394)

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Environment Agency budget

The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

	2018/19	2019/20
	£000s	£000s
Gross Expenditure	14,000	20,891
Levies Raised	2,304	2,351
Total Council Tax Base	719	729

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 2.0%.

The total Local Levy raised has increased from £2,304,497 in 2018/2019 to £2,350,587 for 2019/2020.

How to get in touch with the council

We want to make it easy for you to contact the council – and that includes in person, by phone, by letter, online or by email.



Online

The council website – www.northtyneside.gov.uk – contains plenty of information on a wide range of subjects.

You can apply for planning permission, pay your Council Tax or report an incident of flytipping. Page after page is available at the click of a mouse.



Email

You can also contact the council via: contact.us@northtyneside.gov.uk



By phone

If you have a general enquiry, phone **0345 2000 101**. Staff at our contact centre can provide assistance on a variety of subjects. (See page 2 for other key council numbers.)



In person

You can call in at one of our Customer First Centres, located throughout the borough. Staff can provide advice and information on a range of council services, including housing and benefits.

Our centres are based at:

- **Killingworth Customer First Centre**
White Swan Centre, Citadel East
Killingworth, NE12 6SS
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **North Shields Customer First Centre**
Northumberland Square, North Shields, NE30 1QU
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Wallsend Customer First Centre**
Forum House, Segedunum Way, Wallsend, NE28 8LX
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Whitley Bay Customer First Centre**
York Road, Whitley Bay, NE26 1AB
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm



By letter

You can write to:

North Tyneside Council, Quadrant,
The Silverlink North, Cobalt Business Park,
North Tyneside NE27 0BY

