

Council Tax

2020/21



www.northtyneside.gov.uk



NTCouncilTeam



@NTCouncilTeam



North Tyneside Council

Key council phone numbers



General enquiries

0345 2000 101

Use a key word to be put through to the correct service area. Some examples of key words are Council Tax, Benefits, Environment, Housing, Payments etc.



Emergencies (24 hour)

(0191) 200 6800



Fraud hotline

0800 854440 or text **3280512**

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.



You can report fraud online at

www.gov.uk/report-benefit-fraud

North Tyneside Council wants to make it easier for you to get hold of the information you need. We are able to provide our documents in alternative formats including Braille, audiotape, large print and alternative languages. For further information please call **0345 2000 101**.

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Elected mayor's message



Dear residents,

North Tyneside Council continues to face significant financial challenges and some difficult spending decisions in the year ahead.

Another year of funding cuts from the Government, combined with rising cost pressures and growing demand for services, has made an already daunting situation even worse.

Despite these sustained cuts, the authority remains committed to improving services and outcomes for local people and businesses, delivering on our ambitions for North Tyneside, and being a council that works better for our residents.

We've launched a customer service programme to focus on our residents and make sure we always listen and care.

Through sound financial management and by listening to residents' priorities, we have been able to maintain high standards across all services, protect libraries and leisure centres, and have continued to invest in our environment and local businesses.

There's been major investment in our roads, highways, and housing stock, and we continue to invest in our award-winning beaches and parks, as well as our leisure centres, Customer First Centres and schools.

We've delivered more than 1,400 affordable homes and redeveloped derelict sites with high-quality housing, while our 'An Ambition for North Tyneside' plan sets out how we intend to rejuvenate our entire area and bring improvements across all parts of the borough.

The authority needed to save almost £5m in 2020-2021 and almost £40m over the next four years, and that is a formidable challenge on top of the millions we have already had to save in recent years.

So, it was essential that we found a way to maximise our limited resources, ensure the borough continues to grow, protect essential services, and deliver our commitments in Our North Tyneside Plan.

Next year's budget includes a 1.99% increase in North Tyneside Council's part of the Council Tax, in line with Government assumptions, and a 2% Adult Social Care precept to help meet the spiralling cost of caring for our most vulnerable residents.

We're doing this because we need to fill the gap in the loss of funding we have received from the Government and to continue providing the vital services our residents need.

Elected mayor's message (continued)

As a council that listens and cares, we know that we can't achieve our goals without working with our residents and having regular conversations with local people to give them the opportunity to help shape our plans.

The budget setting is guided by the priorities in the Our North Tyneside Plan 2020-2024, which residents, community groups and businesses helped us to develop, and I thank them for taking the time to be involved in that process.

Whatever the future holds, we carry on striving to make our bold ambitions a reality.

That means bringing more new jobs, housing, tourism, and investment for North Tyneside, unlocking the potential of our people and our places, and always pushing ourselves to be a council that works better for all our residents.

Norma Redfearn.

Norma Redfearn CBE
Elected Mayor of North Tyneside



North Tyneside Council

How we will use and share your information

Data Protection

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit and Local Council Tax Support claims.

Other North Tyneside departments may use your Revenue and Benefit information to make sure you are receiving all the benefits, discounts and exemptions to which you are entitled and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will also use this information to identify hard to reach groups to promote benefit and discount take up and to improve access to our services.

Your information may also be passed to other departments within the council, where appropriate, to enable the council to effectively carry out its legal functions and services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible.

The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud.

These include:

External agencies: such as the Police, HM Revenue and Customs, and HM Inland Revenue.

Government departments: such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise (see www.northtyneside.gov.uk/nfi for more details), and the Department for Work and Pensions.

Private sector companies: such as debt collection agencies, system contingency bureau and data matching.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; **www.northtyneside.gov.uk**

North Tyneside Council

What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2020/21 are listed below.

Council Tax Bands					
Tax Band	Value Range	Proportion of Band D	Council Tax £	Single Adult Council Tax (25% Discount) £	Per cent Increase %
A	up to £40,000	6/9	1,234.38	925.78	3.75
B	£ 40,001 - £ 52,000	7/9	1,440.13	1,080.10	3.75
C	£ 52,001 - £ 68,000	8/9	1,645.85	1,234.39	3.75
D	£ 68,001 - £ 88,000	9/9	1,851.58	1,388.68	3.75
E	£ 88,001 - £120,000	11/9	2,263.03	1,697.27	3.75
F	£120,001 - £160,000	13/9	2,674.51	2,005.88	3.75
G	£160,001 - £320,000	15/9	3,085.96	2,314.47	3.75
H	Over £320,000	18/9	3,703.16	2,777.37	3.75

North Tyneside Council Valuation Bands (1.99% increase)							
A	B	C	D	E	F	G	H
991.84	1,157.15	1,322.45	1,487.76	1,818.37	2,148.99	2,479.60	2,975.52

North Tyneside Council Adult Social Care Precept (2% increase)							
A	B	C	D	E	F	G	H
95.23	111.11	126.98	142.85	174.59	206.34	238.08	285.70

Police and Crime Commissioner for Northumbria Valuation Bands (1.99% increase)							
A	B	C	D	E	F	G	H
91.33	106.56	121.78	137.00	167.44	197.89	228.33	274.00

Tyne & Wear Fire and Rescue Authority Valuation Bands (1.99% increase)							
A	B	C	D	E	F	G	H
55.89	65.31	74.64	83.97	102.63	121.29	139.95	167.94

Total Council Tax (3.747% increase)							
A	B	C	D	E	F	G	H
1,234.38	1,440.13	1,645.85	1,851.58	2,263.03	2,674.51	3,085.96	3,703.16

Adult Social Care

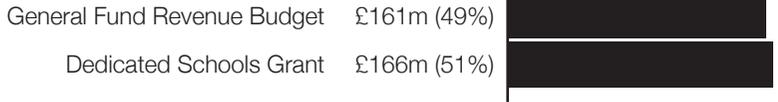
Increase to Council Tax

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

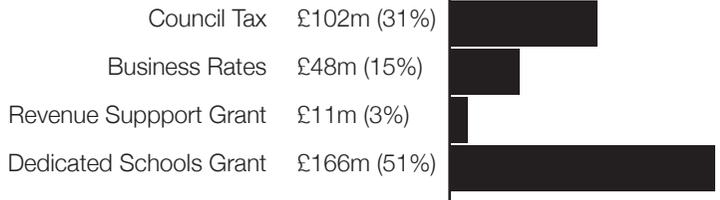
The offer was the option of an adult social care authority being able to charge an additional “precept” on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.

Where your money goes

How the Revenue Money is Spent 2020/21



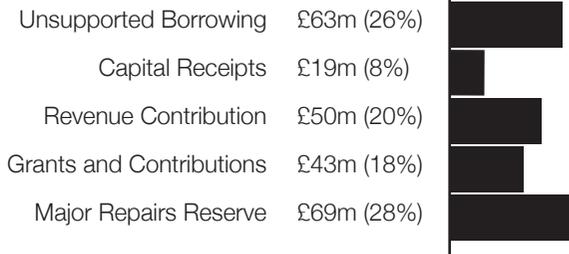
Where the Revenue Money Comes From 2020/21



Summary of Capital Expenditure (Investment Plan) 2020-2025



Summary of Capital Financing (Investment Plan) 2020-2025



North Tyneside Council budget

2019/20			2020/21			
Gross Expenditure £000s	Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Income £000s	Net Expenditure £000s
9,310	-14,945	-5,635	EXPENDITURE			
436	0	436	Central Items	7,353	-18,441	-11,088
65,202	-37,094	28,108	Chief Executive Office	406	0	406
1,687	-436	1,251	Commissioning & Asset Management	49,838	-37,326	12,512
64,578	-23,897	40,681	Corporate Strategy	2,201	-481	1,720
136,306	-70,041	66,265	Environment, Housing & Leisure	66,195	-23,930	42,265
3,669	-783	2,886	Health, Education, Care & Safeguarding	145,694	-76,958	68,736
2,038	-1,015	1,023	Law & Governance	3,845	-774	3,071
79,414	-65,729	13,685	Regeneration & Economic Development	2,228	-1,022	1,206
			Resources	81,100	-65,709	15,391
362,640	-213,940	148,700	TOTAL SERVICE EXPENDITURE	358,860	-224,641	134,219
		-9,050	Capital Appropriations Account			8,660
		4,636	Contingencies			6,877
		11,444	Levies			11,605
		0	Contribution to/(from) Reserves			0
		155,730	TOTAL GENERAL FUND NET EXPENDITURE			161,361
		156,754	Dedicated Schools Grant			165,721
		312,484	TOTAL COUNCIL NET EXPENDITURE			327,082
			SOURCES OF FINANCE			
		1,365	Collection Fund Adjustments			635
		94,364	Costs Borne by Council Tax Payers			100,886
		0	Revenue Support Grant			11,380
		156,754	Dedicated Schools Grant			165,721
		42,582	Retained Business Rates			27,955
		17,419	Business Rates Top-up			20,505
		312,484	TOTAL FINANCING			327,082
			ESTIMATED FINANCIAL RESERVES AT YEAR END			
		24,573	General Fund reserves			24,972
		5,491	Employee (full time equivalent)			5,921
		62,208	CAPITAL EXPENDITURE			67,307
			Levies			
		11,061	Combined Authority Transport Levy			11,186
		194	Environment Agency			200
		50	Tyne Port Health Authority			56
		139	Northumberland Inshore Fisheries and Conservation Authority			163
		11,444	Total Levies			11,605

How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

By Direct Debit

To set up a **Direct Debit for Council Tax** visit www.northtyneside.gov.uk/counciltax or telephone 0345 2000 101.

To set up a **Direct Debit for Business Rates** contact (0191) 643 2365.

By Personal Visit

Payment can be made in person at any of the council's Customer First Centres, through the self service payment kiosks (see back page).

By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- online at www.northtyneside.gov.uk and search 'pay for it'
 - by telephoning 0345 2000 107 - please have your card details and Council Tax account number ready when you call.
-

At any PayPoint Outlet or Post Office

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

Other Methods

The council also accepts payment of Council Tax by weekly instalments at Customer First Centres through the self service payment kiosks.

For more details about methods of payment
telephone **0345 2000 101**
email: team.revenue@northtyneside.gov.uk

Benefits, exemptions and discounts

How to claim them

Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at www.northtyneside.gov.uk/benefits

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, write to:

North Tyneside Council, Team Revenue,
Quadrant, Cobalt Business Park,
North Tyneside NE27 0BY.

or email:

team.revenue@northtyneside.gov.uk

Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

Don't ignore it,
REPORT IT

Fraud hotline
0800 854440
or text
3280512

Benefits, exemptions and discounts

How to claim them - continued

Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty
- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are also exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, download the appropriate application form from our website at:

www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

People in the groups listed below do not count towards the number of adults treated as living at a property:

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions
- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities (monks and nuns)
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, you can download the appropriate application form from our website at:
www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone
0345 2000 101.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme, download the appropriate application form from our website at:

www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at

www.gov.uk/voa/contact

Empty Homes Premium

Empty Homes Premium

At its meeting on the 16 January 2020, it was determined by Council that, from 1 April 2020, the Authority would implement an Empty Homes Premium. This is an increase in the Council Tax charge and is applied when a property is empty and substantially unfurnished over a certain period of time. Over 450 properties in the Borough have currently been empty and substantially unfurnished for a period in excess of two years. This premium is being applied to encourage owners of long-term empty properties to bring them back into occupation and is in line with Government legislation. Using funding generated from this additional premium, the Authority will work with owners to assist them to bring them back into use. From 1 April 2020 the Empty Homes Premiums being applied are as follows:

- where a property has been empty and unfurnished for two years but less than five years an additional 100% Council Tax Premium will be applied; and
- where a property has been empty five years or more the Council Tax Premium is increased to 200%.

In addition, Council also determined on 16 January 2020 that from April 2021, where a property has been empty for ten years or more, the Council Tax Premium would increase to 300%.

Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our Customer First Centres, PayPoint outlets or Post Offices
- over the internet at our website www.northtyneside.gov.uk
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 101**
- To pay by direct debit, contact **0345 2000 101**
- To email us, send your message to team.revenue@northtyneside.gov.uk

If you do need independent debt advice, please contact one of the free advice organisations listed below.

Citizens Advice Bureau	03444 111 444	www.citizensadvice.org.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
Step Change	0800 138 1111	www.stepchange.org
Money Advice Service	0800 138 7777	www.moneyadviceservice.org.uk
National Debt Line	0808 808 4000	www.nationaldebtline.org

Querying your Council Tax band

If you have a query about your Council Tax banding or have reason to believe your Council Tax band may be wrong, please contact Newcastle Valuation Office, part of the Valuation Office Agency, the government organisation responsible for allocating a council tax band to every home.

Contact methods are set out at www.gov.uk/voa/contact

This provides postal, telephone and email options

Further information about Council Tax banding is also available on the Valuation Office Agency website at www.voa.gov.uk

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

Generally you can only appeal within SIX MONTHS of:

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

You can also appeal at any time if:

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit www.voa.gov.uk

You must continue to pay your Council Tax bill while you have any banding query or appeal pending.

Northumbria Police Authority budget

Message from the office of the Police and Crime Commissioner for Northumbria

At the start of this budget setting process I set out to ask the public what they want for their police force, and the response was clear. You told myself and the Chief Constable that you are prepared to pay a little extra to offset recent budget reductions and invest in Northumbria Police services.

I am committed to ensuring our region has a police force that keeps us safe, one that has the resources it needs to protect communities and the most vulnerable, and one that ensures neighbourhoods are supported with local police officers 'on the beat'. But alongside the need to fund these services, I have to take into account the impact on residents of any rise in household bills. The police precept will increase by 1.99% equivalent to 22 pence per month for a band D property, and for a band A property by 15 pence per month. I believe this is fair on households dealing with their own issues while at the same time ensuring Northumbria Police is well positioned to tackle emerging crime trends, and has the resources it needs to keep communities safe.

The band D Council Tax precept for Northumbria will increase from £134.33 to £137.00 for the year. This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales. You can find more information on the OPCC website - www.northumbria-pcc.gov.uk

2019/20				2020/21		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
296,918	12,836	284,082	SERVICE	321,465	18,938	302,527
		284,082	Police General			302,527
			BUDGET REQUIREMENT			
		218,960	LESS			235,347
		6,867	Formula Grant			6,867
		1,301	Council Tax Support Grant			1,301
		762	Legacy Council Tax Grants			938
		3,423	Constituent Authorities' Net Surplus			3,423
		52,769	Special Pensions Grant			54,651
			COUNCIL TAX REQUIREMENT			
		8,084m	Charge on North Tyneside			8,476m
		134.33	Band 'D' Equivalent Charge			137.00
			Change in Council Tax Requirement between years in attributable to:			18,586
			Inflation, budget pressures and other budget adjustments			4,358
			Investment in policing priorities			(3,700)
			Budget savings			(16,387)
			Increase in formula grant funding			(5,175)
			Ring-fenced Uplift grant			4,200
			Change in required transfer to reserves			1,882

Tyne & Wear

Fire and Rescue Authority budget

2019/20				2020/21		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
50,944	4,195	46,749	FIRE SERVICE	51,622	4,059	47,563
2,001	0	2,001	Contingency Provision	2,663	0	2,663
0	135	(135)	Interest on Balances	0	265	(265)
52,945	4,330	48,615	BUDGET REQUIREMENT	54,285	4,324	49,961
			SOURCES OF FINANCE			
		(8,796)	Revenue Support Grant			(8,939)
		(442)	Council Tax Collection Fund Net Surplus / Deficit (-)			(412)
		41	Business Rates Collection Fund Net Surplus / Deficit (-)			(78)
		(11,273)	Top Up Grant			(11,457)
		(3,934)	Business Rate Local Share			(3,929)
		(499)	Business Rates Under Indexation Grant			(623)
		23,712	COUNCIL TAX REQUIREMENT			24,523
		3,943	Estimated General Fund Balances 31/03/20 and 31/03/2021			3,943
		11,699	Estimated Loans Outstanding at 31/03/2020			11,231
		10,810	Forecast Capital Expenditure for 2020/2021			11,194
		823	Employees (Full Time Equivalent)			806

The Tyne and Wear Fire and Rescue Authority comprises members from each of the five districts of Tyne and Wear County and is responsible for running our fire brigade.

The Tyne and Wear Fire and Rescue Authority will spend £49,961 million this financial year. This is £1.346 million more than in 2019/20 budget. The net increase in Council Tax Requirement is £0.811 million compared with 2019/20.

For 2020/21 the Tyne and Wear Fire and Rescue Authority have raised their element of Council Tax by 1.99%.

This is an overall sum of £5,195,224 in North Tyneside which is the equivalent to £83.97 per Band D.

Changes in Council Tax requirement from 2019/20 are due to		£000
Net Cost Pressures		4,189
Integrated Risk Management		
Plan Savings		(749)
Budget Efficiencies		(2,935)
Reduction in use of Reserves		(842)
Increase in Net Government Funding		(452)
Reduction in Business Rates Local Share		5
Increase in Collection Fund Net Surplus		(89)
		811

North of Tyne Combined Authority

The Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (known as the North of Tyne Combined Authority) was established on 2 November 2018 by the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (Establishment and Functions) Order 2018. As well as establishing the North of Tyne Combined Authority, the 2018 Order changed the boundaries of the North East Combined Authority so that NECA now covers the Local Authority areas of Durham, Gateshead, South Tyneside and Sunderland. NECA and the North of Tyne Combined Authority will work together on a number of areas to support the region, including transport. The North East Joint Transport Committee (JTC) has been established to exercise the functions of two Transport Authorities, including the setting of levies and budgets for transport activity.

	2019/20 Transport Budget	2020/21 Transport Budget
	£000s	£000s
GROSS TRANSPORT EXPENDITURE		
Tyne Tunnel	28,355	28,670
Transport co-ordination and former ITA	2,120	2,120
NEXUS (Grant from JTC*, contributions to Metro Fleet		
Renewal Reserve & External Grants - net of commercial income	86,933	87,398
Durham (Grant from JTC*)	15,552	15,456
Northumberland (Grant from JTC*)	6,094	6,224
	139,054	139,868
INCOME		
Tyne Tunnels	(28,380)	(28,670)
	(28,380)	(28,670)
NET TRANSPORT EXPENDITURE		
	110,674	111,198
Reserves		
Contribution from Tyne Tunnel Reserves	25	0
Contribution from Tyne and Wear Transport Reserves	0	0
Contribution from Nexus Reserves	(700)	0
	109,999	111,198
EXPENDITURE REQUIREMENT		
Funded by		
Tyne and Wear Transport Levy	(61,100)	(61,100)
Durham Transport Levy	(15,562)	(15,466)
Northumberland Transport Levy	(6,104)	(6,234)
Rail Grants and Miscellaneous Grants	(27,233)	(28,398)
	(109,999)	(111,198)
FUNDING AGREED BY AUTHORITY		

A comparison with previous NECA Transport budget:	
	£000s
Inflation and Other Cost Pressures	910
Increased Income	(290)
Budget Reductions	(96)
Movement on Contribution from Reserves	675
	1,199

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Environment Agency budget

The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

Northumbria Regional Flood and Coastal Committee

	2019/20	2020/21
	£000s	£000s
Gross Expenditure	12,931	27,019
Levies Raised	2,351	2,398
Total Council Tax Base	729	740

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 2.0%.

The total Local Levy raised has increased from £2,350,587 in 2019/2020 to £2,397,599 for 2020/2021.

How to get in touch with the council

We want to make it easy for you to contact the council – and that includes in person, by phone, by letter, online or by email.



Online

The council website – www.northtyneside.gov.uk – contains plenty of information on a wide range of subjects.

You can apply for planning permission, pay your Council Tax or report an incident of flytipping. Page after page is available at the click of a mouse.



Email

You can also contact the council via: contact.us@northtyneside.gov.uk



By phone

If you have a general enquiry, phone **0345 2000 101**. Staff at our contact centre can provide assistance on a variety of subjects. (See page 2 for other key council numbers.)



In person

You can call in at one of our Customer First Centres, located throughout the borough. Staff can provide advice and information on a range of council services, including housing and benefits.

Our centres are based at:

- **Killingworth Customer First Centre**
White Swan Centre, Citadel East
Killingworth, NE12 6SS
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **North Shields Customer First Centre**
Northumberland Square, North Shields, NE30 1QU
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Wallsend Customer First Centre**
Forum House, Segedunum Way, Wallsend, NE28 8LX
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Whitley Bay Customer First Centre**
York Road, Whitley Bay, NE26 1AB
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm



By letter

You can write to:

North Tyneside Council, Quadrant,
The Silverlink North, Cobalt Business Park,
North Tyneside NE27 0BY

