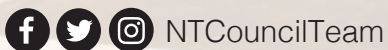


Council Tax

2022/23



NTCouncilTeam

www.northtyneside.gov.uk



North Tyneside Council

Keeping North Tyneside
a great place to live, work and visit

Key council phone numbers



General enquiries

0345 2000 101

Use a key word to be put through to the correct service area. Some examples of key words are Council Tax, Benefits, Environment, Housing, Payments etc.



Emergencies (24 hour)

0330 333 7475



Fraud hotline

0800 854440 or text **0800 3280512**

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.



You can report fraud online at

www.gov.uk/report-benefit-fraud

North Tyneside Council wants to make it easier for you to get hold of the information you need. We are able to provide our documents in alternative formats including Braille, audiotape, large print and alternative languages. For further information please call **0345 2000 101**.

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Elected mayor's message



Dear residents,

Once again, our Borough has endured an extremely tough year, every one of us has been impacted in some way by the pandemic and challenges we have all faced.

There is a sense of optimism as we approach Spring 2022 and I have confidence that we can all start to look forward, together, as we emerge from the pandemic and build our recovery.

Throughout this crisis the Council has led from the front, we have provided local leadership and maintained our front-line services when residents have needed them the most. We have protected our businesses, communities, and most vulnerable residents.

We have built even stronger relationships with our NHS partners and worked closely with our voluntary and community sector to provide care for our residents.

The foundations for our recovery will be built on the priorities that make up the Council's Our North Tyneside Plan, supporting a borough that is thriving, secure, family-friendly, caring and green.

The budget setting process has been difficult this year as we continue to deal with levels of uncertainty. However, we have a strong track record of good financial management and have produced a budget that is fair, flexible and that will help us manage these pressures, provide support to the most vulnerable and achieve our ambitions.

We remain committed to supporting the most vulnerable residents in the Borough. We will continue our Hardship Support Scheme with payments of up to £150 being available for working-age claimants through the Council Tax Support Scheme. And we have extended our Council Tax Support scheme for working age claimants so we can now backdate claims up to 26 weeks where appropriate.

We will continue to provide our Holiday Activity Programme and provide support to those in financial or extreme hardship.

We remain committed to investing across the whole of North Tyneside, including delivering the regeneration in the North Shields Masterplan, our seafront cycleway, creating a cleaner, greener Borough and supporting our ambitious climate change plans to work towards becoming net-zero by 2030.

We will do this whilst protecting and improving our front-line services, tackling health and social inequalities, investing in affordable housing and attracting new visitors and businesses.

Government cuts to Council funding mean budgets have been stretched for many years and we are always faced with difficult decisions. Since 2010 we have had to save £127.756m whilst relying on short term funding mechanisms and delays to vital spending reforms for services that have been heavily impacted by the pandemic, such as adult social care. These services have been essential throughout the pandemic and this year around 40% of our budget will be used to support services that care for the elderly and vulnerable.

In 2022/23 we face a funding shortfall of £7.9 million – this figure could rise to £27.6 million over the next four years.

Elected mayor's message (continued)

In line with what the Government expects us to do, Council Tax will rise by 1.99%, plus a 1% Adult Social Care Precept to help fund the care of the elderly and vulnerable. We must do this to plug that gap created by the reduced government funding and increasing demand on our services.

As always, we will continue to drive down costs and deliver efficiencies in the coming year by looking at our workforce, focusing on a digital first approach to many of our services and working closely with partners to commission goods and services that provide the best value for money.

We are proud to be a council that listens and cares. We know we cannot achieve our goals without working closely with our residents, communities, and businesses. Our ambitions are bold, and we can only realise them by working together.

This year's budget was shaped by listening to our residents, businesses and communities and we are working to address the needs and concerns you care greatly about; we will continue to be a council that works better for you.

The next twelve months won't be easy, but there is cause for some optimism. We can reflect on the challenges we have overcome with a sense of pride whilst taking a collective step forward. The Council has a strong track record of delivering on local people's priorities and supporting our residents, we will be there to support you all on the next phase of our recovery.

Norma Redfearn.

North Tyneside's Elected Mayor
Norma Redfearn CBE



North Tyneside Council

How we will use and share your information

Data Protection

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit and Local Council Tax Support claims.

Other North Tyneside departments may use your Revenue and Benefit information to make sure you are receiving all the benefits, discounts and exemptions to which you are entitled and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will also use this information to identify hard to reach groups to promote benefit and discount take up and to improve access to our services.

Your information may also be passed to other departments within the council, where appropriate, to enable the council to effectively carry out its legal functions and services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible. The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud.

These include:

External agencies: such as the Police, HM Revenue and Customs, and HM Inland Revenue.

Government departments: such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise (see www.northtyneside.gov.uk/nfi for more details), and the Department for Work and Pensions.

Private sector companies: such as debt collection agencies, system contingency bureau and data matching.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; www.northtyneside.gov.uk

North Tyneside Council

What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2022/23 are listed below.

Council Tax Bands					
Tax Band	Value Range	Proportion of Band D	Council Tax £	Single Adult Council Tax (25% Discount) £	Per cent Increase %
A	up to £40,000	6/9	1,336.24	1,002.18	3.24
B	£ 40,001 - £ 52,000	7/9	1,558.94	1,169.20	3.24
C	£ 52,001 - £ 68,000	8/9	1,781.65	1,336.24	3.24
D	£ 68,001 - £ 88,000	9/9	2,004.36	1,503.27	3.24
E	£ 88,001 - £120,000	11/9	2,449.77	1,837.33	3.24
F	£120,001 - £160,000	13/9	2,895.18	2,171.38	3.24
G	£160,001 - £320,000	15/9	3,340.59	2,505.44	3.24
H	Over £320,000	18/9	4,008.72	3,006.54	3.24

North Tyneside Council Valuation Bands (1.99% increase)							
A	B	C	D	E	F	G	H
1,036.19	1,208.88	1,381.58	1,554.28	1,899.67	2,245.07	2,590.46	3,108.56

North Tyneside Council Adult Social Care Precept (1% increase)							
A	B	C	D	E	F	G	H
139.26	162.47	185.68	208.89	255.31	301.73	348.15	417.78

Police and Crime Commissioner for Northumbria Valuation Bands (6.95% increase)							
A	B	C	D	E	F	G	H
102.56	119.65	136.75	153.84	188.03	222.21	256.40	307.68

Tyne & Wear Fire and Rescue Authority Valuation Bands (1.9967% increase)							
A	B	C	D	E	F	G	H
58.23	67.94	77.64	87.35	106.76	126.17	145.58	174.70

Total Council Tax (3.24% increase)							
A	B	C	D	E	F	G	H
1,336.24	1,558.94	1,781.65	2,004.36	2,449.77	2,895.18	3,340.59	4,008.72

Adult Social Care Increase to Council Tax

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional “precept” on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.



North Tyneside Council

Where each £1 of our Government Funding Budget comes from (2022/23)



66p - Council Tax
£108,396,647

**20p - Government Funding
(Revenue Support Grant &
Top Up Grant)**
£32,301,706

14p - Business Rates Retention
£22,814,043

**Total Funding -
£163,512,396**

How each £1 of your Council Tax is spent



- | | | | |
|---|---|---|--|
|  | Adult Social Care
28p |  | Internal Support Services (Finance, Human Resources, IT, Legal)
5p |
|  | Waste Management, street cleansing, maintaining our parks
14p |  | Tyne and Wear Fire and Rescue Service
4p |
|  | Children's Social Care
13p |  | Property, regeneration and economic development
2p |
|  | Cost of free bus passes for over 65s and bus services
7p |  | Cost of funding our capital investment (i.e. mortgage payments)
1p |
|  | Cultural services
7p |  | Support to homeless and assessment of housing need across the borough
1p |
|  | Maintaining and highways
6p | | |
|  | Northumbria Police
6p | | |
|  | Statutory services to ensure the delivery of education across the borough, including adult education
6p | | |



How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

By Direct Debit

To set up a **Direct Debit for Council Tax** visit www.northtyneside.gov.uk/counciltax or telephone **0345 2000 104**.

To set up a **Direct Debit for Business Rates** contact **(0191) 643 2365**.

By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- Online at www.northtyneside.gov.uk and search 'pay for it'
 - By telephoning **0345 2000 107** - please have your card details and Council Tax account number ready when you call.
 - At a payment kiosk at our Customer First Centres (see back page) you will need to bring your Council Tax account number with you.
-

At any PayPoint Outlet or Post Office (by cash or card)

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

Other Methods

The council also accepts payment of Council Tax by weekly instalments at Customer First Centres through the self service payment kiosks.

For more details about methods of payment
telephone **0345 2000 104**
email: team.revenue@northtyneside.gov.uk

Benefits, exemptions and discounts

How to claim them

Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at www.northtyneside.gov.uk/benefits

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, write to:

North Tyneside Council, Team Revenue,
Quadrant, Cobalt Business Park,
North Tyneside NE27 0BY.

or email:

team.revenue@northtyneside.gov.uk

Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

**Don't ignore it,
REPORT IT**

Fraud hotline

0800 854440

or text

0800 3280512

Benefits, exemptions and discounts

How to claim them - continued

Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty
- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are also exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, download the appropriate application form from our website at:
www.northyntside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

People in the groups listed below do not count towards the number of adults treated as living at a property:

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions
- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities (monks and nuns)
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, you can download the appropriate application form from our website at:
www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone
0345 2000 101.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

Benefits, exemptions and discounts

How to claim them - continued

People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme, download the appropriate application form from our website at:

www.northtyneside.gov.uk

You can also contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at **www.gov.uk/contact-voa**

Empty Homes Premium

Empty Homes Premium

At its meeting on the 16 January 2020, it was determined by Council that, from 1 April 2020, the Authority would implement an Empty Homes Premium. This is an increase in the Council Tax charge and is applied when a property is empty and substantially unfurnished over a certain period of time. Over 330 properties in the Borough have currently been empty and substantially unfurnished for a period in excess of two years. This premium is being applied to encourage owners of long-term empty properties to bring them back into occupation and is in line with Government legislation. Using funding generated from this additional premium, the Authority will work with owners to assist them to bring them back into use. From 1 April 2020 the Empty Homes Premiums being applied are as follows:

- where a property has been empty and unfurnished for two years but less than five years an additional 100% Council Tax Premium will be applied; and
- where a property has been empty five years or more the Council Tax Premium is increased to 200%.

In addition, Council also determined on 16 January 2020 that from April 2021, where a property has been empty for ten years or more, the Council Tax Premium would increase to 300%.

Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our Customer First Centres, PayPoint outlets or Post Offices
- over the internet at our website www.northtyneside.gov.uk
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 101**
- To pay by direct debit, contact **0345 2000 101**
- To email us, send your message to team.revenue@northtyneside.gov.uk

If you do need independent debt advice, please contact one of the free advice organisations listed below.

Citizens Advice Bureau	0300 330 9047	www.citizensadvice.org.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
Step Change	0800 138 1111	www.stepchange.org
Money Advice Service	0300 500 5000	www.moneyadviceservice.org.uk
National Debt Line	0808 808 4000	www.nationaldebtline.org

Querying your Council Tax band

The Valuation Office Agency (VOA) values domestic properties for Council Tax. This valuation is used to set your Council Tax band. You might need to contact the VOA if you think your Council Tax band is wrong.

You can find out more about when you can challenge your band and what you need to do at **[gov.uk/challenge-council-tax-band](https://www.gov.uk/challenge-council-tax-band)**.

If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the **VOA at [gov.uk/contact-voa](https://www.gov.uk/contact-voa)**. If you are unable to use the online service, you can also contact the VOA on 03000 501 501.

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

Generally you can only appeal within SIX MONTHS of:

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

You can also appeal at any time if:

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit **www.voa.gov.uk**

You must continue to pay your Council Tax bill while you have any banding query or appeal pending.

Northumbria Police Authority budget

Message from the office of the Police and Crime Commissioner for Northumbria

This precept sets the funding increase for Northumbria Police in order to let the force continue to fight crime and prevent crime. It is informed by a public survey which showed people agree there needs to be more investment in Northumbria Police. I believe this should be funded by Government, but while I continue to lobby for this, it is clear that local investment is needed now.

To address the challenges facing Northumbria Police I have approved an increase of 83p per month for a Band D property and 56p per month for those living in a Band A.

It's important to me that you can see where your money is going to address the pressures facing policing. The precept will be used to fund additional call handlers to improve performance for 999 and 101 services, provide extra resources to tackle cyber-crime and serious and organised crime, hire more investigators to support investigations and free up officers, and to increase workforce investment in order to support our officers and keep them on the beat.

The Band D council tax precept for Northumbria will increase from £143.84 to £153.84 for the year. This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales. You can find more information on the OPCC website - www.northumbria-pcc.gov.uk

2021/22				2022/23		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
337,236	16,993	320,243	SERVICE			
		320,243	Police General	363,594	24,262	339,332
		320,243	BUDGET REQUIREMENT			339,332
		250,183	LESS			265,227
		3,423	Formula Grant			3,423
		6,867	Special Pension Grant			6,867
		1,301	Council Tax Support Grant			1,301
		1,686	Legacy Council Tax Freeze Grants			
		-170	Local Council Tax Support (Covid-19)			694
		56,953	Constituent Authorities' Net Surplus (Deficit)			61,820
		8,766m	COUNCIL TAX REQUIREMENT			9,573
		143.84	Charge on North Tyneside			153,84
			Band 'D' Equivalent Charge			
			Change in Council Tax Requirement			20,449
			Inflation, budget pressures and other budget adjustments			1,500
			Increase in capital financing costs			4,018
			Investment in policing provided through precept increase			(5,800)
			Budget savings			(15,044)
			Increase in formula grant funding			(1,078)
			Increase in ring-fenced Uplift grant			(864)
			Change in Council Tax net Surplus			1,686
			Local Council Tax Support (Covid-19) grant			
						4,867

Fire and Rescue Authority budget

2021/22				2022/23		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
54,097	7,250	46,847	FIRE SERVICE	55,681	6,444	49,237
1,700	0	1,700	Contingency Provision	2,291	0	2,291
0	5	(5)	Interest on Balances	0	41	(41)
55,797	7,255	48,542	BUDGET REQUIREMENT	57,972	6,485	51,487
			SOURCES OF FINANCE			
		(11,457)	Revenue Support Grant			(11,457)
		(8,989)	Top Up Grant			(9,263)
		(3,842)	Business Rate Local Share			(3,341)
		(810)	Business Rate Under Indexation Grant			(1,589)
		(826)	Council Tax Support Scheme Grant			0
		0	Service Delivery Grant			(1,072)
		47	Council Tax Collection Fund Net (Surplus)/Deficit			(222)
		2,086	Business Rates Collection Fund Net (Surplus)/Deficit			1,071
		24,751	COUNCIL TAX REQUIREMENT			25,614
		3,943	Estimated General Fund Balances 31/03/22 and 31/03/2023			4,090
		11,231	Estimated Loans Outstanding at 31/03/2022			10,350
		11,194	Forecast Capital Expenditure for 2021/2023			12,655
		806	Employees (Full Time Equivalent)			856

The Tyne and Wear Fire and Rescue Authority comprises members from each of the five districts of Tyne and Wear County and is responsible for running our fire brigade.

The Tyne and Wear Fire and Rescue Authority will spend £51,487 million this financial year. This is £2.945 million more than in 2021/22 budget. The net increase in Council Tax Requirement is £0.863 compared with 2021/22.

For 2022/23 the Tyne and Wear Fire and Rescue Authority have raised their element of Council Tax by 1.9967%.

This is an overall sum of £5,435,703 in North Tyneside which is the equivalent to £87.35 per Band D.

Changes in Council Tax requirement from 2021/22 are due to

	£000
Net Cost Pressures	4,451
Budget Efficiencies	(3,712)
IRMP Impacts/Savings	1,543
Decrease in Net Use of Reserves	661
Increase in Net Government Funding	(1,298)
Reduction in Business Rates Local Share	501
Decrease in Collection Fund Net Deficit	(1,283)
Increase in Council Tax Requirement	863

North of Tyne Combined Authority

On 2 November 2018, the boundaries of NECA were changed by the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (Establishment and Functions) Order 2018. As a result of these governance changes the boundaries of NECA now cover the Local Authorities of Durham, Gateshead, South Tyneside and Sunderland. NECA and the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority will work together on a number of areas to support the region, including Transport. The North East Joint Transport Committee (JTC) has been established to exercise the functions of the two Transport Authorities, including the setting of levies and budgets for transport activity.

		2021/22 Transport Budget	2022/23 Transport Budget
		£000s	£000s
GROSS TRANSPORT EXPENDITURE			
	Tyne Tunnel	30,294	32,778
	Transport co-ordination and former ITA	3,307	3,163
	NEXUS (Grant from JTC* & External Grants - net of commercial income)	89,191	97,533
	Durham (Grant from JTC*)	15,457	15,609
	Northumberland (Grant from JTC*)	6,318	6,347
		144,567	155,430
INCOME			
	Tyne Tunnels	(30,294)	(32,780)
		(30,294)	(32,780)
NET TRANSPORT EXPENDITURE		114,273	122,650
Reserves			
	Contribution from Tyne Tunnel Reserves	0	0
	Contribution from Tyne and Wear Transport Reserves	0	0
	Contribution from Nexus Reserves	(2,680)	(5,600)
EXPENDITURE REQUIREMENT		111,593	117,050
Funded by			
	Tyne and Wear Transport Levy	(61,100)	(65,225)
	Durham Transport Levy	(15,467)	(15,619)
	Northumberland Transport Levy	(6,328)	(6,357)
	Rail Grants and Miscellaneous Grants	(28,698)	(29,849)
FUNDING AGREED BY AUTHORITY		(111,593)	(117,050)

A comparison with previous NECA Transport budget:	
	£000s
Inflation and other cost pressures	10,863
Increased income	(2,486)
Movement on contribution from reserves	(2,920)
	5,457

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Environment Agency budget

The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

Northumbria Regional Flood and Coastal Committee

	2021/22	2022/23
	£000s	£000s
Gross Expenditure	22,724	39,557
Levies Raised	2,446	2,494
Total Council Tax Base	737	749

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 2.0%.

The total Local Levy raised has increased from £2,445,551 in 2021/2022 to £2,494,462 for 2022/2023.

How to get in touch with the council

We want to make it easy for you to contact the council – and that includes online, by phone, email, in writing, or in person.



Online

www.northtyneside.gov.uk
mycare.northtyneside.gov.uk
www.livingwellnorthtyneside.co.uk



NTCouncilTeam



Email

contact.us@northtyneside.gov.uk



Telephone

0345 2000 101

weekdays between 7.30am – 8pm.

Other main numbers:

- **Emergencies (24 hour)**
0330 333 7475
- **Housing and repairs**
0345 2000 102
- **Envirolink**
0345 2000 103
- **Council tax and benefits**
0345 2000 104



Post

North Tyneside Council
Quadrant
The Silverlink North
Cobalt Business Park
North Tyneside
NE27 0BY



In person

Staff can provide advice and information on a range of council services, including housing and benefits. We also have self-service PCs and free Wifi to help you complete Council forms.

- **Killingworth Customer First Centre**
White Swan Centre, Citadel East
Killingworth, NE12 6SS
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **North Shields Customer First Centre**
Northumberland Square
North Shields, NE30 1QU
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Wallsend Customer First Centre**
Forum House, Segedunum Way
Wallsend, NE28 8LX
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm
- **Whitley Bay Customer First Centre**
York Road, Whitley Bay, NE26 1AB
Monday to Thursday, 9am - 4.30pm
Friday, 9am - 4pm

We can help with most enquiries at our reception desk, you may need to make an appointment to see an advisor for some enquiries. You can book a Customer Service appointment at our reception desk or by calling 0345 2000 106.

