

# Council Tax 2024/25



North  
Tyneside  
Council

   NTCouncilTeam  
[www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

# Key council phone numbers

## General enquiries

**0345 2000 101**

Use a key word to be put through to the correct service area. Some examples of key words are council tax, benefits, environment, housing, payments etc.

## Emergencies (24 hour)

**0330 333 7475**

**Fraud hotline 0800 854440**

**or text 0800 3280512**

Housing Benefit fraud is now dealt with by the Department for Work and Pensions.

**You can report fraud online at**

**[www.gov.uk/report-benefit-fraud](http://www.gov.uk/report-benefit-fraud)**

If you need us to do anything differently (reasonable adjustments) to help you access our services, including providing this information in another language or format, please contact

**Telephone: 0345 2000 104**

**Email: [team.revenue@northtyneside.gov.uk](mailto:team.revenue@northtyneside.gov.uk)**

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# Elected mayor's message



Dear residents,

Every year we must set a balanced budget. The spending decisions we make are based on our priorities for the Borough, which include a promise to support the most vulnerable residents and to continue investing in every corner of North Tyneside.

Our priorities will make the Borough an even greater place to live, work and visit. They'll support our residents to live healthy, secure, and fulfilling lives.

Our budgets are always challenging, and this year was no different. We're faced with reduced and uncertain funding from Government. At the same time, pressure is growing on our services, especially in social care. Like many of you, we're feeling the impact of higher energy costs and inflation. If we take no action over the next four years, we face a potential funding gap of over £32million. We are having to make difficult decisions.

We do have a strong financial record though and we constantly review our budgets to prepare for challenges. We have produced a budget for 2024/25 which is fair and flexible and balances our pressures and priorities.

In line with what the Government expects us to do, we need to raise Council Tax by 2.99%, plus a 2% Adult Social Care (ASC) precept. This will help fund care of the elderly and vulnerable. We must do this to cover the gap created by a shortfall in Government funding and the increased demand on our services. If we didn't, we would need to look at further difficult decisions around the level of services we provide.

We will prioritise our frontline services, and continue investing in our parks, leisure centres and libraries. Our support for residents who are struggling will continue. This includes continuing with our Council Tax Support Schemes and Tenancy Sustainment Fund to support our council housing tenants.

We will support major investment schemes across all parts of the Borough, including our ambitious redevelopment of North Shields and Wallsend. We're working hard to secure even more external funding (for example, government grants) to pay for these schemes. The budget supports the Council's ambition to be a cleaner and greener Borough, and our aim to be carbon-net zero by 2030.

We will continue trying to be more efficient and to get the best value for money. We've identified a number of areas where we believe we can do this over the next four years.

We are proud to be a council that listens and cares, and this year's budget was shaped by residents, businesses and communities, following a wide-ranging consultation.

There are challenges ahead for us all over the course of the next 12 months, but we will ensure that we support you when you need it, making North Tyneside a great place to live, work and visit.

*Norma Redfearn.*

**Dame Norma Redfearn DBE**  
**Elected Mayor of North Tyneside**

# How we will use and share your information

The information held on your account by the council's Revenue and Benefit Service will be used for administering and collecting Council Tax and Business Rates and for the processing of Housing Benefit, Discretionary Housing Payments and Local Council Tax Support claims.

It may be used to make sure you are receiving all the benefits, discounts, exemptions and entitlements to which you are eligible for and to ensure you are paying the correct amount of Council Tax.

This information might include name, address, contact telephone number, reference numbers, email address and information relevant on how we communicate with you, such as large print and any other contact arrangements you have specified.

Your information may be used to improve communication with you.

We will use this information to identify hard to reach groups to promote benefit, discount and entitlement take up and to improve access to our services.

Your information may be used by other departments within the council, where appropriate, to enable the council to effectively carry out its functions, duties and to deliver services.

Information will be held on appropriate secure systems and may be used for the purposes of improving call centre and customer service centre waiting times and to resolve your query as quickly as possible.

The council must protect the public money it handles and for this purpose we may pass your information to other parties who may use the information to detect and prevent crime and fraud, and to assist us in collecting outstanding debt owed to the authority.

These include:

**External agencies:** such as the Police, HM Revenue and Customs, and HM Inland Revenue.

**Government departments:** such as the Cabinet Office, for participation in the National Fraud Initiative data matching exercise, Debt Recovery and Vulnerable Support pilot and the Department for Work and Pensions for data matching.

**Private sector companies:** such as companies that help the authority to collect outstanding debt.

Other organisations responsible for auditing or administering public money, such as the National Audit Office.

For further information on how the council may use your information, how we maintain the security of your information and your rights to access the information we hold on you, please visit our website; [www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

# What you will pay this year

Most homes are subject to Council Tax. There is one bill per home and it makes no difference if it is owner occupied or rented. The Valuation Office Agency, not the council, allocates a valuation band to every home in North Tyneside. The banding is based on the value of your home at April 1, 1991. The property is then placed into one of eight bands. The council uses the valuation banding to work out your Council Tax bill. Your bill shows which band applies to your home. The tax levels for 2024/25 are listed below.

## Council Tax Bands

Tax Band	Value Range	Proportion of Band D	Council Tax £	Single Adult Council Tax (25% Discount) £	Per cent Increase %
A	up to £40,000	6/9	1,480.32	1,110.24	5.12
B	£ 40,001 – £ 52,000	7/9	1,727.03	1,295.27	5.12
C	£ 52,001 – £ 68,000	8/9	1,973.75	1,480.31	5.12
D	£ 68,001 – £ 88,000	9/9	2,220.47	1,665.35	5.12
E	£ 88,001 – £120,000	11/9	2,713.91	2,035.43	5.12
F	£120,001 – £160,000	13/9	3,207.35	2,405.51	5.12
G	£160,001 – £320,000	15/9	3,700.79	2,775.59	5.12
H	Over £320,000	18/9	4,440.94	3,330.70	5.12

Your total Council Tax bill is made up of the following elements

### North Tyneside Council Valuation Bands (2.99% increase)

A	B	C	D	E	F	G	H
1,108.23	1,292.94	1,477.64	1,662.35	2,031.76	2,401.17	2,770.58	3,324.70

### North Tyneside Council Adult Social Care Precepts (2% increase)

A	B	C	D	E	F	G	H
187.45	218.69	249.93	281.17	343.65	406.14	468.62	562.34

### Police and Crime Commissioner for Northumbria Valuation Bands (£13 increase at a band D)

A	B	C	D	E	F	G	H
121.23	141.43	161.64	181.84	222.25	262.66	303.07	363.68

### Tyne & Wear Fire and Rescue Authority Valuation Bands (2.995% increase)

A	B	C	D	E	F	G	H
63.41	73.97	84.54	95.11	116.25	137.38	158.52	190.22

### Total Council Tax (5.12% increase)

A	B	C	D	E	F	G	H
1,480.32	1,727.03	1,973.75	2,220.47	2,713.91	3,207.35	3,700.79	4,440.94

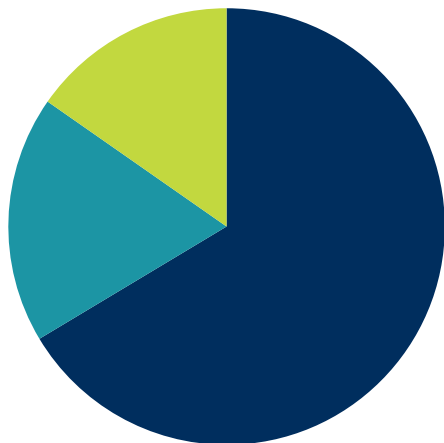
# Adult Social Care

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer was the option of an adult social care authority being able to charge an additional “precept” on its Council Tax without holding a referendum, to assist the authority in meeting expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.



# Where each £ comes from (2024/25)



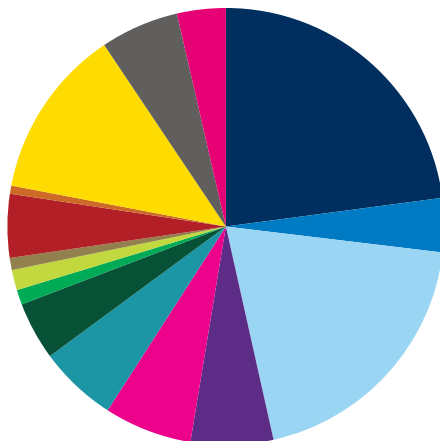
**66.4p - Council Tax**  
£129,597,063

**18.3p - Government Funding  
(Revenue Support Grant &  
Top Up Grant)**  
£35,809,398

**15.3p - Business Rates  
Retention**  
£29,840,466

**Total Funding - £195,246,927**

# How each £ is spent



- Adult Social Care**  
22.9p
- Centrally Held Contingencies**  
4p
- Children's Social Care**  
19.6p
- Cost of free bus pass for over 65s and bus services**  
6.1p
- Cost of funding our capital investment (i.e. mortgage payments)**  
6.5p
- Cultural Services**  
5.8p
- Internal support services (Finance, Human Resources, IT, Legal)**  
4.3p
- Maintaining our highways (Plus an additional £17.2m for capital work to our highways)**  
1.1p
- Property, regeneration and economic development**  
1.5p
- Public Protection & Environmental Health**  
0.9p
- Statutory services to ensure the delivery of education across the Borough, including adult education**  
4.7p
- Support to homeless and assessment of housing need across the Borough**  
0.6p
- Waste management, street cleansing, maintaining our parks**  
12.6p
- Northumbria Police**  
5.8p
- Tyne and Wear Fire and Rescue Service**  
3.6p

# North Tyneside Council budget

2023/24			2024/25		
Gross Expenditure £000s	Income £000s	Net Expenditure £000s	Gross Expenditure £000s	Income £000s	Net Expenditure £000s
<b>EXPENDITURE</b>					
117,633	-57,280	60,353	136,438	-66,300	70,138
20,302	-34,779	-14,477	9,437	-42,333	-32,896
417	0	417	379	-158	221
62,922	-29,941	32,981	68,717	-15,049	53,668
5,441	-1,102	4,339	6,964	-2,046	4,918
57,295	-16,627	40,668	62,013	-15,371	46,642
2,809	-1,198	1,611	3,150	-1,467	1,683
12,095	-14,133	-2,038	12,306	-14,277	-1,971
16,996	-6,216	10,780	17,967	-6,252	11,715
92,766	-74,558	18,208	93,882	-68,144	25,738
<b>388,676</b>	<b>-235,834</b>	<b>152,842</b>	<b>411,253</b>	<b>-231,397</b>	<b>179,856</b>
		-1,117			-2,482
		17,702			1,388
		13,032			13,520
		0			2,965
		<b>182,459</b>			<b>195,247</b>
		197,763			219,359
		<b>380,222</b>			<b>414,606</b>
<b>SOURCES OF FINANCE</b>					
		1,237			4,296
		116,052			125,301
		13,285			14,164
		197,763			219,359
		31,193			29,840
		20,692			21,646
		<b>380,222</b>			<b>414,606</b>
<b>ESTIMATED FINANCIAL RESERVES AT YEAR END</b>					
		13,497			14,327
		95,737			104,727
<b>CAPITAL EXPENDITURE</b>					
<b>Levies</b>					
		12,597			13,076
		216			230
		57			57
		162			157
		<b>13,032</b>			<b>13,520</b>

# How to pay your Council Tax

Please note payment must reach us on or before the instalment due date as shown on the bill. Payments made at a PayPoint Outlet can take up to 5 days to reach the council.

## By Direct Debit

### To set up a Direct Debit for Council Tax

visit: [www.northtyneside.gov.uk/counciltax](http://www.northtyneside.gov.uk/counciltax)  
or telephone: 0345 2000 101.

### To set up a Direct Debit for Business Rates

contact: (0191) 643 2365.

## By Debit or Credit Card

You can pay your bill by Maestro, Delta, MasterCard or Visa, either:

- online at [www.northtyneside.gov.uk](http://www.northtyneside.gov.uk) and search 'pay for it'
- by telephoning **0345 2000 107** – please have your card details and Council Tax account number ready when you call.
- At a payment kiosk at our Customer First Centres (see back page) you will need to bring your Council Tax account number with you.

## At any PayPoint Outlet or Post Office (by cash or card)

Simply take your bill with barcode on along to any PayPoint outlet or Post Office.

## For more details about methods of payment

telephone: 0345 2000 101

email: [team.revenue@northtyneside.gov.uk](mailto:team.revenue@northtyneside.gov.uk)

# How to claim benefits, exemptions and discounts

## Council Tax Support

People on low incomes may receive help to enable them to pay their bill.

You can claim support by completing an electronic application at [www.northtyneside.gov.uk/benefits](http://www.northtyneside.gov.uk/benefits)

Don't delay in making a claim. In normal circumstances, the council can only pay benefit from the Monday immediately following the day your claim is received.

## Appeals

You can appeal against your Council Tax bill if you consider that you are not liable to pay the amount you have been charged. This may be because you are not the owner or do not live in the property, or because the property is exempt, or the council has made a mistake when calculating your bill.

If you wish to appeal, you must write to the council so that it has the opportunity to reconsider your case.

Making an appeal does not allow you to withhold payment. If your appeal is successful any overpaid tax will be returned to you.

For more details on the appeals process, write to:

**North Tyneside Council,  
Team Revenue, Quadrant,  
Cobalt Business Park,  
North Tyneside NE27 0BY.**

or email:  
[team.revenue@northtyneside.gov.uk](mailto:team.revenue@northtyneside.gov.uk)

## Benefit fraud

People caught making false claims for housing benefit and Council Tax Support may be fined or even jailed.

Anyone who suspects a person of making a false benefit claim can ring the hotline in confidence.

**Don't ignore it,  
REPORT IT**

**Fraud hotline  
0800 854440  
or text  
0800 3280512**

## Exempt Dwellings

Some dwellings are exempt from Council Tax. Exemption applies to properties which:

- are vacant and owned by a charity (exempt for up to six months)
- are left empty by someone who has gone into prison, or who has moved to receive personal care in a hospital or a home or elsewhere
- are left empty by someone who has moved in order to provide personal care to another person
- are left empty by students
- are vacant following the death of the occupier and where relatives are waiting for probate or letters of administration to be granted (and for up to six months after)
- have been repossessed by a mortgagee
- are the responsibility of a bankrupt's trustee
- are empty because to live in them is forbidden by law
- are waiting to be occupied by a minister of religion
- are a pitch for a caravan or a mooring for a boat which has been left empty
- are occupied only by people under 18 years of age
- are unoccupied annexes which cannot be let separately from the main dwelling
- are occupied only by people who are severely mentally impaired or who are students
- are occupied by a person liable for Council Tax who benefits from diplomatic immunity
- are the home of a dependent relative of a person living in a dwelling within the same single property.

Forces barracks and married quarters are exempt; their occupants contribute to the cost of local services through a special arrangement.

If you think your property may be exempt, download the appropriate application form from our website at:  
[www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

You can contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your bill shows that an exemption has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so, you may be required to pay a financial penalty.

## Discounts

The full Council Tax bill assumes that there are a minimum of two adults living in a dwelling. An adult is defined as a person aged 18 or over. If only one adult lives in a dwelling, the Council Tax bill is reduced by a quarter (25 per cent).

### **People in the groups listed below do not count towards the number of adults treated as living at a property:**

- full-time students, non-British spouses of students, student nurses, apprentices earning no more than £195 per week and Youth Training trainees
- patients living in a hospital
- people who are being looked after in care homes
- people who are severely mentally impaired
- people staying in certain hostels or night shelters
- 18 and 19 year-olds who are at, or have just left, school
- careworkers working for no more than £44 per week
- people caring for someone with a disability who is not a spouse, partner, or child under 18
- members of visiting forces and certain international institutions

- diplomats, or people who benefit from diplomatic immunity
- discount may be available to a relative living in a self contained annex of the main dwelling
- members of religious communities (monks and nuns)
- people in prison (except those in prison for non-payment of Council Tax or a fine).

If you think you may be entitled to a discount, you can download the appropriate application form from our website at: [www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

You can contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your bill shows that a discount has been allowed, you must tell the council of any change of circumstances which affects your entitlement. If you fail to do so you may be required to pay a financial penalty.

## People with Disabilities

If you or someone who lives with you needs a room, or an extra bathroom or kitchen, or extra space in your property to meet special needs arising from a disability, you may be entitled to a reduced Council Tax bill. This may apply, for example, to a room used to house a kidney dialysis machine or to store wheelchairs.

The bill may be reduced to that of a property in the band immediately below the band for your property.

Special rules extend this form of relief to properties in Band A, to ensure a similar level of relief is awarded.

For further details of this scheme, download the appropriate application form from our website at: [www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

You can contact any one of the council's Customer First Centres (see back page) or telephone **0345 2000 101**.

If your home has any special fixtures added for a disabled resident, which reduce the value of your home, and you do not think they have been taken into account in the valuation band given to your home, you should contact the Valuation Office Agency. Contact methods are set at [www.gov.uk/contact-voa](http://www.gov.uk/contact-voa)



# Empty Homes Premium

Changes to the Council Tax Long Term Empty Homes Premium were approved at a meeting of Full Council on 23 November 2023, coming into effect from 1 April 2024. This follows changes to legislation for Council Tax included in the Levelling up and Regeneration Act 2023, which amends the Local Government Finance Act 1992. The change means that a Long Term Empty Property Premium will now be applied when a property has been unoccupied and unfurnished for one year instead of two.

The Long Term Empty property Premium is applied to encourage owners of long-term empty properties to bring them back into occupation and reduce the number of long term empty homes across the borough, helping to reduce the shortage of homes.

The authority has support available to help owners bring properties back into use. For information on the support available please email [Privatesector.emptyhomes@northtyneside.gov.uk](mailto:Privatesector.emptyhomes@northtyneside.gov.uk) or call 0191 643 6207.

The Empty Homes Premium is being applied as follows:

## From 1 April 2024

- where a property has been empty and unfurnished for one year but less than five years, an additional 100% Council Tax Premium is applied; and
- where a property has been empty for five years or more, the Council Tax Premium is increased to 200%.
- where a property has been empty for ten years or more, the Council Tax Premium increases to 300%.

## Second homes premium

The introduction of a new **Council Tax Premium for Dwellings Occupied Periodically ("Second Homes")** was approved at a meeting of Full Council on 18 January 2024, coming into effect from 1 April 2025. This follows changes to legislation for Council Tax included in the Levelling up and Regeneration Act 2023, which amends the Local Government Finance Act 1992.

The change means that a 100% Council Tax Premium is applied and is payable in addition to the standard Council Tax liability in respect of "Second Home" dwellings that meet the following conditions:

- there is no resident of the dwelling (sole or main residence), and
- the dwelling is substantially furnished.

# Financial help

Council Tax is a priority debt and, like your rent or mortgage, should be paid before all other debts or spending.

There are a number of options available to make payment easy for you.

- 10 or 12 monthly instalments by direct debit on the 1st, 8th, 15th or 25th day of the month
- weekly or monthly payment using a barcode at any of our Customer First Centres, PayPoint outlets or Post Offices
- over the internet at our website [www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)
- via the telephone on **0345 2000 107**

If you have a low income, you may be entitled to Local Council Tax Support. There are also a number of Council Tax discounts available depending on your household circumstances. Make sure you claim all your entitlements to reduce the amount you have to pay.

We want to make payment as easy as possible for you. So if you are finding it difficult to pay, make sure you talk to us and get help as early as possible and before you incur additional fees and charges. For people who are struggling to pay we will offer as much help and support as we can. For those who are simply reluctant to pay we will use all the legal powers that are available to us to collect the money that is due.

- For Council Tax & Benefit enquiries, contact **0345 2000 101**
- To pay by direct debit, contact **0345 2000 101**
- To email us, send your message to [team.revenue@northtyneside.gov.uk](mailto:team.revenue@northtyneside.gov.uk)

**If you do need independent debt advice, please contact one of the free advice organisations listed below.**

<b>Citizens Advice Bureau</b>	0808 278 7822	<a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>
<b>Civil Legal Advice</b>	0345 345 4345	<a href="http://www.gov.uk/civil-legal-advice">www.gov.uk/civil-legal-advice</a>
<b>Step Change</b>	0800 138 1111	<a href="http://www.stepchange.org">www.stepchange.org</a>
<b>Money Helper</b>	0300 500 5000	<a href="http://www.moneyhelper.org.uk">www.moneyhelper.org.uk</a>
<b>National Debt Line</b>	0808 808 4000	<a href="http://www.nationaldebtline.org">www.nationaldebtline.org</a>

# Querying your Council Tax band

The Valuation Office Agency (VOA) values domestic properties for Council Tax. This valuation is used to set your Council Tax band. You might need to contact the VOA if you think your Council Tax band is wrong.

You can find out more about when you can challenge your band and what you need to do at [gov.uk/challenge-council-tax-band](https://www.gov.uk/challenge-council-tax-band).

If you challenge your band, you must continue to pay Council Tax at your current band until your appeal is decided.

You can contact the VOA at [gov.uk/contact-voa](https://www.gov.uk/contact-voa). If you are unable to use the online service, you can also contact the VOA on **03000 501 501**.

If, after raising your query with the agency, you still believe your banding is incorrect you may be able to make a formal appeal but only under limited circumstances.

## **Generally you can only appeal within SIX MONTHS of:**

- Becoming a new Council Tax payer for a property
- The agency notifying you that your banding has changed

## **You can also appeal at any time if:**

- Your property has been demolished
- Physical changes have occurred in the proximity of the property, which have an effect on the April 1, 1991 market value
- Your property has been adapted to make the property suitable for someone with a disability.

For a full list of circumstances when a valid appeal is permitted, visit [www.voa.gov.uk](https://www.voa.gov.uk)

**You must continue to pay your Council Tax bill while you have any banding query or appeal pending.**

# Northumbria Police Authority budget

## Message from the office of the Police and Crime Commissioner for Northumbria

In considering the right precept proposal for 2024/25 I was mindful that Northumbria Police has the lowest precept in the country and is as a result very reliant upon central government funding, over which I have no control.

Northumbria Police is committed to fighting crime but does so against a backdrop of increasing financial pressures. As Police and Crime Commissioner it is my job to set the budget for the force on behalf of our communities and ensure police officers and staff have what they need to keep us safe. I firmly believe Government should step-up and fully fund our police force. The Home Office has repeatedly turned down these requests and wants the cost of policing passed to local residents.

People in the North East repeatedly tell me they want more police officers out on the streets and over the last four years I have delivered on that. I want to continue to invest in frontline policing and have plans for more investigators, expanding our specialist motorbike ASB units, and following trials I'd like to review all stations and look to reopen some of those that were closed under Government austerity.

To deliver this, we need more funding.

To address the challenges facing Northumbria Police I have approved an increase of 108p per month for a Band D property. For the majority of households in Northumbria, those in a Band A property, the increase is 72p per month. The increase in the precept will provide over £5m in extra funds for 2024/25 which will help deliver on those further investment plans for frontline policing and provide essential funding to deliver the Police and Crime Plan. The Band D council tax precept for Northumbria will increase from £168.84 to £181.84 for the year. This remains, by far, the lowest precept of any Police and Crime Commissioner in England and Wales. You can find more information on the OPCC website - [www.northumbria-pcc.gov.uk](http://www.northumbria-pcc.gov.uk)

2023/24			2024/25		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s	Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
388,145	40,617	347,528	420,562	42,643	377,919
<b>347,528</b>			<b>377,919</b>		
<b>SERVICE</b>			<b>BUDGET REQUIREMENTS</b>		
Northumbria Police					
<b>LESS</b>					
	266,147	Formula Grant		281,983	
	3,423	Special Pension Grant		11,168	
	6,867	Council Tax Support Grant		6,867	
	1,301	Legacy Council Tax Freeze Grants		1,301	
	905	Constituent Authorities' Net Surplus (Deficit)		1,290	
<b>68,885</b>			<b>75,310</b>		
<b>COUNCIL TAX REQUIREMENT</b>					
	£10.585m	Charge on North Tyneside		£11.723m	
	£168.84	Band 'D' Equivalent Charge		£181.84	
<b>Change in Council Tax Requirement between years is attributable to:</b>			<b>£000s</b>		
Pay awards, inflation, recruitment, budget pressures and other budget adjustments			38,879		
Budget reductions and efficiencies			(8,488)		
Increase in government Formula Grant			(15,836)		
Increase in Special Pension Grant			(7,745)		
Increase in Council Tax Net Surplus			(385)		
			<b>6,425</b>		

# Tyne and Wear Fire and Rescue Authority

2023/24				2024/25		
Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s		Gross Expenditure £000s	Gross Income £000s	Net Expenditure £000s
59,305	5,757	53,548	<b>FIRE SERVICE</b>	69,175	6,119	63,056
4,266	0	4,266	Contingency Provision	1,528	0	1,528
0	613	(613)	Interest on Balances	0	1,211	(1,211)
<b>63,571</b>	<b>6,370</b>	<b>57,200</b>	<b>BUDGET REQUIREMENTS</b>	<b>70,703</b>	<b>7,330</b>	<b>63,373</b>
			<b>SOURCES OF FINANCE</b>			
0	12,162	(12,162)	Revenue Support Grant	0	13,471	(13,471)
0	10,203	(10,203)	Top Up Grant	0	12,713	(12,713)
0	3,415	(3,415)	Business Rate Local Share	0	3,711	(3,711)
0	2,747	(2,747)	Business Rates Under Indexation Grant	0	3,217	(3,217)
0	629	(629)	Service Delivery Grant	0	109	(109)
0	0	0	Funding Guarantee Grant	0	689	(689)
0	385	(385)	Council Tax Collection Fund Net (Surplus)/Deficit	0	528	(528)
0	155	(155)	Business Rates Collection Fund Net (Surplus)/Deficit	0	216	(216)
<b>63,571</b>	<b>36,066</b>	<b>27,505</b>	<b>COUNCIL TAX REQUIREMENT</b>	<b>70,703</b>	<b>41,983</b>	<b>28,720</b>

Estimated General Fund Balances 31/03/2024 & 31/3/2025

Estimated Loans Outstanding at 31/03/2024

Forecast Capital Expenditure for 2024/2025

Employees (Full Time Equivalent)

4,072

9,518

10,890

875

The Tyne and Wear Fire and Rescue Authority comprises members from each of the five districts of Tyne and Wear County and is responsible for running our fire brigade.

The Tyne and Wear Fire and Rescue Authority will spend **£63.373 million** this financial year. This is **£6.173 million** more than in the **2023/24 budget**. The net increase in Council Tax Requirement is **£1.215 million** compared with **2023/24**.

For **2024/25** the Tyne and Wear Fire and Rescue Authority have raised their element of Council Tax by 2.99%.

This is an overall sum of **£6,131,837** in North Tyneside which is the equivalent to **£95.11** per Band D.

## Changes in Council Tax requirement from 2023/24 are due to

	£000s
Net Cost Pressures	6,172
Increase in net Government Funding	(4,458)
Increase in Business Rates Local Share	(295)
Increase in Collection Fund Net Surplus	(204)
<b>Increase in Council Tax Requirement</b>	<b>1,215</b>

# North of Tyne Combined Authority

On 2 November 2018, the boundaries of NECA were changed by the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority (Establishment and Functions) Order 2018. As a result of these governance changes the boundaries of NECA now cover the Local Authorities of Durham, Gateshead, South Tyneside and Sunderland. NECA and the Newcastle upon Tyne, North Tyneside and Northumberland Combined Authority will work together on a number of areas to support the region, including Transport. The North East Joint Transport Committee (JTC) has been established to exercise the functions of the two Transport Authorities, including the setting of levies and budgets for transport activity.

	2023/24 Transport Budget	2024/25 Transport Budget
	£000s	£000s
<b>GROSS TRANSPORT EXPENDITURE</b>		
Tyne Tunnel	36,553	39,183
Transport co-ordination and former ITA	4,504	8,206
NEXUS (Grant from JTC* & External Grants - net of commercial income)	106,206	102,545
Durham (Grant from JTC*)	16,902	16,895
Northumberland (Grant from JTC*)	6,448	6,552
	<b>170,613</b>	<b>173,381</b>
<b>INCOME</b>		
Tyne Tunnels	(36,141)	(39,183)
	<b>(36,141)</b>	<b>(39,183)</b>
<b>NET TRANSPORT EXPENDITURE</b>	<b>134,472</b>	<b>134,198</b>
<b>Reserves</b>		
Contribution from Tyne Tunnel Reserves	(412)	0
Contribution from Tyne and Wear Transport Reserves	(1,108)	(1,322)
Contribution from Nexus Reserves	(7,992)	(4,820)
<b>EXPENDITURE REQUIREMENT</b>	<b>124,960</b>	<b>128,056</b>
<b>Funded by</b>		
Tyne and Wear Transport Levy	(67,800)	(70,300)
Durham Transport Levy	(16,912)	(16,905)
Northumberland Transport Levy	(6,458)	(6,562)
Rail Grants and Miscellaneous Grants	(33,790)	(34,289)
<b>FUNDING AGREED BY AUTHORITY</b>	<b>(124,960)</b>	<b>(128,056)</b>

A comparison with previous NECA Transport budget:	
	£000
Inflation and other cost pressures	2,768
Increased income	(3,042)
Budget reductions	0
Movement on contributions from reserves	3,370
	<b>3,096</b>

\* The JTC agrees an annual grant to the Tyne & Wear Integrated Transport Executive (Nexus), Durham County Council and Northumberland County Council in respect of revenue support and concessionary travel.

Please note: the Tyne Tunnels expenditure requirement is met fully from Tunnels reserves and tolls income, with no levy funding.

# Environment Agency budget

## The Council Tax (Demand Notices) (England) Regulations 2011

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 1642 kilometres of main river and along tidal and sea defences in the area of the Northumbria Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

### Northumbria Regional Flood and Coastal Committee

	2023/24	2024/25
	£000s	£000s
Gross Expenditure	23,895	35,667
Levies Raised	2,619	2,750
Total Council Tax Base	759	769

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 5.0%.

The total Local Levy raised has increased from £2,619,185 in 2023/2024 to £2,750,144 for 2024/2025.

# How to get in touch with the Council

We want to make it easy for you to contact the council – and that includes online, by phone, email, in writing, or in person.

## Online

[www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)  
[mycare.northtyneside.gov.uk](http://mycare.northtyneside.gov.uk)  
[www.livingwellnorthtyneside.co.uk](http://www.livingwellnorthtyneside.co.uk)

   **NTCouncilTeam**

## Email

[contact.us@northtyneside.gov.uk](mailto:contact.us@northtyneside.gov.uk)

## Telephone

**0345 2000 101**

Weekdays between 7.30am – 8pm.

Other main numbers:

- **Emergencies (24 hour)**  
**0330 333 7475**
- **Housing and repairs**  
**0345 2000 102**
- **Envirolink**  
**0345 2000 103**
- **Council Tax and benefits**  
**0345 2000 101**

## By letter

You can write to:

North Tyneside Council,  
Quadrant, The Silverlink North,  
Cobalt Business Park,  
North Tyneside, NE27 0BY

## In person

You can call in at one of our Customer First Centres, located throughout the borough. Staff can provide advice and information on a range of council services, including housing and benefits.

Our centres are based at:

- **Killingworth Customer First Centre**  
White Swan Centre, Citadel East  
Killingworth, NE12 6SS  
Monday to Thursday, 9am – 4.30pm  
Friday, 9am – 4pm
- **North Shields Customer First Centre**  
Northumberland Square  
North Shields, NE30 1QU  
Monday to Thursday, 9am – 4.30pm  
Friday, 9am – 4pm
- **Wallsend Customer First Centre**  
Forum House, Segedunum Way  
Wallsend, NE28 8LX  
Monday to Thursday, 9am – 4.30pm  
Friday, 9am – 4pm
- **Whitley Bay Customer First Centre**  
York Road, Whitley Bay, NE26 1AB  
Monday to Thursday, 9am – 4.30pm  
Friday, 9am – 4pm

You can book a Customer Service appointment at our reception desk or by calling **0345 2000 106**.