

## DHR 8 Action Plan

<b>Recommendation One: Cuckooing</b> Michael was a victim of cuckooing by a known exploiter with a history of the same to vulnerable adults.		
Recommendation	Action to Take	Lead Agency
<b>Recommendation 1a: Cuckooing</b> To empower victims of cuckooing	North Tyneside should review the work undertaken by Safeguarding Adult Boards nationwide in responding to cuckooing.	North Tyneside Safeguarding Adult Board
<b>Recommendation 1b: Cuckooing</b> Agencies to work together to protect those at risk from criminals who use violence and threats to gain access to their homes.	North Tyneside to consider developing cuckooing pathways involving the police, housing associations, mental health, social care, and drug support services.	Safer North Tyneside Board
<b>Recommendation 1c: Cuckooing</b> To be aware of legal frameworks to employ to disrupt perpetrators of cuckooing.	My Space and agencies should consider using Closure orders and restricting who can enter the property.	My Space Housing and Northumbria Police

<b>Recommendation Two: Contextual Safeguarding</b> Michael's social system comprised of drug associates, a male exploiter who had taken over his home and a girlfriend whom Michael had reported had assaulted him. She was also known to exploit other vulnerable adults.		
Recommendation	Action to Take	Lead Agency
<b>Recommendation 2a: Contextual Safeguarding</b> To Strengthen current processes to include non-consenting adults.	Adult Social Care is developing a non-consent-based multi-agency meeting to enhance a robust multi-agency approach to managing	NTC Adult Social Care

	risk. This will be included within the relevant Section 42 Care Act enquiries.	
<b>Recommendation 2b: Contextual Safeguarding</b> To review the work in place for Safeguarding Children.	North Tyneside Safeguarding Adult Board to extract learning from Safeguarding Children Contextual safeguarding to apply to the adult world.	North Tyneside Safeguarding Adult Board
<b>Recommendation 2c: Contextual Safeguarding</b> To identify community sites targeted by potential exploiters.	To work with community-based services and ensure they know the potential risk of exploitation of vulnerable adults and the developed pathways to support them.	The Safer North Tyneside Partnership Board

### **Recommendation Three: Engaging the hard-to-engage**

Michael contacted services when he required their support, i.e., calling the police, contacting DWP and attending A&E. Michael was referred to the appropriate services to help support his care and support needs. However, he did not engage with them, resulting in his conditions being unmet. In addition, Michael did not identify as a domestic abuse or exploitation victim and was at risk of self-neglect.

<b>Recommendation</b>	<b>Action to Take</b>	<b>Lead Agency</b>
<b>Recommendation 3a: Engaging the hard to engage</b> To employ Trauma-informed methods to engage hard-to-engage service users.	To consider using trauma-informed care to understand and assess the pervasive nature of trauma to promote an environment of healing and recovery rather than practices and services that may inadvertently re-traumatise	North Tyneside Safeguarding Adults Board
<b>Recommendation 3b: Engaging the hard to engage</b> To improve outcomes, identify and work with the service users' social system. Consent will be required if sharing information; however, gathering information from the social system does not require consent.	To employ a strengths-based approach to consider the person's strengths and capabilities and what support might be available from their comprehensive support network or within the community to help.	The Safer North Tyneside Partnership Board

<b>Recommendation 3c: Engaging the hard to engage</b> To Enhance the response to those using and abusing illicit substances.	To review the 2022 drug needs assessment and ensure this informs the design of local strategies to support the reduction of severe violence and associated harms.	The Safer North Tyneside Partnership Board

#### **Recommendation Four: Bi-Directional Domestic Abuse**

Michael disclosed that he was in a bi-directional domestic abuse relationship with partner three. Bidirectional domestic abuse suggests that both partners can display aggressive behaviours during a conflict. Although, this may not be with each conflict episode and may not be symmetrical.

<b>Recommendation</b>	<b>Action to Take</b>	<b>Lead Agency</b>
<b>Recommendation 41a: Bi-Directional Abuse</b> To develop and strengthen domestic abuse training to respond to male victims and bi-directional abuse.	To improve understanding and training around male victims of domestic abuse, including the challenges they face and their experiences.	North Tyneside Domestic Abuse Board
<b>Recommendation 41b: Bi-Directional Abuse</b> Develop a local communications campaign to encourage male victims to come forward.	To work with local services and organisations to promote reporting by male victims.	North Tyneside Domestic Abuse Board

#### **Recommendation Five: Think Family**

Michael's family or social system was not explored with agencies, who spoke to each other to identify support methods. There was no discussion with Michael to seek consent to talk with his family or social system.

<b>Recommendation</b>	<b>Action to Take</b>	<b>Lead Agency</b>

<b>Recommendation 5a:</b> <b>Think Family.</b> Supporting clinicians and practitioners to become professional and curious.	To embed The Think family culture throughout services, with all practitioners focusing on building relationships and staying curious.	North Tyneside Safeguarding Adults Board
<b>Recommendation 5b:</b> <b>Think Family</b> To develop a think family approach.	To consider the work of other boards and develop a local approach.	North Tyneside Safeguarding Adults Board