



North  
Tyneside  
Council



mycare.northtyneside.gov.uk

**Due to technical issues our My Care portal is currently unavailable**

**We are working to restore the portal.**

**If you are a professional worker and need to make a safeguarding report for a resident, please use our manual reporting forms available [here](#)**

**If there is urgent issue, contact our Social Care Contact Centre on 0191 643 2777 during office hours**

**If you have an urgent concern outside office hours, call 0330 333 4745.**

**If someone is in immediate danger, please contact 999 first.**