



Working in partnership with
CAPITA

2012 North Tyneside Council Highways Customer Engagement Survey

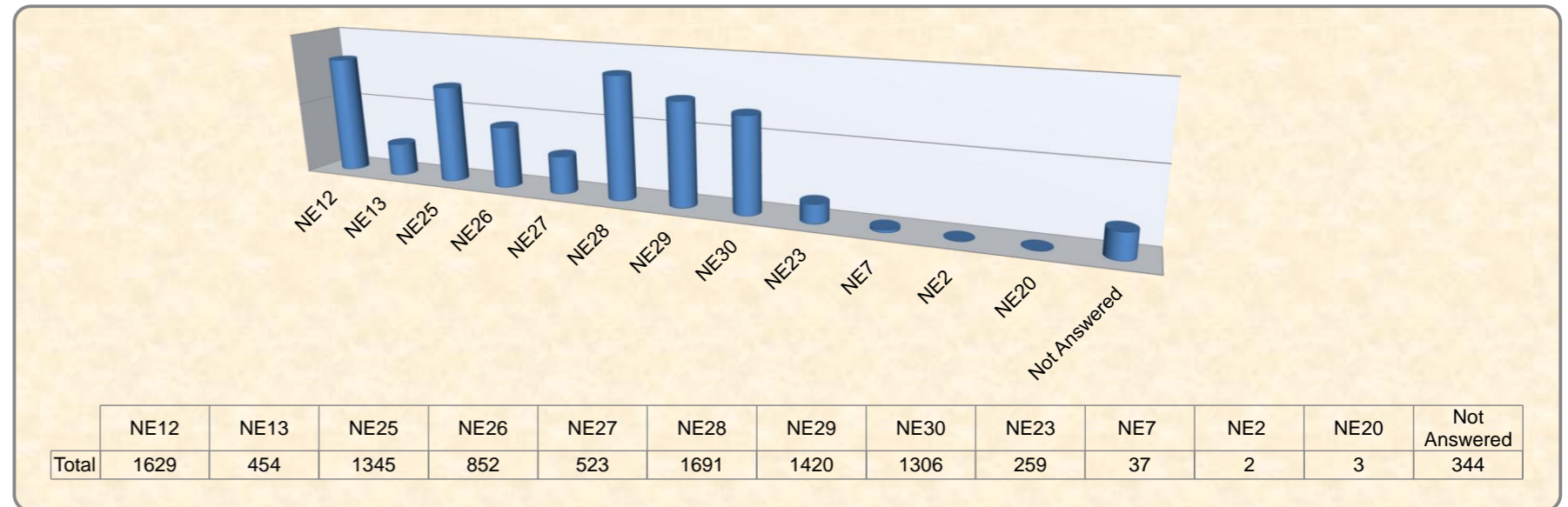
Basic Analysis



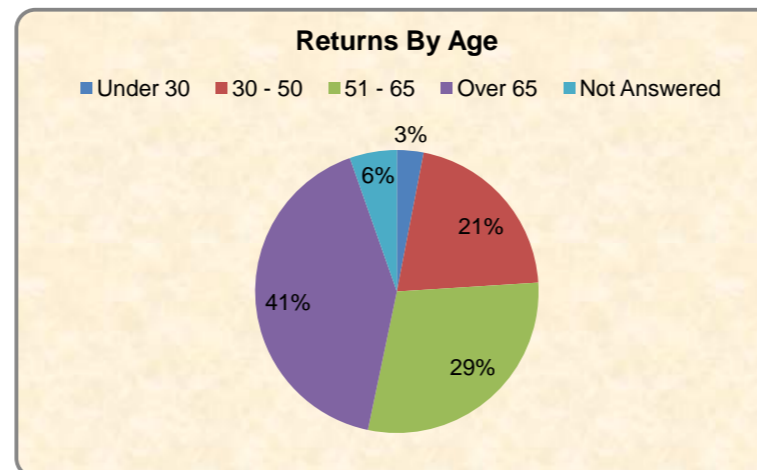
Working in partnership with
CAPITA

North Tyneside Council

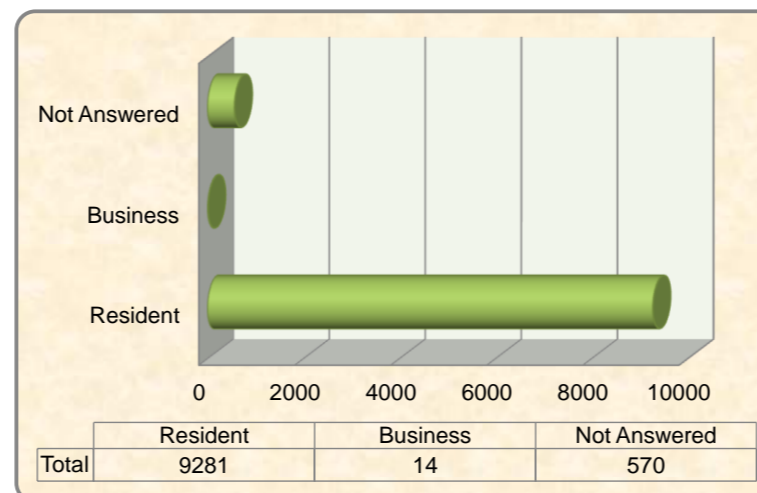
Postcode Area	
NE12	1629
NE13	454
NE25	1345
NE26	852
NE27	523
NE28	1691
NE29	1420
NE30	1306
NE23	259
NE7	37
NE2	2
NE20	3
Not Answered	344
Grand Total	9865



Age	
Under 30	300
30 - 50	2067
51 - 65	2890
Over 65	4076
Not Answered	532
Grand Total	9865



Resident or Business	
Resident	9281
Business	14
Not Answered	570
Grand Total	9865

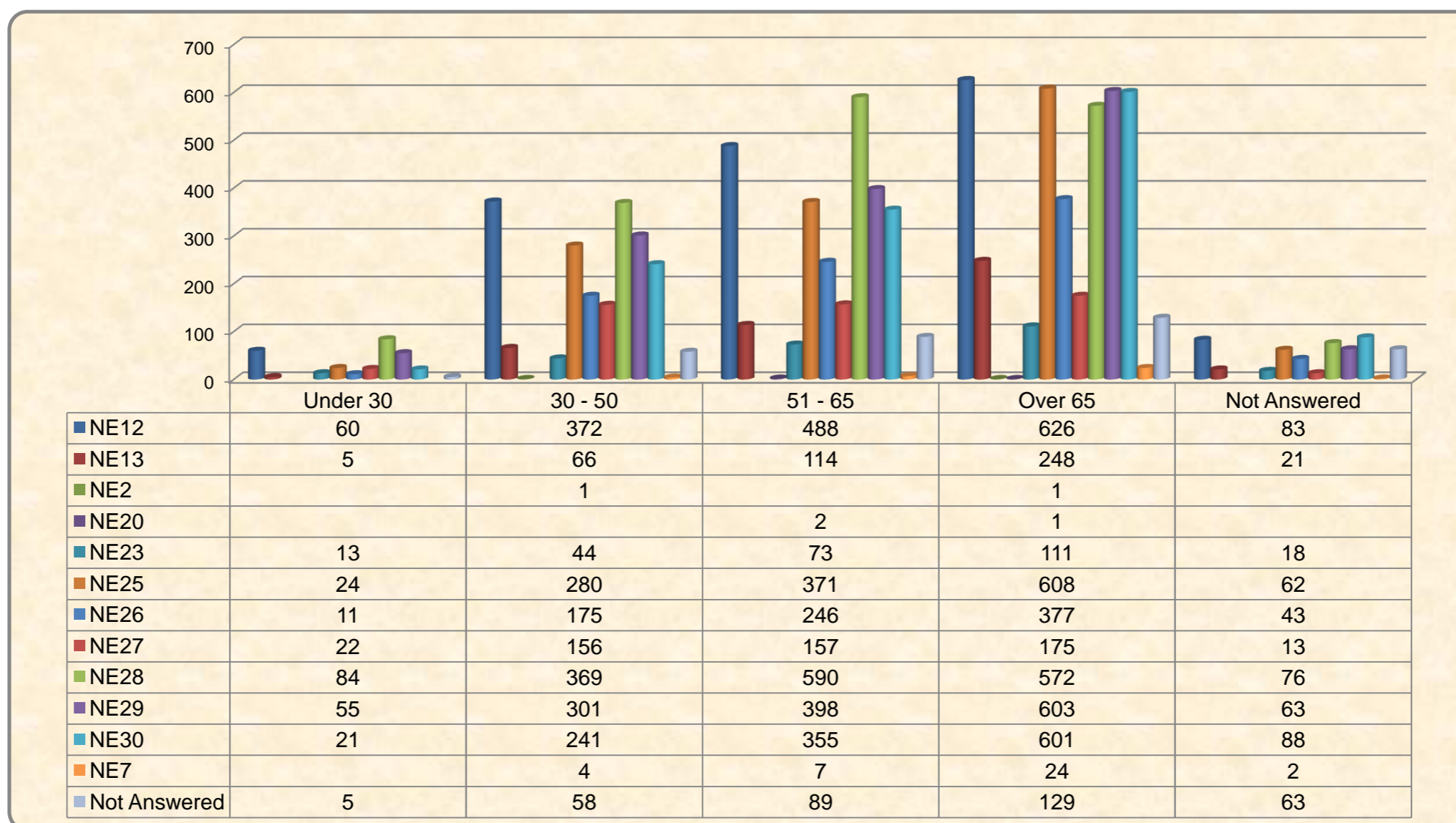




Working in partnership with
CAPITA

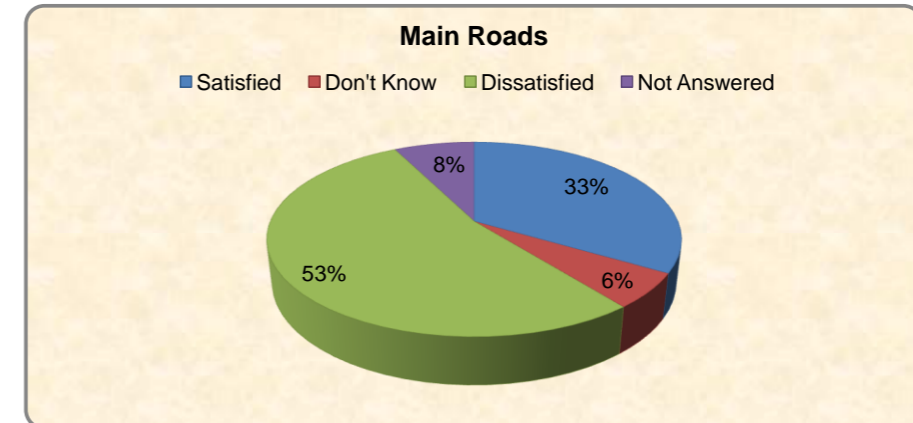
North Tyneside Council

Age	NE12	NE13	NE2	NE20	NE23	NE25	NE26	NE27	NE28	NE29	NE30	NE7	Not Answered	Grand Total
Under 30	60	5			13	24	11	22	84	55	21		5	300
30 - 50	372	66	1		44	280	175	156	369	301	241	4	58	2067
51 - 65	488	114		2	73	371	246	157	590	398	355	7	89	2890
Over 65	626	248	1	1	111	608	377	175	572	603	601	24	129	4076
Not Answered	83	21			18	62	43	13	76	63	88	2	63	532
Grand Total	1629	454	2	3	259	1345	852	523	1691	1420	1306	37	344	9865

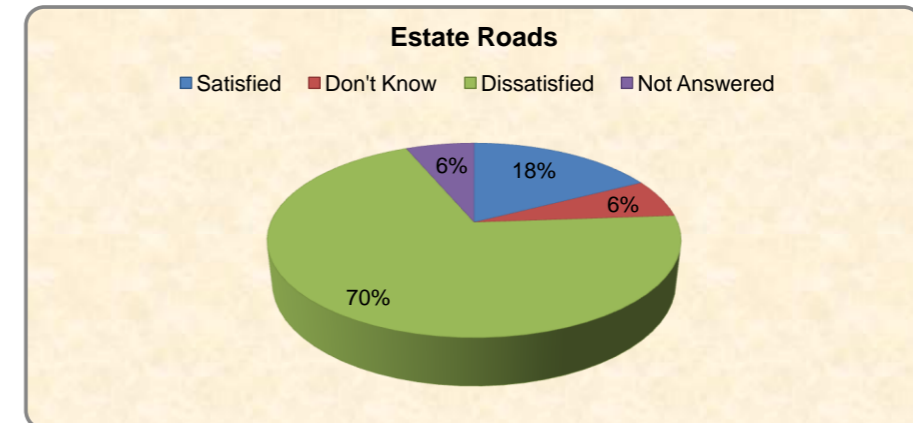




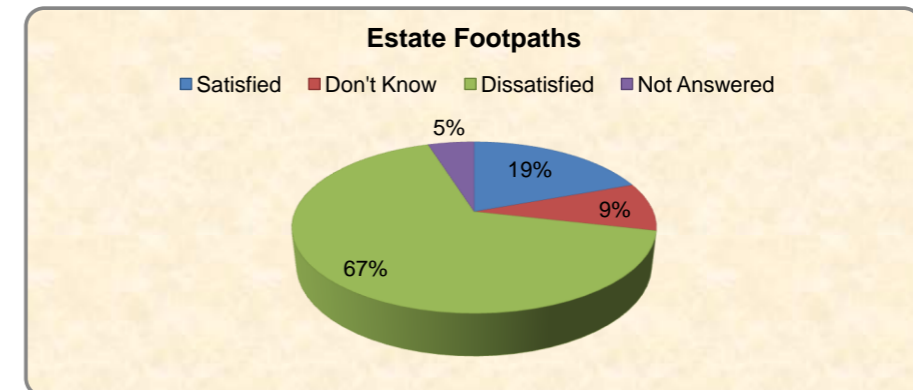
How satisfied are you with the condition of the roads and footpaths in North Tyneside in each of the following categories?	Main Roads
Satisfied	3297
Don't Know	574
Dissatisfied	5255
Not Answered	739
Grand Total	9865



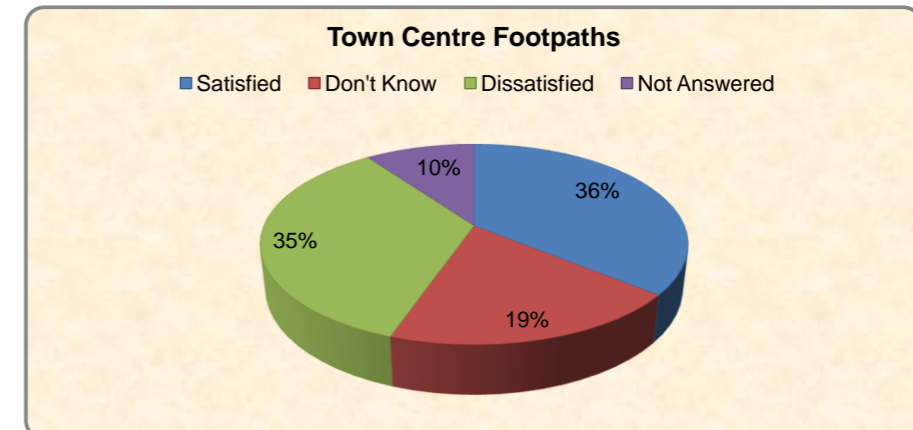
How satisfied are you with the condition of the roads and footpaths in North Tyneside in each of the following categories?	Estate Roads
Satisfied	1724
Don't Know	631
Dissatisfied	6879
Not Answered	631
Grand Total	9865



How satisfied are you with the condition of the roads and footpaths in North Tyneside in each of the following categories?	Estate f/paths
Satisfied	1921
Don't Know	896
Dissatisfied	6565
Not Answered	483
Grand Total	9865



How satisfied are you with the condition of the roads and footpaths in North Tyneside in each of the following categories?	Town Centre f/paths
Satisfied	3542
Don't Know	1915
Dissatisfied	3430
Not Answered	978
Grand Total	9865

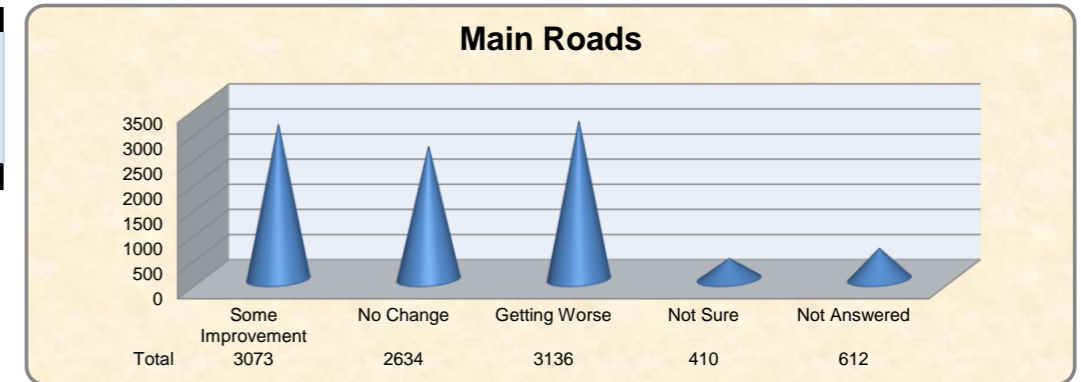




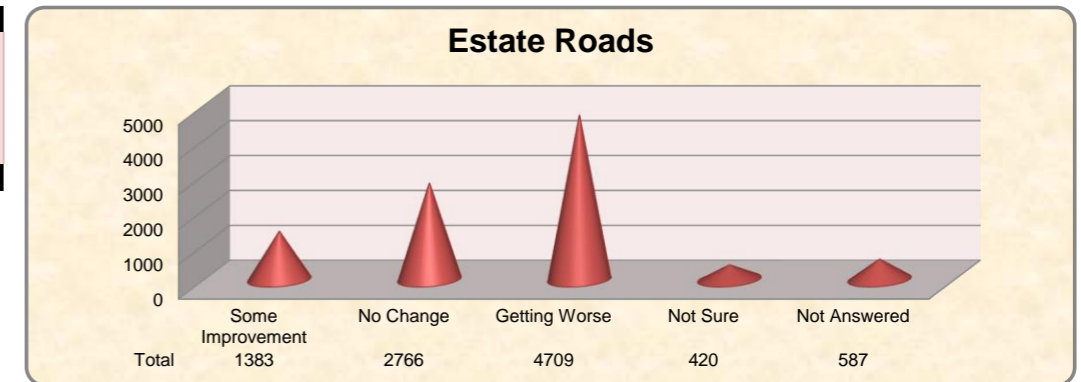
Working in partnership with
CAPITA

North Tyneside Council

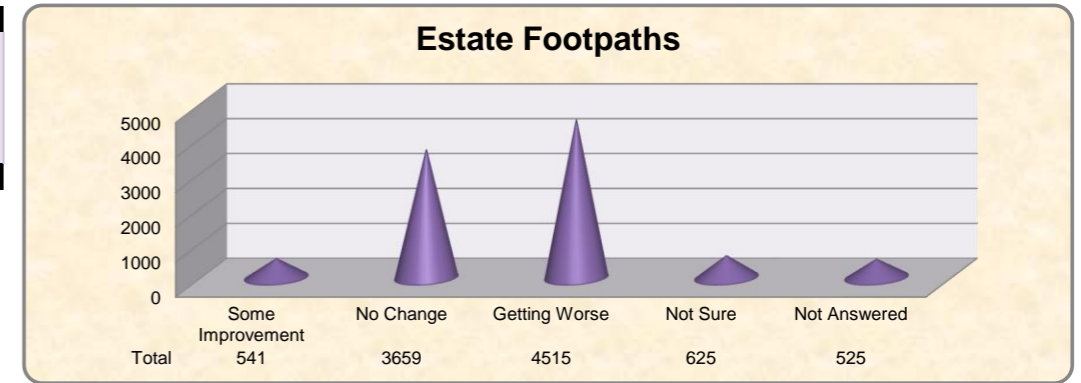
Have you noticed any improvement in the condition of the roads and footpaths in North Tyneside in the last 2 years?	Main Roads
Some Improvement	3073
No Change	2634
Getting Worse	3136
Not Sure	410
Not Answered	612
Grand Total	9865



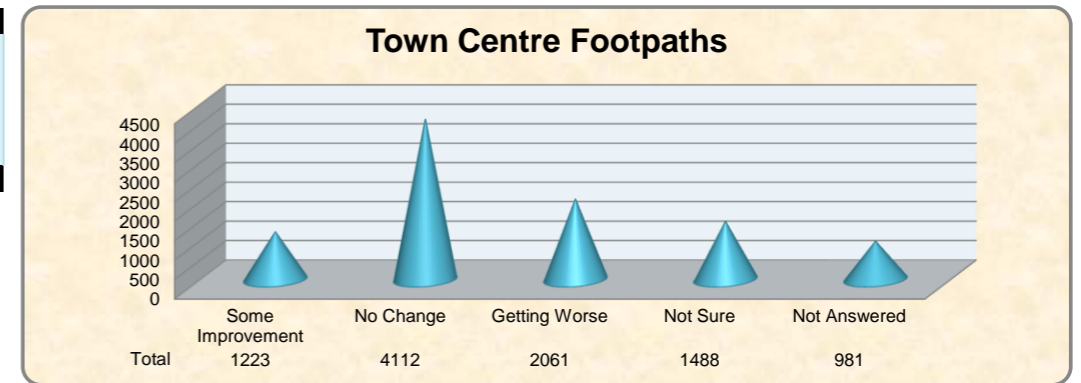
Have you noticed any improvement in the condition of the roads and footpaths in North Tyneside in the last 2 years?	Estate Roads
Some Improvement	1383
No Change	2766
Getting Worse	4709
Not Sure	420
Not Answered	587
Grand Total	9865



Have you noticed any improvement in the condition of the roads and footpaths in North Tyneside in the last 2 years?	Estate Footpaths
Some Improvement	541
No Change	3659
Getting Worse	4515
Not Sure	625
Not Answered	525
Grand Total	9865



Have you noticed any improvement in the condition of the roads and footpaths in North Tyneside in the last 2 years?	Town Centre Footpaths
Some Improvement	1223
No Change	4112
Getting Worse	2061
Not Sure	1488
Not Answered	981
Grand Total	9865



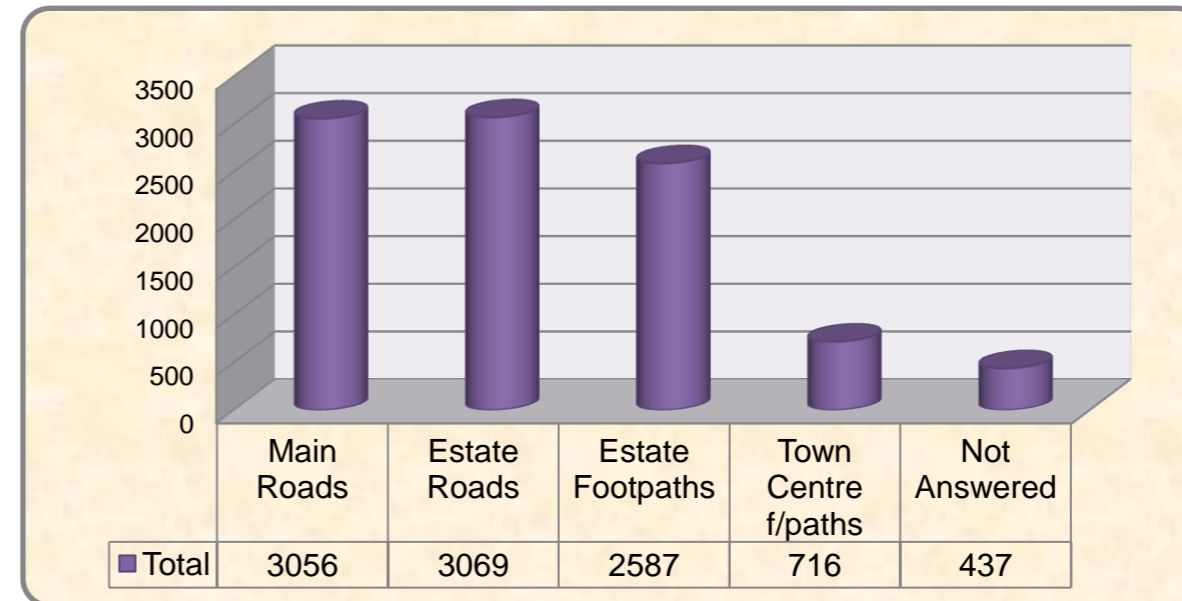


North Tyneside Council

Working in partnership with
CAPITA

Given that funding is limited, which One of the following would you most like to see improved?

Main Roads	3056
Estate Roads	3069
Estate Footpaths	2587
Town Centre f/paths	716
Not Answered	437
Grand Total	9865





North Tyneside Council

Working in partnership with
CAPITA

Apart from road and footpath maintenance which ONE of the following issues is of most importance to you?	
Regular gully emptying	2570
Dealing with vehicular damage to grass verges	402
Well maintained public rights of ways/wagon ways	1138
Dealing with parking on footpaths	2625
Well maintained road markings	1431
Well maintained traffic signs	348
Well maintained subways	226
More dropped kerb crossing points	620
Not Answered	505
Grand Total	9865

