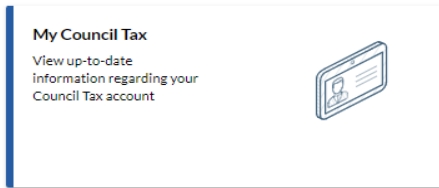


'My Council Tax'

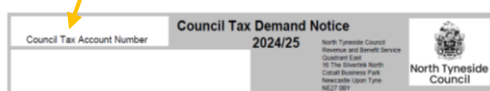


Details of your Council Tax Account can be viewed here. There will be a short summary of your account, containing information such as property address, current balance, last payment, and a mini statement, which shows a breakdown of your liability.

Before you can view your council tax information you need to complete the registration form. You will be presented with this form on the first occasion that you visit the 'My Council Tax' page. Once you have successfully registered your details you will not need to repeat this process again.

Details required are:

- ✓ Surname
- ✓ Council tax account number, which can be found on your bill here.



- ✓ House/ door number
- ✓ Postcode in format stated on form.

My Council Tax
View up-to-date information regarding your Council Tax account

Personalised information is available
To view, please complete the registration form and click [Register].
Last name or business/organization name (Enter details as they appear on your Council Tax bill) (*) (*)

Account number (For example, 14958447) (*) (*)

House number or name e.g. Flat 9 or 11 (enter details as they appear on your Council Tax bill) (*)

Postcode (For example, NE27 9BY) (*) (*)

To register you need to read and agree to the privacy statement

[Privacy Statement](#)

[Register](#)

My Council Tax
View up-to-date information regarding your Council Tax account

Some of the information below has been personalised for you. [Need to view another account?](#) [De-register](#)

ACCOUNT [ACCOUNT](#) [POSTCODE](#)

Summary of your account

Account holder's Mr Mrs Property Address WEST HOOR Your Council Tax Band is C Details Upload forms	Your account at a glance Your account number is Your account balance is £384.00 What's this made up of? Your Last Payment Was for £168.75 It was paid on 02/04/2024 You pay by Direct Debit Change your Direct Debit details	This year at a glance Mini Statement Liabilities £173.75 Payments £128.75 Outstanding Balance £384.00 Make a Payment
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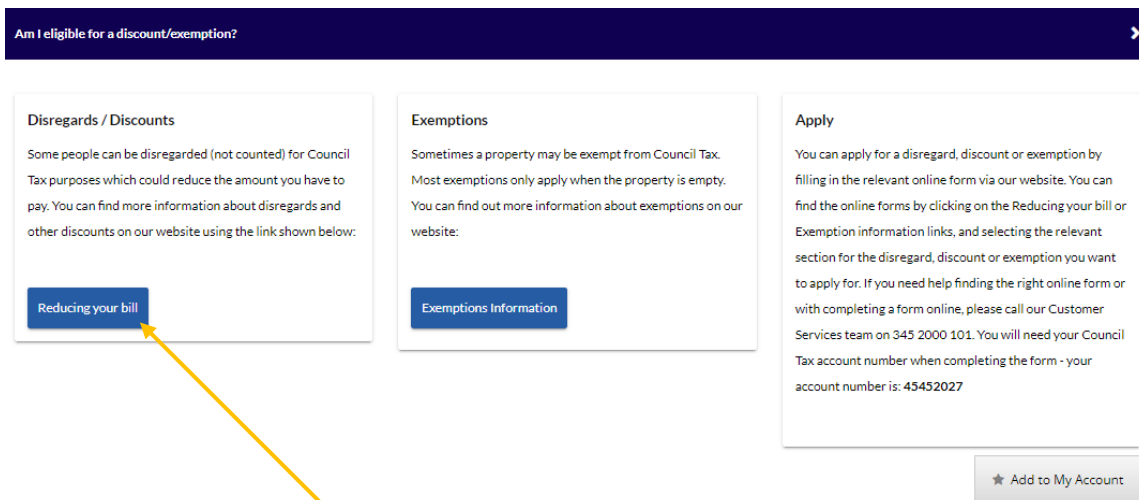
[Add to My Account](#)

Once registered the summary page will appear. From now on every time that you click on to 'My Council Tax' you will see this summary.

There are a range of subject areas relating to Council Tax below this short summary, details of each area can be viewed by clicking the arrow at the end of each banner. For example if we were to click on the hide and show for 'Am I eligible for a discount/exemption.'



It will show the following information and relevant links.

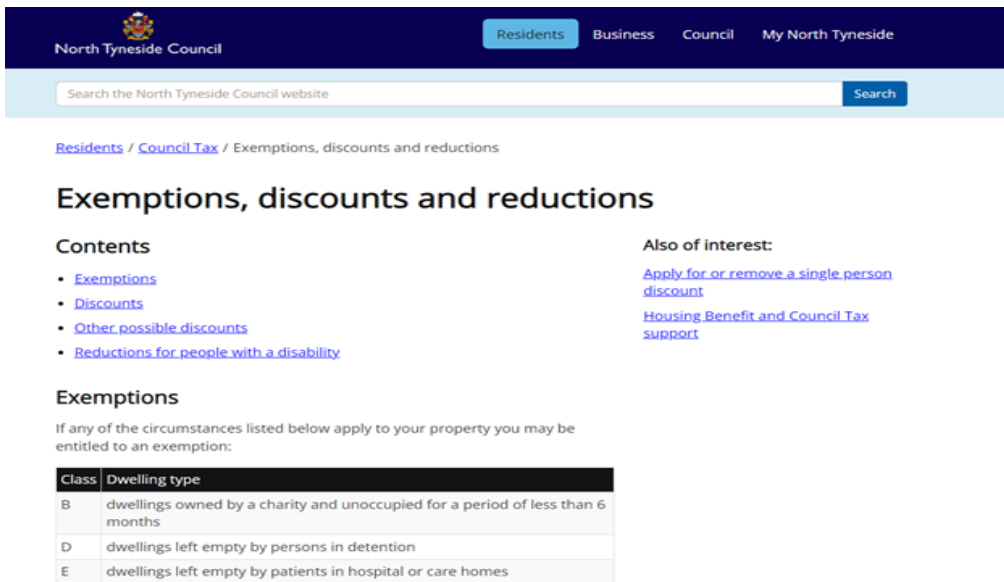


Disregards / Discounts
Some people can be disregarded (not counted) for Council Tax purposes which could reduce the amount you have to pay. You can find more information about disregards and other discounts on our website using the link shown below:
[Reducing your bill](#)

Exemptions
Sometimes a property may be exempt from Council Tax. Most exemptions only apply when the property is empty. You can find out more information about exemptions on our website:
[Exemptions Information](#)

Apply
You can apply for a disregard, discount or exemption by filling in the relevant online form via our website. You can find the online forms by clicking on the Reducing your bill or Exemption information links, and selecting the relevant section for the disregard, discount or exemption you want to apply for. If you need help finding the right online form or with completing a form online, please call our Customer Services team on 345 2000 101. You will need your Council Tax account number when completing the form - your account number is: 45452027
[★ Add to My Account](#)

If you were to click 'Reducing your bill' you will be taken to the following page on North Tyneside's Website where you can get more information and further useful links on your subject of enquiry.



North Tyneside Council
Residents Business Council My North Tyneside
Search the North Tyneside Council website Search

Residents / Council Tax / Exemptions, discounts and reductions

Exemptions, discounts and reductions

Contents

- [Exemptions](#)
- [Discounts](#)
- [Other possible discounts](#)
- [Reductions for people with a disability](#)

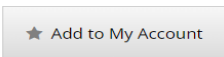
Also of interest:

- [Apply for or remove a single person discount](#)
- [Housing Benefit and Council Tax support](#)

Exemptions

If any of the circumstances listed below apply to your property you may be entitled to an exemption:

Class	Dwelling type
B	dwelling owned by a charity and unoccupied for a period of less than 6 months
D	dwelling left empty by persons in detention
E	dwelling left empty by patients in hospital or care homes

You can add any of these subject areas to 'My Account' for quick access to the links, by clicking  located under every subject.