

'My Housing Benefit and Council Tax Support'

My Housing Benefit and Council Tax Support

View your next payment, previous payments, current award, report changes, and apply for DHP.



Details of your Housing Benefit and/or Council Tax Support award(s) can be view here. There will be a short summary of each award, containing information such as award amount, award start date and frequency of payment.

Before you can view your Housing Benefit and Council Tax Support information you need to complete the registration form. You will be presented with this form on the first occasion that you visit the 'My Housing Benefit and Council Tax Support' page. Once you have successfully registered your details you will not need to repeat this process again.

North Tyneside Council

Instructions for accessing your account here

My Account Get awards/aid Submit a request Your profile Help

My Housing Benefit and Council Tax Support

View your next payment, previous payments, current award, report changes, and apply for DHP.

Personalised information is available
To view please complete the registration form and click Register.

Last name (*)

Postcode (*)

Claim Reference (*)

Date of birth (dd/mm/yyyy) (*)

National Insurance number (*)

To register you need to read and agree to the privacy statement.

Privacy Statement

Register

Complete all fields.

Surname as shown on your decision notice.

Claim reference number a shown on your decision notice.

North Tyneside Council

Revenues and Benefits Services
North Tyneside Council
Quadrant East, Silverlink North
Cobalt Business Park
Newcastle Upon Tyne, NE27 0BY
Tel: 0345 200 0101
Email: benefits@northtyneside.gov.uk
Web: my.northtyneside.gov.uk

BENEFIT DECISION NOTICE

Please read the notes overleaf carefully. A more detailed explanation of this calculation can be provided on request.

- Claim Reference
- Council Tax Reference
- Landlord Reference
- Rent Reference
- Date

Once registered the summary page will appear. From now on every time that you click on to 'My Housing Benefit and Council Tax Support' you will see this summary:

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My Account Get answers fast Submit a request Your profile Hello

My Housing Benefit and Council Tax Support

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Some of the information below has been personalised for you. [Need to view another account?](#) [De-register](#)

[CLAIM](#)

Your Housing Benefit Summary

Current Award Details

Your Housing Benefit Award is:

£

This has been your award since:

We pay

Of your

[Award Info](#) [Useful Forms](#)

Your Next Payment

The amount of your next payment is:

£

It will be paid on:

It will be paid to:

Your Last Payment

The amount of your last payment was:

£

Note - If your payment date was a Saturday the money will be paid on the Monday.

It was paid on:

It was paid to:

There are a range of subject areas relating to Housing Benefit and Council Tax Support below this short summary, details of each area can be viewed by clicking the arrow at the end of each banner. For example if we were to click on the hide and show for 'How can I report a change on circumstance.'

What changes do I need to tell you about? >

It will show the following information and relevant links.

What changes do I need to tell you about? >

You must tell us when something changes in your personal circumstances. For example, this may be that you have:

- started/ended work or are doing more/few hours
- had changes in income
- had someone new move in or someone move out
- had an increase in the amount of savings you have
- had a change in the amount you pay for child care
- had a change in the amount you pay into a pension
- had a change in rent or
- moved address

Please note the list above is only an example, not all circumstances have been covered. You must report any changes within one month.

[Report a change](#)

[Add to My Account](#)

If you were to click on the link that states 'Report a change' you will be taken to the following page on North Tyneside's Website where you can get more information and further useful links on your subject of enquiry.

[Residents](#) / Benefits

Benefits

[Change in circumstances for benefit claimants](#)

Let us know about a change in circumstances that may affect your benefit.

[Discretionary Housing Payments](#)

Extra payments if you need further financial assistance.

[Housing Benefit and Council Tax support](#)

Find out if you are entitled to help with the cost of your rent and Council Tax.

[Local Housing Allowance](#)

Private tenants may be able to claim and receive Local Housing Allowance.

[Universal Credit](#)

Universal Credit is a new Government working age benefit.

See also:

[Benefits enquiries](#)

[Evidence form downloads](#)

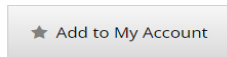
[Report benefit fraud](#)



All the subject areas in 'My Housing Benefit and Council Tax Support' have their own specific content, further information, and useful links to help customers.

You can add any of these subject areas to 'My Account' for quick access to the

links, by clicking



located under every subject.