

Business Priorities 2016-19

The proposal is that North Tyneside SAB sets it's priorities for the next year years to be aligned to the six key principles which The Care Act 2014 states should underpin all adult safeguarding work. These are:

Empowerment – People being supported and encouraged to make their own decisions and informed consent.

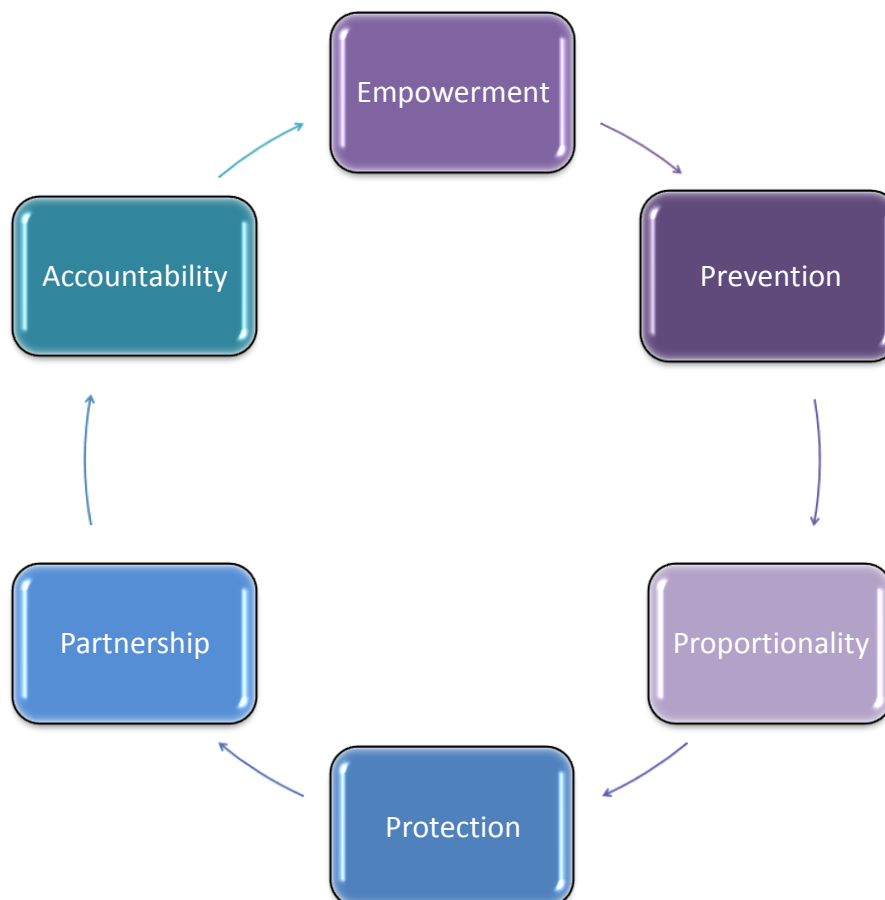
Prevention – It is better to take action before harm occurs.

Proportionality – The least intrusive response appropriate to the risk presented.

Protection – Support and representation for those in greatest need.

Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability- Accountability and transparency in delivering Safeguarding



North Tyneside SAB Annual Plan 2016-17

Empowerment

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
1. All agencies are able to demonstrate that they are implementing the Making Safeguarding Personal, MSP, Agenda in a consistent way by their frontline services	To ensure that the SAB strategy is informed by the voice of service users and carers.	<p>That the voices of service users and carers are captured.</p> <p>Use ICT systems to record individual's information.</p> <p>Report to the SAB on an annual basis</p>	IPP			
	All agencies to be engaged in MSP	All agencies to have responsibility to support individuals to identify outcome at the start of the safeguarding process. This will be reflected in agencies alerting/referral processes	All partner agencies have responsibility for their alerting systems through QAF IPP to oversee and report to SAB			

2. Ensure that service users and carers are fully engaged in the safeguarding process	Improved service user engagement in the safeguarding process	Updating of all safeguarding leaflets and guides, including "Easy Read" versions	IPP			
	To have improved clarity on the rationale about when to use formal or informal advocates.	Monitor use of paid advocates and report to SAB on an annual basis. Consider the impact use of an advocate has for an individual	IPP			
	Improved family involvement in the safeguarding process	Family leaflet used to increase knowledge and participation in the process	IPP			
	People using services have increased knowledge of safeguarding and are better equipped to keep themselves safe from harm	Training for service users. That their knowledge is measured before and after training to demonstrate the impact of learning	Workforce development			

Prevention

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
3. Raising awareness of Safeguarding across the wider community	For professionals, services users and the families and members of the general public to have an increased awareness of safeguarding adults	To host the 3 rd Annual SAFE week	IPP			
		To include the commercial/private sector in raising awareness events	IPP			
		Agencies to share information with SAB regarding promotions they lead; e.g. hate crime week, fire prevention initiatives and NHS promotions	All partner agencies			
		For the SAB to advise on the questions set being asked within general household survey	SAB			

		e.g. "Would you know what to do if you were worried about someone who was vulnerable?"				
	The SAB to have an effective Communication Strategy in place	That the Communication Strategy is reviewed and updated and includes all partner agencies activity	SAB with an overview from IPP			
4. Empower all partners to prevent abuse from occurring	Improved referrals with better clarity of information including individual's outcome identified	Expand training across voluntary sector	Workforce development			

Proportionality

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
5. Aim for closer working between partner agencies	To have more streamlined systems and processes for safeguarding across all agencies	Different agencies to be clear, and provide assurance to the SAB, regarding their responsibilities for sharing information and the governance arrangements for this	SAB, all partner agencies through the QAF			
6. Proportionate decision making in Safeguarding process	Improved use of notifications and escalation process	Monitor through audit process and performance data Reports provided to SAB	IPP			
	Training on the differential between notifications, referral for assessments and safeguarding processes	Training to have a focus on risk assessment and risk minimisation	Workforce development			

Protection

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
7. Increased understanding of particular topics and vulnerabilities	Increased awareness of modern slavery	Guidance to be developed on Modern Slavery	IPP North of Tyne and Policy sub group			
		Launch event for Modern Slavery Guidance to be hosted.	Workforce Development and individual agencies			
		Have a clear plan to roll out guidance to frontline staff across LA, Health and Voluntary Sector	Workforce Development			
	Effective processes for tackling sexual exploitation. Clarity on issues of transition for 16-17 years olds	Sexual exploitation strategy to be embedded into practice. Understand and interpret evidence	Joint Sexual Exploitation Sub Group. Feedback provided to SAB, LSCB and Community safety partnership			
	Effective Prevent process	Prevent agenda process to be embedded in practice. Clear	Police and LA joint working arrangements			

		Channel process in place				
		Prevent and Wrap training available across all agencies	Workforce development			
	Identify needs of other vulnerable groups. e.g. Travelling communities, BME community	Consider the needs of other vulnerable groups. Provide clarity on the needs and vulnerabilities of these groups Develop strategy as identified	IPP			
8. The Board will learn from previous issues and ensures practice improves for the future	Ongoing use of the SAR policy to make decisions re learning locally and nationally	Use of story board process for sharing learning	SARC			
		Keeping of an Action Log to monitor implementation of actions into practice	SARC Link to other Sub Group			
		To consider examples of good practice and share learning from these cases	SARC			

Partnership

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
9. Improved partnership working across boards	To have agreed joint actions with LSCB and Community Safety Partnership. To have improved understanding of the role and function of different partnerships.	Chairs of all boards to agree shared priorities and plans	Chairs of Boards			
10. To have an effective Board and well trained members who are clear about their roles and responsibilities	That the Board has an effective strategic overview of Safeguarding across North Tyneside	Training Needs Analysis of Board is used to identify and implement training for Board members	Workforce Development			
		Induction pack to be reviewed and used with all new and existing Board members, including deputy representatives and all sub group members	Workforce Development			

		Develop an E Learning package for Board members induction which will include SAB, LSCB and Community Safety Partnership	Workforce Development In conjunction with LSCB and Community Safety Partnership			
		Development sessions for Board members on agreed topics	All Sub groups And other co-opted individuals			
		Review Constitution and terms of reference for all sub groups.	SAB to agree revised Constitution All Sub Groups to review terms of reference			

Accountability

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag rating	Timescale
11. Increased understanding of safeguarding across all	Better skills, knowledge and confidence for workers to take	Training plan to focus on "what can I do" approach.	Workforce development			

agencies	ownership in safeguarding	Assurance that training is taking place across all partner agencies and that it is quality assured.	Workforce Development			
12. Data is used to inform Board re service delivery and planning	Improved use of performance data	Data dashboard to be used more effectively to understand safeguarding profile in North Tyneside	IPP			
		Safeguarding data is overlaid with wider information e.g. Community Safety and LSCB to increase the understanding of vulnerability and risk factors	IPP			
13. Board is assured that frontline practices are effective	Board is assured that agencies safeguarding processes are as effective and streamlined as possible	Quality Assurance Framework to be completed by all agencies SAB to monitor and quality assure	IPP/SAB			